

INVESTOR PRESENTATION

9MFY18 RESULTS

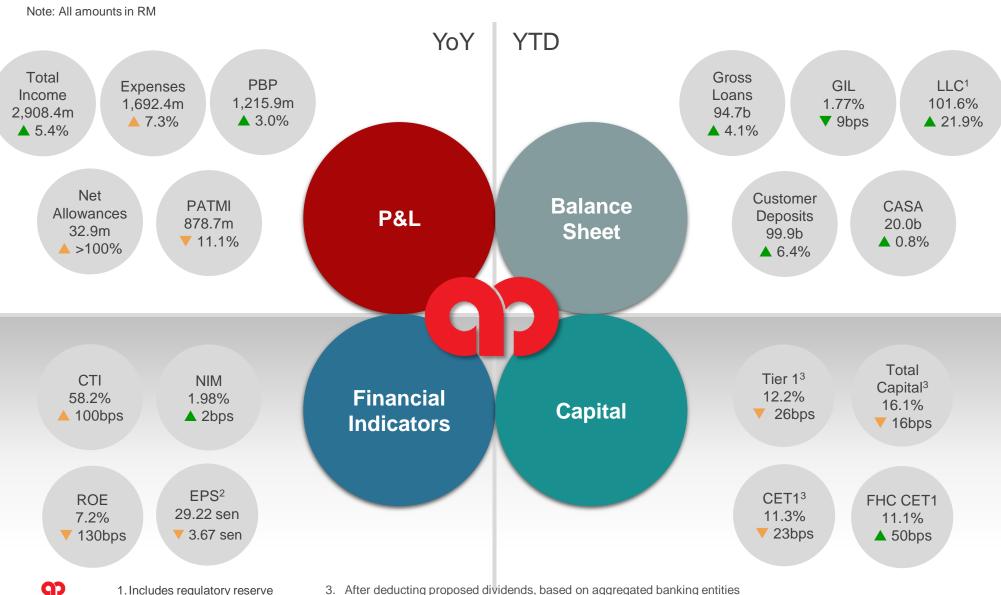
28 FEB 2018



GCEO PRESENTATION

- 3 9MFY18 Performance Highlights
- 4 2018 Market Outlook
- 5 Top 4 Aspirations
- 6 9MFY18 Business Heartbeat

9MFY18 Performance Highlights



1. Includes regulatory reserve 2. Basic Earnings Per Share AmBank Group

3. After deducting proposed dividends, based on aggregated banking entities

9MFY18 Results - Investor Presentation

2018 Market Outlook



To be Top 4 in each of our 4 growth segments	To be Top 4 in each of our 4 focus products	To sustain Top 4 in each of our current engines	To be Top 4
 Mass Affluent Affluent SME Mid Corp 	 Cards & Merchants Transaction Banking Markets Wealth 	 Corporate Loans Debt Capital Markets Funds Management 	 Best employer in Malaysia
	Management		

AmBank Group

RETAIL BANKING

Deposits

Deposits balances grew 17.7% YTD driven by Priority, Payroll and SME segments

AmOnline

Launched the All-New AmOnline in Aug'17. This provides AmBank customers with an easy, simple & fast option to bank

Cards & Merchants

Rolled out AmBank Merchant Portal (MP), a B2B platform developed to enrich merchants experience and businesses, enabling them to manage their business more efficiently

Auto Finance

Launched auto finance instant approval with Mobile Application Terminal (MAT). This is the first mobile application for instant auto finance approval in Malaysia. It aims to provide greater customer experience, paperless application processing and higher quality approved loans

GENERAL INSURANCE

Be The No.1 Motor Insurer

No. 2 with circa 14% market share

New Product Launch

Dec'17 saw the launch of AmGeneral Insurance's All Risks 365, an innovative product aimed at the property and business sector

Digitalisation

- Launched "OneUp" in Jan'18, a mobile application to support agency's renewals and retentions
- Launched Kurnia.com 2.0 with full suite of proposition (Kurnia.com & APS) with buy now, get quote, Omni-channel, claims notification, express renewal and policy management functionalities

WHOLESALE BANKING

Investment Banking

Sustained Top 3 position in Bloomberg League Table for Malaysia Bonds, Sukuk & MYR Loan in 2017

Transaction Banking

Developing a Digital Banking Solution for SME segment

Fund Management

Malaysia's largest bond ETF Provider (ABF Malaysia)

BUSINESS BANKING

Geographical Reach

Expansion of Enterprise Business (EB) and Commercial Business (CB) Centers to reach out to SME and Commercial segments – 16 EB centers and 29 CB centers as of Dec'17

SME Branding Initiatives

- Launched the AmBank BizCLUB a platform that aims to help SMEs scale their business
- AmBank has launched several initiatives through this community platform. Within the BizCLUB, we have launched a series of knowledge sharing events which are open to all businesses

LIFE INSURANCE

Making progress

- Registered Annual Premium Equivalent growth of 23% YoY
- Total new business premium market share of 3.1% (Up 1 rank to 9th place) 1
- Note 1: Based on ISM insurance report for period Jan Sep 2017

