

# Group Investor Relations

FY2011 was a notable year for the AmBank Group (“the Group”). Together with our strategic partner, the Australia and New Zealand Banking Group Limited (“ANZ”), the Group weathered a challenging landscape to deliver outstanding profit growth to our shareholders. We witnessed a surge in investor interest along with our share price, peaking at a record high of RM7.18.

As we progress with the transformation journey towards achieving our Medium Term Aspiration (“MTA”), we strive to maintain a high standard of transparency and accountability to our various stakeholders by ensuring timely and impartial disclosure of accurate and adequate information to all market participants. AmBank Group’s dedicated Investor Relations and Planning team plays a proactive role in disseminating relevant and timely information to the investment community, thus ensuring our stakeholders are kept abreast of the Group’s strategies, financial performance and key business activities.

The Group’s website ([www.ambankgroup.com](http://www.ambankgroup.com)) serves as a key investor awareness facility, allowing our investment community access to information at their convenience. The Group’s annual report, quarterly financial results, investors’ presentations, corporate proposals, credit ratings and investor related events are accessible on our website.

The Group’s financial results and its strategic initiatives are communicated and disseminated promptly through various mediums such as Bursa Malaysia, media conferences and analyst briefings. A replay of the teleconferencing briefing with analysts is made available on the Group’s website for a period following the briefing. Additionally, corporate proposals and other material announcements and/or updates are also made available in a timely manner to the public. Such information is accessible through the Group’s website.

Shareholders are encouraged to attend the Group’s annual general meeting (“AGM”) and if they are unable to attend the meeting, they are encouraged to submit their vote or be represented by proxies. This is a forum for retail investors to engage with the Board and senior management. During the AGM and extraordinary general meeting (“EGM”), shareholders present are given an informative review of corporate proposals, the Group’s financial performance for the year as well as prospects moving forward. Shareholders are given an opportunity to raise questions and seek clarification from the Board pertaining to resolutions to be passed and have the right to vote on various resolutions related to company matters. External auditors are also present to assist the directors in answering questions from shareholders. The auditors can respond on any business item that concerns them in their capacity as auditor.

Our commitment and endeavours in keeping shareholders informed has been well received by the investment community. We were awarded “Best Investor Relations by a Malaysian Company” in the first Asian Excellence Recognition Awards 2011, and one of the “Best of Asia” in the Corporate Governance Asia Annual Recognition Awards 2011, hosted by Corporate Governance Asia. At the recent inaugural Malaysian Investor Relations Awards organised by Malaysian Investor Relations Association (“MIRA”), the Group won the “Best CFO for IR – Large Cap” and was nominated as the top three in “Best Company for IR – Large Cap” and “Best IR Professional – Large Cap” categories. The Group was also nominated for “Best IR Website – Large Cap”. Over 700 buy-side and sell-side professionals globally participated in this first MIRA IR survey.

Senior management personnel responsible for investor relations activities are:

1. **Mr Cheah Tek Kuang**  
Group Managing Director  
[ctk@ambankgroup.com](mailto:ctk@ambankgroup.com)
2. **Mr Ashok Ramamurthy**  
Deputy Group Managing Director and Chief Financial Officer  
[ashok-ramamurthy@ambankgroup.com](mailto:ashok-ramamurthy@ambankgroup.com)
3. **Mr Ganesh Kumar Nadarajah**  
Group General Manager, Group Investor Relations and Planning  
[ganesh-kumar@ambankgroup.com](mailto:ganesh-kumar@ambankgroup.com)



Cheah Tek Kuang  
Group Managing Director



Ashok Ramamurthy  
Deputy Group Managing Director and Chief Financial Officer



Ganesh Kumar Nadarajah  
Group General Manager, Group Investor Relations and Planning

The Group recognises and values constructive feedback from the investment community. For matters relating to Investor Relations, please e-mail us at [ir@ambankgroup.com](mailto:ir@ambankgroup.com).

As part of our objective to reach out to our institutional investors and potential investors, we continuously participate in road shows held around the world which includes Europe, Hong Kong, Australia,

Japan, Singapore, UK, Canada and USA. Senior management has participated in the following conferences and road shows:

## 2011

### Countries/Cities

#### Asia Pacific

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Bangkok</li> <li>• Hong Kong</li> <li>• Melbourne</li> </ul> | <ul style="list-style-type: none"> <li>• Singapore</li> <li>• Sydney</li> </ul> |
|---|---|

#### Europe

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|--|--|
| <ul style="list-style-type: none"> <li>• Amsterdam</li> <li>• Edinburgh</li> <li>• Frankfurt</li> <li>• Glasgow</li> </ul> | <ul style="list-style-type: none"> <li>• London</li> <li>• Paris</li> <li>• Rotterdam</li> <li>• Zurich</li> </ul> |
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#### Canada and North America

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| <ul style="list-style-type: none"> <li>• Boston</li> <li>• Chicago</li> <li>• Los Angeles</li> </ul> | <ul style="list-style-type: none"> <li>• New York</li> <li>• San Francisco</li> <li>• Toronto</li> </ul> |
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### Research Houses

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|--|---|
| <ul style="list-style-type: none"> <li>• Bank of America Merrill Lynch</li> <li>• Citigroup</li> <li>• CLSA</li> <li>• Deutsche Bank</li> <li>• J.P. Morgan</li> </ul> | <ul style="list-style-type: none"> <li>• UBS</li> <li>• Macquarie</li> <li>• Maybank Investment Bank<br/>(joint organiser of Invest Malaysia 2011 with Bursa Malaysia)</li> </ul> |
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## 2010

### Countries/Cities

#### Asia Pacific

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|--|---|
| <ul style="list-style-type: none"> <li>• Hong Kong</li> <li>• Singapore</li> </ul> | <ul style="list-style-type: none"> <li>• Tokyo</li> </ul> |
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#### Europe

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|--|--|
| <ul style="list-style-type: none"> <li>• Copenhagen</li> <li>• Dublin</li> <li>• Edinburgh</li> <li>• Frankfurt</li> </ul> | <ul style="list-style-type: none"> <li>• Glasgow</li> <li>• London</li> <li>• Paris</li> </ul> |
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#### Canada and North America

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Boston</li> <li>• Miami</li> <li>• Montreal</li> </ul> | <ul style="list-style-type: none"> <li>• New York</li> <li>• Philadelphia</li> <li>• Toronto</li> </ul> |
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### Research Houses

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Bank of America Merrill Lynch</li> <li>• BNP Paribas</li> <li>• CLSA</li> <li>• DBS</li> <li>• Deutsche Bank</li> <li>• J.P. Morgan</li> <li>• KAF</li> </ul> | <ul style="list-style-type: none"> <li>• Macquarie</li> <li>• Maybank Investment Bank<br/>(joint organiser of Invest Malaysia 2010 with Bursa Malaysia)</li> <li>• Nomura<br/>(joint organiser of Invest Malaysia 2010 with Bursa Malaysia)</li> <li>• RBS</li> </ul> |
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