

**AmBank Group****AMMB HOLDINGS BERHAD**
Registration No. 199101012723 (223035-V)
(Incorporated in Malaysia)

Administrative Guide

34TH ANNUAL GENERAL MEETING (AGM)

Day/Date : Wednesday, 20 August 2025

Time : 10.00 a.m.

Broadcast Venue : Grand Ballroom, First Floor, Sime Darby Convention Centre,
1A, Jalan Bukit Kiara 1, 60000 Kuala Lumpur, Malaysia

Virtual Meeting Platform : <https://meeting.boardroomlimited.my>

HYBRID MEETING

The 34th AGM of AMMB Holdings Berhad (AMMB or the Company) will be held in hybrid mode and members/proxies/corporate representatives are given options, either:

- (i) to attend physically (Physical Attendance) at the Meeting Venue. Members/proxies/corporate representatives who wish to attend and participate at the 34th AGM physically are required to register for the AGM at the Meeting Venue; or
- (ii) to attend virtually (Virtual Attendance) using the Remote Participation and Voting (RPV) facilities to be provided by the appointed Share Registrar for this AGM, Boardroom Share Registrars Sdn Bhd (Boardroom). For members/proxies/corporate representatives who wish to attend and participate at the 34th AGM remotely, the virtual meeting will be conducted through live streaming and online remote voting via the RPV facilities to be provided by Boardroom Smart Investor Portal (BSIP) platform at <https://meeting.boardroomlimited.my>.

This is in line with the joint announcement dated 30 August 2024 issued by Securities Commission Malaysia and Bursa Malaysia Securities Berhad (Bursa Malaysia) requiring all public listed companies on Bursa Malaysia to hold their general meetings in hybrid mode or physically starting from 1 March 2025.

1. Entitlement to Participate and Vote

Only a member whose name appears in the Record of Depositors (ROD) as at 12 August 2025 shall be eligible to participate and vote at the AGM or appoint proxy(ies) to participate and vote on his/her behalf.

2. Remote Participation and Voting

- a) All participants including individual members, proxies, corporate shareholder, authorised nominee and exempt authorised nominee who wish to participate and vote at the 34th AGM may do so using the RPV facilities to be provided by the Company's Share Registrar, Boardroom. To participate and vote remotely, members are required to register via BSIP at <https://investor.boardroomlimited.com> prior to the meeting. For more details, please refer to the Procedures for RPV as set out in **Appendix 1**.
- b) Registration for remote access will be available on BSIP from **Friday, 18 July 2025 up to 10.00 a.m on Monday, 18 August 2025**.
- c) Participants will be able to view a live streaming of the AGM, pose questions and submit votes in real time while the meeting is in progress.
- d) **For the BEST live streaming experience, it is advisable to use:**
 - a **STABLE** landline or WiFi with a bandwidth of 9 to 12 Mbps and to keep your video resolution at 240P; and
 - the **LATEST** version of the recommended internet browser, namely Google Chrome, Firefox, Safari, Microsoft Edge or Opera

3. Appointment of Proxy

- a) The duly completed instrument appointing a proxy must be deposited at the office of the Company's Share Registrar, Boardroom at 11th Floor, Menara Symphony, No. 5, Jalan Prof. Khoo Kay Kim, Seksyen 13, 46200 Petaling Jaya, Selangor Darul Ehsan, Malaysia. The instrument appointing a proxy may also be submitted to Boardroom electronically via BSIP at <https://investor.boardroomlimited.com>.
- b) All completed instrument appointing a proxy must be received by the Company not less than 48 hours before the time fixed for holding of the 34th AGM, i.e. latest by Monday, 18 August 2025 at 10.00 a.m.
- c) Members who wish to appoint proxy(ies) via BSIP, please refer to the Procedures for Electronic Lodgement of Proxy Form as set out in **Appendix 2**.
- d) If you wish to participate in the meeting yourself, please do not submit any proxy form. You will not be allowed to participate in the Meeting together with a proxy appointed by you.
- e) If you have submitted your proxy form prior to the Meeting and subsequently decide to participate in the Meeting yourself, please write to bsr.helpdesk@boardroomlimited.com or login to BSIP at <https://investor.boardroomlimited.com> to revoke the appointment of your proxy(ies) at least 48 hours before the time fixed for holding of the AGM. On revocation, your proxy(ies) would not be allowed to participate in the meeting. In such event, you should advise your proxy(ies) accordingly.

4. Voting Procedures

- a) The voting will be conducted by way of poll in accordance with Paragraph 8.29A(1) of the Main Market Listing Requirements of Bursa Malaysia. The Company has appointed Boardroom as the Poll Administrator to conduct the poll by way of electronic polling (e-voting) and an independent scrutineer will verify and validate the poll results.
- b) Members/proxies/corporate representatives/attorneys may proceed to vote on the resolutions from the commencement of the 34th AGM at 10.00 a.m. on Wednesday, 20 August 2025 (for both Physical and Virtual Attendance) until the end of the voting session which will be announced by the Chairman of the meeting.
- c) Upon closure of the voting session, the independent scrutineer will verify the poll results. Thereafter, the Chairman will announce and declare whether the resolutions are successfully carried or not.