GCFO Presentation

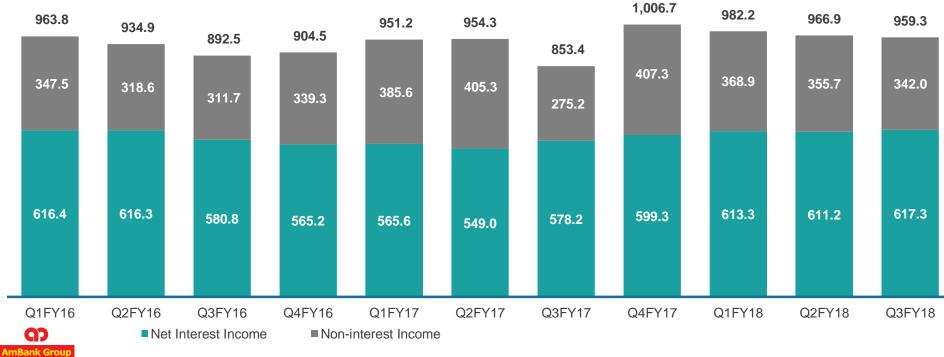
8-18 Financial Performance

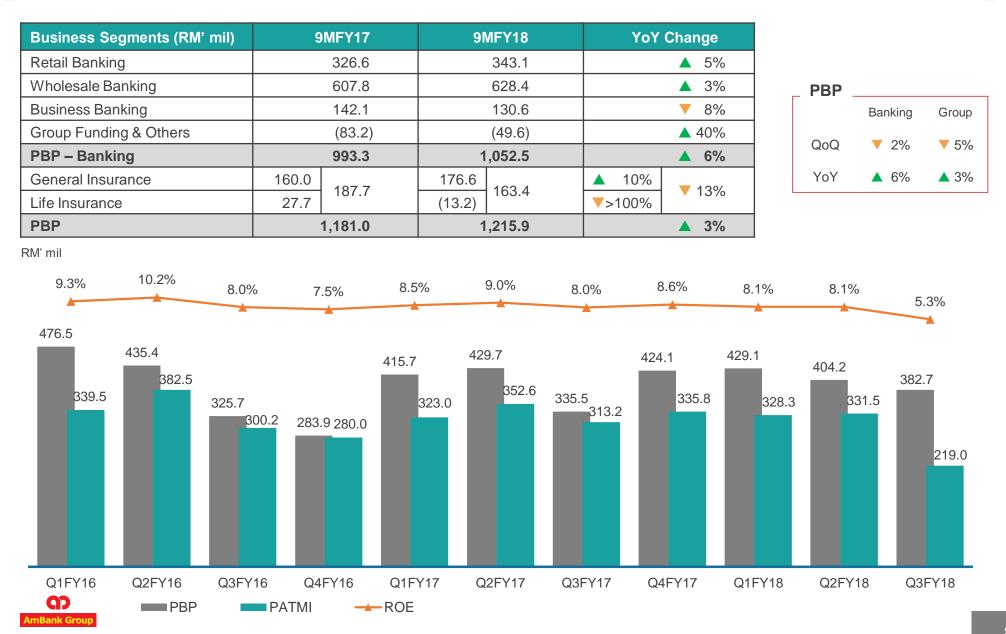
19 Guidance & Expectations

Business Segments (RM' mil)	9MFY17	91	MFY18	YoY	Change
Retail Banking	1,019.0	1	,094.5		▲ 7%
Wholesale Banking	982.5	1	,012.5		▲ 3%
Business Banking	160.4		190.5		1 9%
Group Funding & Others	159.1		189.3		1 9%
Total Income – Banking	2,321.0	2	,486.8		▲ 7%
General Insurance	410.2	434.8	404.0	▲ 6%	▼ 4%
Life Insurance	27.7 437.9	(13.2)	421.6	▼ >100%	• 470
Total Income	2,758.9	2	.908.4		▲ 5%

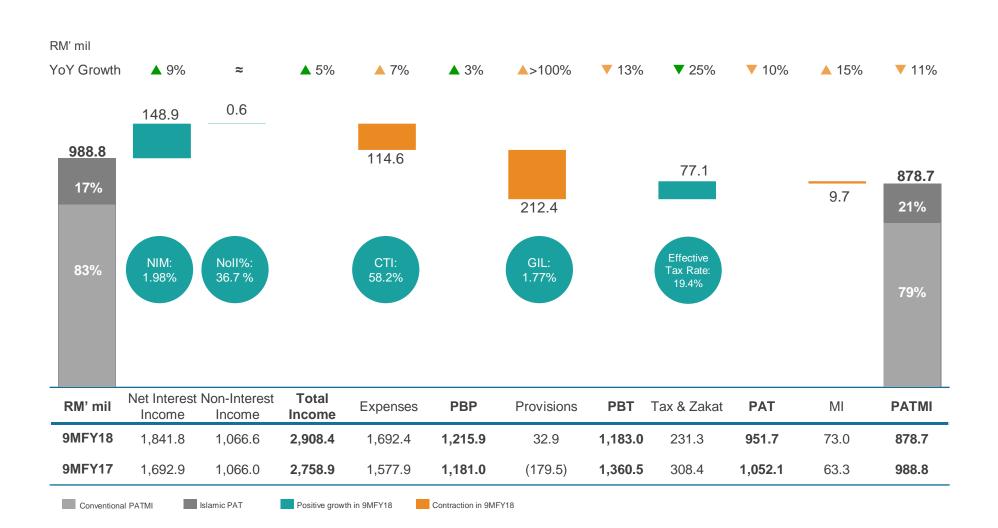


RM' mil





Good NII growth with provisions normalising as expected





Group P&L

Continued focus on growing faster in higher margin products

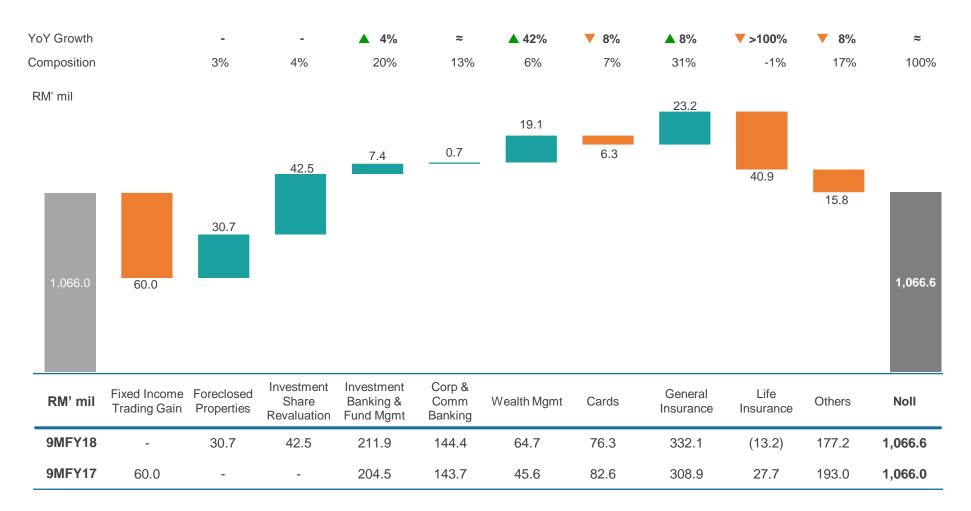
Net Interest Margin (NIM) Movement



 AmBank Group
 Positive growth in 9MFY18
 Contraction in 9MFY18

Flat Noll, with one-off largely offsetting and progress made in driving wealth management

Growth in strategic focus areas, negated by non repeat of a large transaction and adverse actuarial valuation in Life



Investments in new capabilities and compliance infrastructure driving cost higher

Business Segments (RM' mil)	9MFY17	9MFY18	YoY Change
Retail Banking	692.4	751.4	▲ 9%
Wholesale Banking	374.6	384.1	▲ 3%
Business Banking	18.4	59.9	▲ >100%
Group Funding & Others	242.3	238.9	▼ 1%
Expenses – Banking	1,327.7	1,434.3	▲ 8%
Insurance (General, life, takaful)	250.2	258.1	▲ 3%
Expenses	1,577.9	1,692.4	▲ 7%



CTI ratio:

9MFY18: 58.2% 9MFY17: 57.2%

Expense Growth Driver (RM' mil)

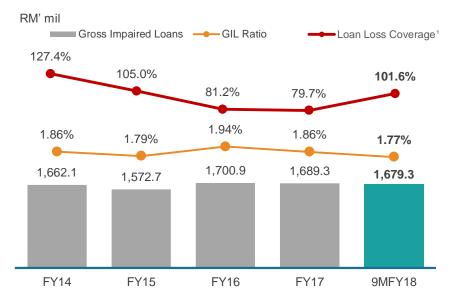


9MFY18 Results - Investor Presentation

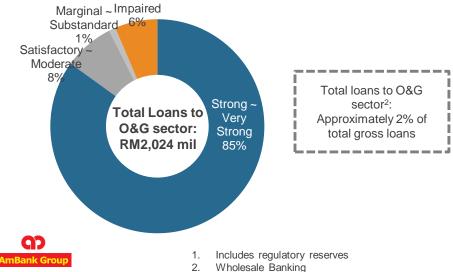
Expenses

Improved loan loss cover

Gross Impaired Loans (RM' mil), GIL and LLC Ratios (%)



Exposure to Oil & Gas Sector by Internal Risk Grades



9MFY18 Results – Investor Presentation

GIL Ratio (%) QoQ Breakdown

GIL Ratio	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18	Q2FY18	Q3FY18
Group	1.69%	1.64%	1.54%	1.86%	1.88%	1.88%	1.77%
Retail Banking	1.52%	1.53%	1.44%	1.33%	1.42%	1.32%	1.27%
Wholesale Banking (including Business Banking)	1.89%	1.75%	1.64%	2.46%	2.41%	2.55%	2.40%

Exposure to Commercial Real Estate Sector by Internal Risk Grades



Total loans to Commercial Real Estate sector ²: Approximately 8% of total gross loans

Credit cost normalising

11.4

8.0

(0.0)

(63.7)

YTD net provisions of RM32.9mil [9MFY17: (RM179.5mil)], higher due to lower recoveries of RM124.6mil, incremental individual allowances of RM114.6mil offset by release of collective allowance of RM59.7mil