Steps to vote:

Virtual Attendance	Physical Attendance
<ol style="list-style-type: none">1. Once the voting is open, click on the voting icon. The resolutions and voting choices will be displayed.2. To vote, please select your voting options shown on screen. A confirmation message will appear indicating that your votes have been received.3. To change your vote, re-select another voting option. If you wish to cancel your vote, please click "Cancel".4. Upon completion of the vote casting, you may click the video button to continue to view the live webcast for the announcement of the poll results by the Chairman.	<ol style="list-style-type: none">1. Please vote using your smartphone/tablet with the QR code which will be provided upon registration on the day of the Meeting.2. Alternatively, you may submit your vote at the polling kiosks provided by the Poll Administrator.

5. Submission of Questions

For participants attending remotely

- a) Members/proxies may submit questions before the AGM no later than 10.00 a.m. on Monday, 18 August 2025 via the following manner:
 - to our Investor Relation's email at ir@ambankgroup.com; or
 - by logging in to the BSIP at <https://investor.boardroomlimited.com> [Click "**Submit Questions**" after selecting "**AMMB Holdings Berhad (34th) Annual General Meeting**" from "**Meeting Event(s)**"]
- b) Members/proxies may also type the questions in the chat box at any time during the Meeting.

For participants attending physically

- a) Members/proxies may submit questions via the QR Code which will be provided upon registration on the day of the AGM by clicking on the Messaging window facility. The Messaging window facility will open two (2) hours before the 34th AGM which is from 8.00 a.m. on Wednesday, 20 August 2025.
- b) Members/proxies may also speak or raise questions during the meeting.

6. Recording or Photography

Strictly no recording or photography of the proceedings of the 34th AGM.

7. Integrated Annual Report 2025 and Share Buy Back Statement

- a) The Integrated Annual Report 2025 and Share Buy Back Statement are also available on the Company's corporate website and can be downloaded from our designated website link:
<https://www.ambankgroup.com/investor-relations/annual-report>
- b) The Integrated Annual Report 2025 and Share Buy Back Statement are also available on the website of Bursa Malaysia Securities Berhad at <https://www.bursamalaysia.com> under Company Announcements of AMMB.
- c) As part of our sustainability drive, AMMB encourages shareholders to download the softcopy version of the Integrated Annual Report 2025. However, if you require a printed copy of the Integrated Annual Report 2025, you may submit your request to the Company Secretary at ir@ambankgroup.com or to Boardroom as per the contact details set out below or via BSIP at <https://investor.boardroomlimited.com>.

8. Enquiry

If you have any enquiries prior to the AGM, please contact the following persons during office hours, i.e. from 8.30 a.m. to 5.30 p.m. (Mondays – Fridays):

Boardroom Share Registrars Sdn Bhd

Person-in-charge	Ang Wai Meng/Mohamed Sophiee Ahmad Nawawi
General	03-7890 4700
Fax	03-7890 4670
Email	bsr.helpdesk@boardroomlimited.com




- For members'/proxies' enquiries
- For assistance relating to the electronic lodgement of proxy form of AGM as well as the use of RPV

PROCEDURES FOR REMOTE PARTICIPATION AND VOTING (RPV)

Kindly follow the steps below on how to request for a login ID and password in order to participate in the 34th AGM remotely:

BEFORE THE AGM DAY	
Procedure	Actions
Step 1: Register online with Boardroom Smart Investor portal (For first time registration only)	<p><i>[Note: If you have already signed up with Boardroom Smart Investor portal (BSIP), you are not required to register again. You may proceed to Step 2]</i></p> <ol style="list-style-type: none"> Go to BSIP website at https://investor.boardroomlimited.com Click "Register" to sign up for a BSIP account. Please select the correct account type, i.e. sign up as "Shareholder" or "Corporate Holder". Complete registration with all required information, upload a softcopy of your MyKAD/Identification Card (front and back) or Passport in JPEG, PNG or PDF format. You will receive an email from Boardroom for email address verification. Click on "Verify Email Address" from the email received to proceed with the registration. Once your email address is verified, you will be re-directed to BSIP for verification of mobile number. Click on "Request OTP Code" and an OTP code will be sent to the registered mobile number. You will need to enter the OTP Code and click "Enter" to complete the process. Your registration will be verified and approved within one (1) business day and an email notification will be provided.
Step 2: Submit Request for Remote Participation (You must be a registered BSIP user. If not, please return to Step 1)	<p><i>[Note: Registration for RPV will be opened on Friday, 18 July 2025. To avoid any delay in registration, please register at least 48 hours before the commencement of the AGM, i.e. latest by Monday, 18 August 2025 at 10.00 a.m.]</i></p> <p>Individual Member</p> <ol style="list-style-type: none"> Login to https://investor.boardroomlimited.com using the ID and Password from Step 1 above. Select and click on "Meeting Event(s)". Go to "AMMB HOLDINGS BERHAD (34th) ANNUAL GENERAL MEETING" and click "Enter". Go to "Virtual" and click on "Register for RPV". Read and agree to the Terms & Conditions. Enter your CDS account number and click "Submit" to complete your request. You will receive a notification that your RPV registration has been received and is being verified. <p>Corporate Shareholder, Authorised Nominee and Exempt Authorised Nominee</p> <ol style="list-style-type: none"> Write in to bsr.helpdesk@boardroomlimited.com by providing the name of shareholder, CDS account number accompanied with the Certificate of Appointment of Corporate Representative or Proxy Form (as the case may be) to submit the request. Please provide a copy of Corporate Representative's or proxy's MyKad (front and back) or Passport as well as his/her email address. <p><i>[Note: Closing for proxy form submission is on Monday, 18 August 2025 at 10.00 a.m.]</i></p>
Step 3: Verification and Email Notification	<ol style="list-style-type: none"> Upon system verification against the AGM's ROD as at 12 August 2025, you will receive an email from Boardroom either approving or rejecting your registration for the remote participation. If approved, RPV credential (Meeting ID, User Name and Password for the AGM) will be provided in your email. Please note that one (1) User Name and Password can only log on to one (1) device at a time. If rejected, a rejection note will be provided in your email.

ON THE DAY OF AGM

Procedure	Actions
Step 1: Login to Meeting Platform	a) The Meeting Platform will be opened for login two (2) hours before the commencement of the 34 th AGM, i.e. Wednesday, 20 August 2025 at 8.00 a.m. b) The Meeting Platform can be accessed via one (1) of the following methods: <ul style="list-style-type: none"> • Click the link provided in the email notification; or • Scan the QR Code provided in the user login guide; or • Navigate to the website at https://meeting.boardroomlimited.my. c) Enter the Meeting ID and sign in with the User Name and Password provided to you via the email notification in Step 3(b) above.
Step 2: Participate	Please follow the User Guides to view the live streaming, submit questions and vote provided in the confirmation email. a) To view the live streaming of the AGM, select the broadcast icon  . b) To pose a question during the AGM, select the messaging icon  . c) Type your message within the chat box, click "Send" once completed.
Step 3: Vote	a) Once the meeting is open for voting, the polling icon  will appear with the resolutions and your voting choices until such time the Chairman declares an end to the voting session. b) To vote, select your voting direction from the options provided. A confirmation message will appear to show your vote has been received. c) To change your vote, select another voting direction. d) If you wish to cancel your vote, please click "Cancel" .
Step 4: End of Participation	a) Upon the announcement by the Chairman on the closure of the AGM, the live streaming will end, and the messaging window will be disabled. b) You can now logout from the virtual meeting platform.

PROCEDURES FOR ELECTRONIC LODGEMENT OF PROXY FORM

To appoint proxy(ies) via online, please follow the steps below:

Procedure	Actions
Step 1: Register online with Boardroom Smart Investor portal (For first time registration only)	<p><i>[Note: If you have already signed up with Boardroom Smart Investor portal (BSIP), you are not required to register again. You may proceed to Step 2]</i></p> <ol style="list-style-type: none"> Go to BSIP website at https://investor.boardroomlimited.com Click "Register" to sign up for a BSIP account. Please select the correct account type, i.e. sign up as "Shareholder" or "Corporate Holder". Complete registration with all required information, upload a softcopy of your MyKAD/Identification Card (front and back) or Passport in JPEG, PNG or PDF format. You will receive an email from Boardroom for email address verification. Click on "Verify Email Address" from the email received to proceed with the registration. Once your email address is verified, you will be re-directed to BSIP for verification of mobile number. Click on "Request OTP Code" and an OTP code will be sent to the registered mobile number. You will need to enter the OTP Code and click "Enter" to complete the process. Your registration will be verified and approved within one (1) business day and an email notification will be provided.
Step 2: e-Proxy Lodgement	<ol style="list-style-type: none"> Login to https://investor.boardroomlimited.com using the ID and Password from Step 1 above. Select and click on "Meeting Event(s)". Go to "AMMB HOLDINGS BERHAD (34th) ANNUAL GENERAL MEETING" and click "Enter". Go to "Proxy" and click "Submit eProxy Form". Read and agree to the Terms & Conditions. Enter the CDS account number and insert the number of securities. Appoint the Chairman of the Meeting or your proxy(ies) and enter the required particulars for your proxy(ies). Indicate your voting instructions – "FOR" or "AGAINST", otherwise your proxy(ies) will vote as he/she thinks fit during the AGM. Review and confirm your proxy(ies) appointment. Click "Submit". Download or print the eProxy form acknowledgement for your record.

[Note: Closing for proxy form submission is on Monday, 18 August 2025 at 10.00 a.m.]