Net Provisions / (Writebacks)¹

Credit Costs vs. Peers²

RM' mil

Total provisions by category	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18	Q2FY18 (Q3FY18	AmBank Group	FY14	FY15	FY16	FY17	9MFY17 ³	9MFY18 ³
Performing Loans	(10.7)	14.4	(36.4)	(178.7)	(41.5)	(47.1)	(2.3)	Credit cost	0.08%	-0.04%	-0.19%	-0.19%	-0.23%	0.04%
Non Performing Loans	121.9	86.3	123.8	381.9	142.1	137.7	179.4	Credit cost (excluding	0.94%	0.69%	0.46%	0.57%	0.47%	0.53%
Recoveries	(160.4)	(138.4)	(170.4)	(212.3)	(119.7)	(127.6)	(97.4)	recoveries)	0.9470	0.0976	0.40 %	0.57 /0	0.47 /0	0.5576
Other Provisions ¹	(14.5)	(4.7)	9.6	(7.5)	(0.9)	9.0	1.2							
Total net provisions/ (writeback)	(63.7)	(42.4)	(73.4)	(16.6)	(20.0)	(28.0)	80.9	1.00%						
Total provisions by Divisions	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18	Q2FY18 (Q3FY18	0.50%		\frown				
Wholesale Banking	(81.0)	(30.8)	(6.8)	144.8	0.4	(7.8)	50.0						F	eers ²
Business Banking	(2.1)	4.1	(6.0)	12.5	9.3	7.5	15.7	0.00%					<u> </u>	Bank

22.5

3.2

80.9

(10.5)

Includes provision for contingencies, securities, foreclosed property, trade and sundry 1. debtors

(26.7)

10.5

0.5

(42.4)

17.9

(76.7)

(1.8)

(73.4)

(24.6)

(149.5)

0.2

(16.6)

12.8

0.3

(20.0) (28.0)

(42.8)

6.2

(33.3)

(0.6)

2. Based on an average of our seven peer domestic banks as at 30 Sept 2017

Mar-10 Mar-11 Mar-12 Mar-13 Mar-14 Mar-15 Mar-16 Mar-17 Sep-17³

3. Annualised

0.00%

-0.50%

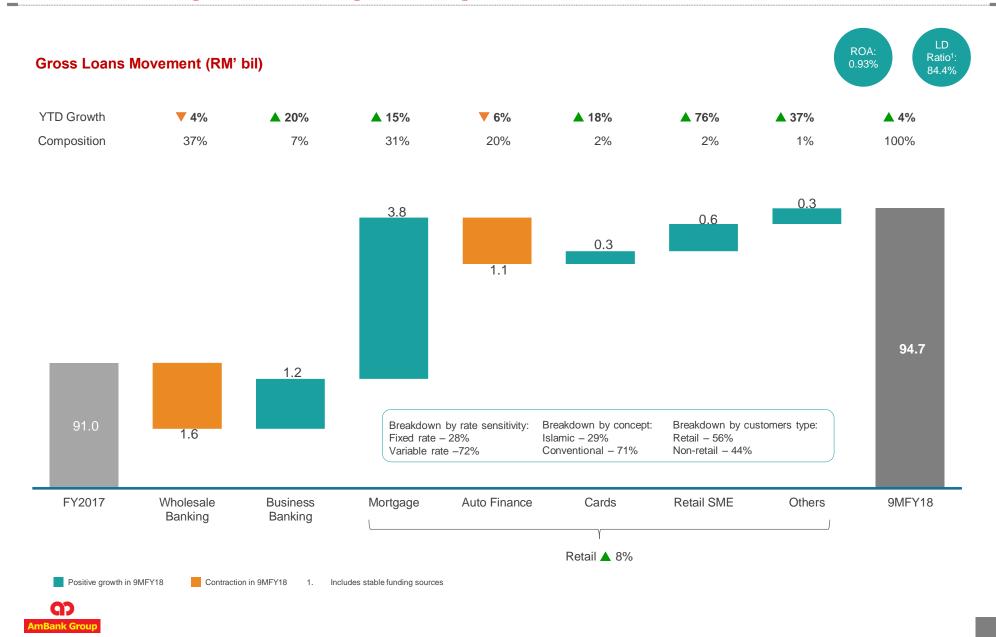
Retail Banking

Opt Segments

AmGen

Total net

provisions/ (writeback)



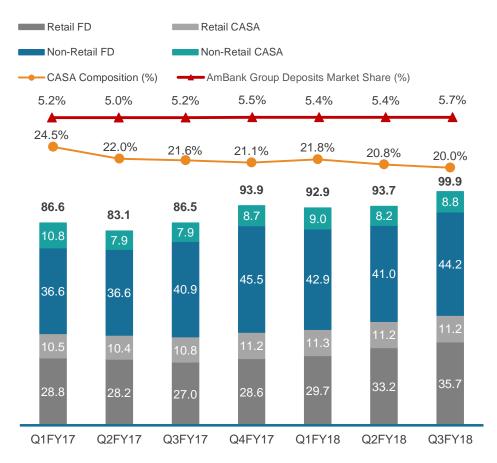
Good loans growth in targeted segments

9MFY18 Results - Investor Presentation

Loans

Continued growth in deposits, strengthening liquidity positions

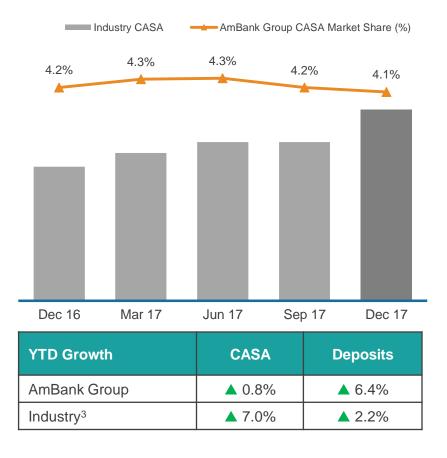
Deposits (RM' bil) and CASA Composition (%)



1. Non-Retail consists of Wholesale Banking, Business Banking and Operating Segment

2. Prior periods were restated due to reclassification of structured deposits

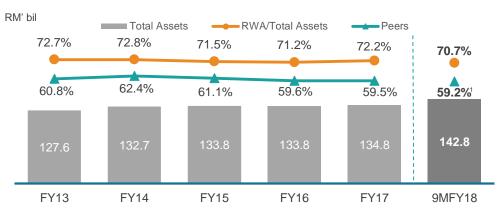
CASA Market Share (%) and Industry CASA Balance³ (RM' bil)



3. Based on BNM data as at 31 Dec 2017

AmBank Group

RWA/Total Assets

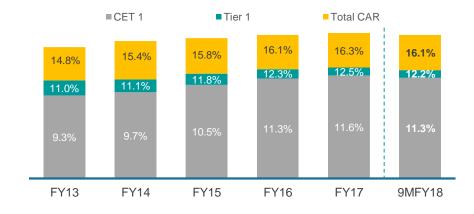


1. Based on an average of our seven peer domestic banks as at 30 Sept 2017

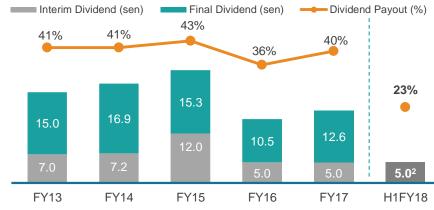




Capital Adequacy Ratios (after dividends)







2. Proposed interim dividend

AmBank Group

	ROE	СТІ	DIVIDEND	FHC CET 1
9MFY18 :	7.2%	58.2%	23% ¹ payout	11.1%
FY18 Guidance :	Circa 7%	≤ 58%	ТВС	10.5% ± 1%

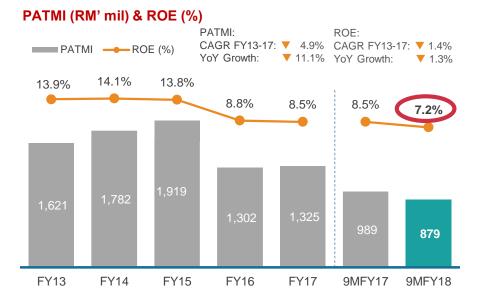
1.Interim dividend in H1FY18



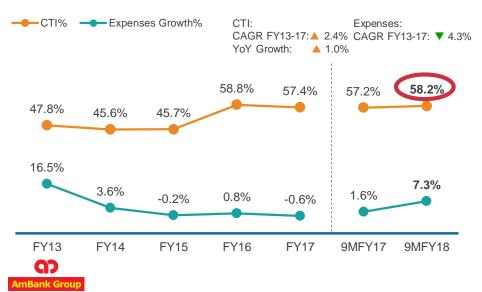
Guidance

Group Performance

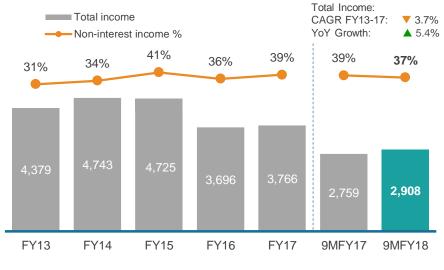
Yearly performance



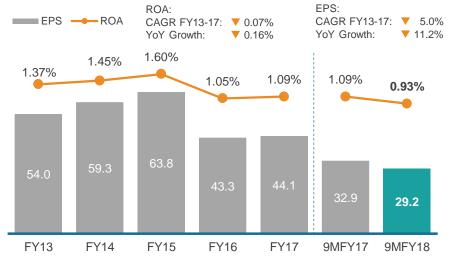
Cost to Income Ratio and Expenses Growth (%)



Total Income (RM' mil) and Non-interest Income (%)



ROA (%) and EPS (Basic)



9MFY18

4.89%

3.22%

1.98%

4.86%

4.61%

3.14%

3.09%

2.02%

9MFY17

4.95%

3.29%

1.96%

4.95%

4.50%

3.22%

3.11%

2.02%

5.00%

4.59%

3.24%

3.10%

2.06%

Q1FY17 Q2FY17 Q3FY17 Q4FY17 Q1FY18 Q2FY18 Q3FY18

YoY Change

4.92%

4.61%

3.26%

3.11%

1.97%

NIM

Q1FY17

1.95%

NIM YoY Trend vs. Industry

4.92%

4.49%

3.31%

3.11%

1.92%

YTD

COF

NIM

5.01%

4.59%

3.36%

3.29%

1.94%

ດວ AmBank Grou

Gross Yield

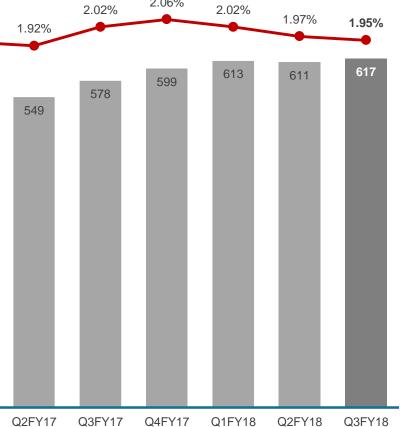


V6 bps 2.06% 2.02% 2.02% **7** bps 1.97% 1.94% 1.92% ▲ 2 bps 613 611 599 578 Gross Yield 566 549 4.90% Industry Avg. 4.62% Lending Rate 3.27% COF Avg 1M 3.12% KLIBOR

9MFY17 NIM : 1.96%

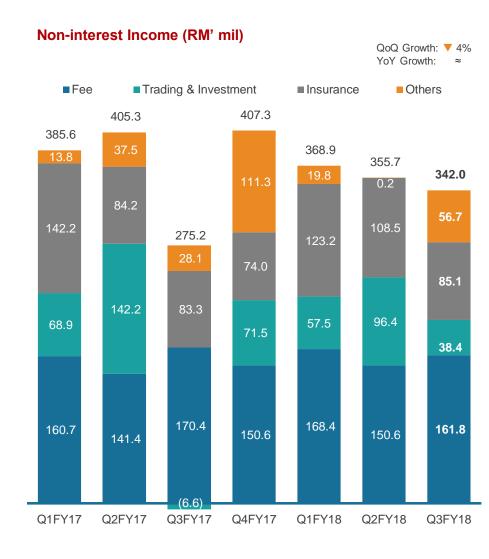
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Quarterly Net Interest Income (RM' mil) & NIM Movement

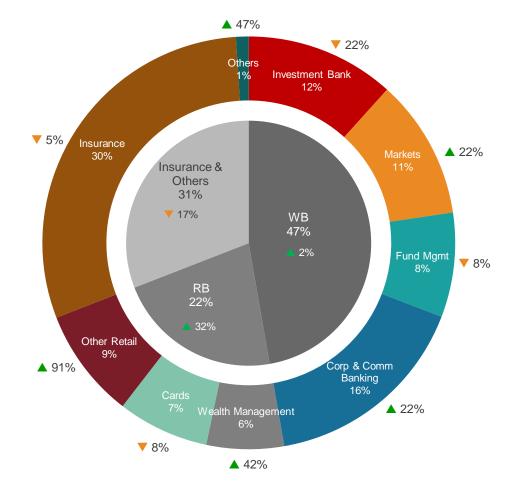


9MFY18 NIM : 1.98%

Non-interest income mix



Non-interest Income by Lines of Business (YoY)



Net Lending (RM' bil)

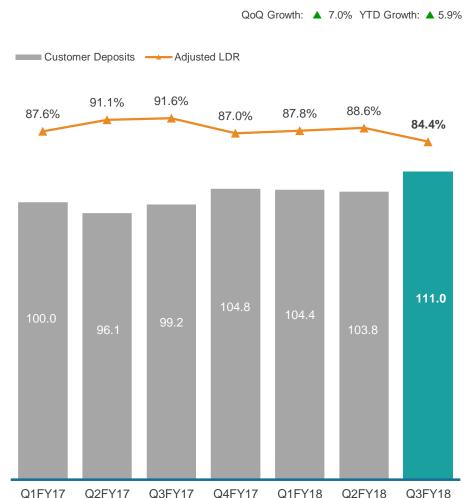
 QoQ Growth:
 ▲ 1.9%
 YTD Growth:
 ▲ 4.2%

 QoQ Growth (excl.AF):
 ▲ 3.1%
 YTD Growth (excl.AF):
 ▲ 7.0%

■ Loans excluding Auto Finance ■ Auto Finance



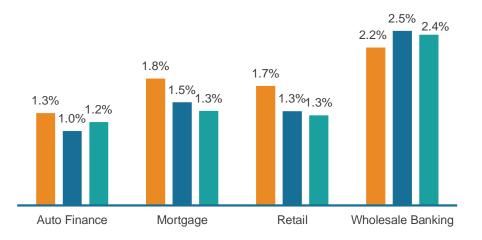
Customer Deposits (RM' bil) and LDR (%)





Impaired Loans – Key Segments

■FY16 ■FY17 ■9MFY18



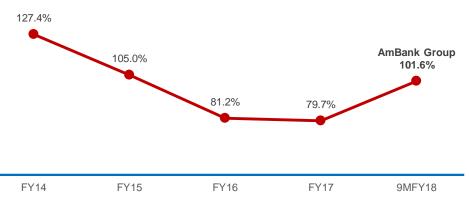
Impaired Loans by Sectors and YTD Movement

Sector	Dec-17 RM' mil	YTD Growth	Composition
Real Estate	601	▼ 15.0%	35.8%
Residential Properties	325	2 .7%	19.4%
Transport Vehicles	208	▲ 2.8%	12.4%
Mining and quarrying	130	▼ 15.4%	7.8%
Manufacturing	83	▼ 12.9%	4.9%
Construction	35	▲>100.0%	2.1%
Others	297	▲ 49.9%	17.6%
Total	1,679	▼ 0.6%	100.0%

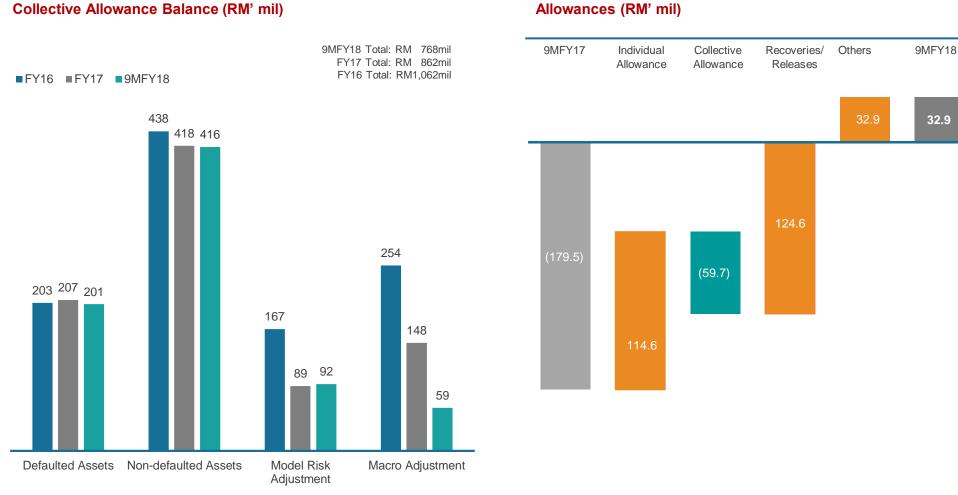
Gross Impaired Loans (RM' mil)



Loan Loss Coverage¹



1. Includes regulatory reserve



Positive P&L impact in 9MFY18

Negative P&L impact in 9MFY18

Collective Allowance Balance (RM' mil)

9MFY18 Results - Investor Presentation

() AmBank Group

Loans by Sector

AmBank Group (RM' bil)



Industry (RM' bil)

Source : BNM, financial statements



Loans

Diversified and consistent funding structure, conservative liquidity management

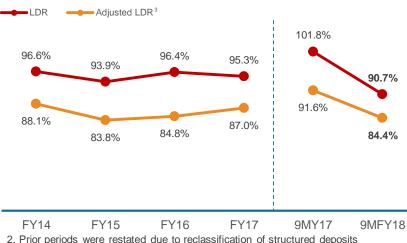
- Sufficient holding of liquid assets with LCRs in excess of 100%.
- Healthy customer deposit composition which is higher vis-á-vis peers critical in helping the bank better manage its cost of funds.
- Deferment in the implementation of net stable ٠ funding ratio will alleviate the pressure on NIM.

Funding Composition vs. Peers

	FY13	FY15	FY16	FY17	9MFY18	Peers ¹
Equity & debt capital	14%	15%	16%	16%	15%	16%
Customer deposits	75%	74%	73%	74%	75%	73%
Term funding & loans with recourse >1year	7%	8%	9%	6%	5%]	50/
Term funding & loans with recourse <1year	1%	1%	1%	3%	2%	5%
Deposits from banks & FIs	3%	2%	1%	1%	3%	6%

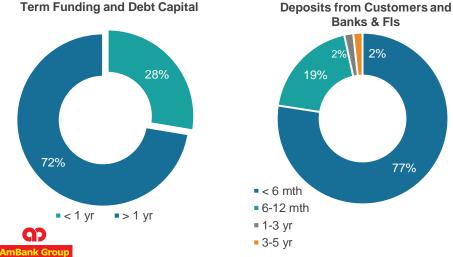
1. Based on an average of our seven peer domestic banks as at 30 Sept 2017

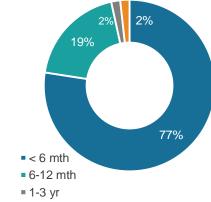
Loan-to-deposit Ratio²



2. Prior periods were restated due to reclassification of structured deposits 3. Includes stable funding sources

Funding Maturity Profiles



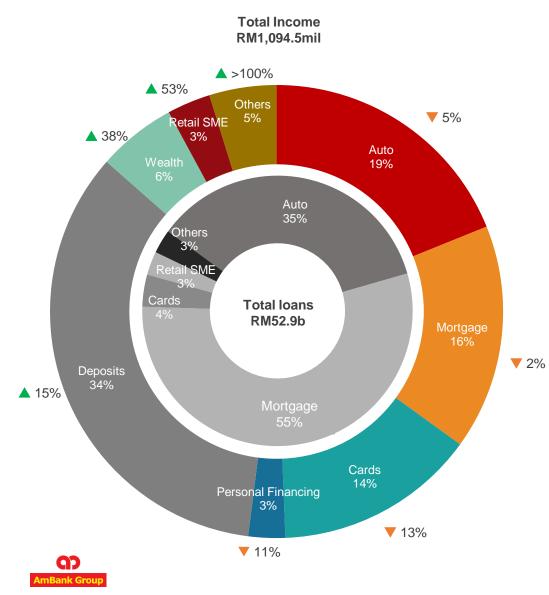


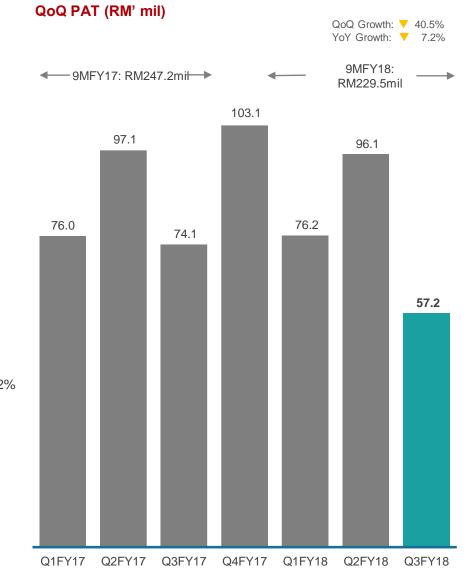
Banks & Fls

Divisional Performance and Economic & Banking Data

Retail Banking

Total Income (YoY Movement) and Loans by Line of Business

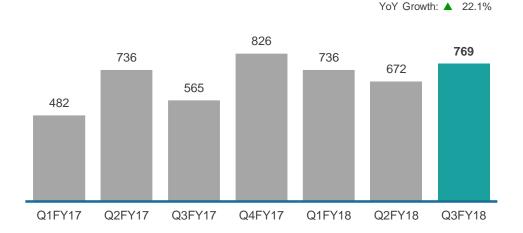




9MFY18 Results - Investor Presentation

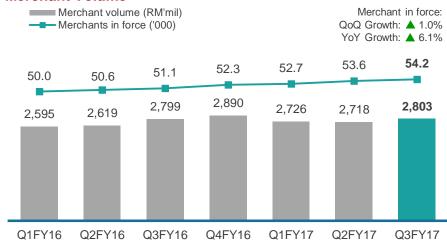
Retail Banking

Wealth Sales (RM' mil)



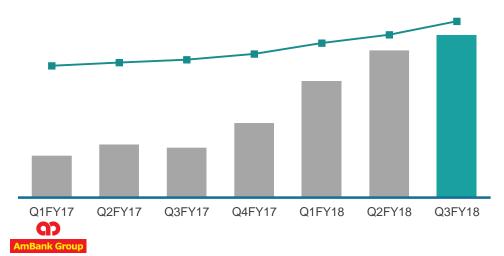
Merchant Volume

QoQ Growth: 14.6%

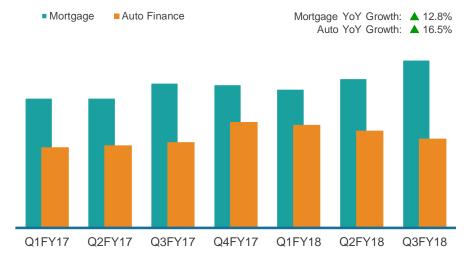


Credit Cards

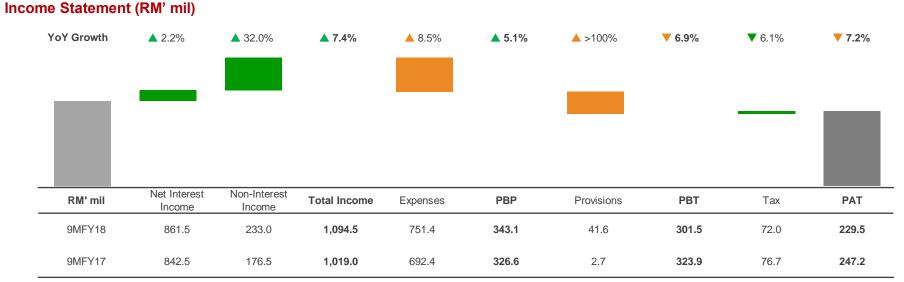
New cards issued — Cards in circulation



Mortgage and Auto Finance Disbursement QoQ (RM' bil)

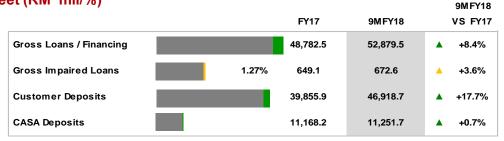


Retail Banking

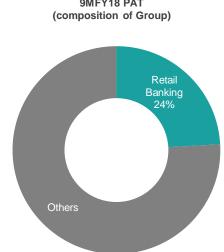


9MFY18 PAT 9MFY17 PAT Positive growth in 9MFY18 Contraction in 9MFY18





Key Ratios ROA 0.73% 0.59% -0.14% СТІ 67.9% 68.7% +0.7% Allowance Coverage 76.6% 72.4% -4.2%



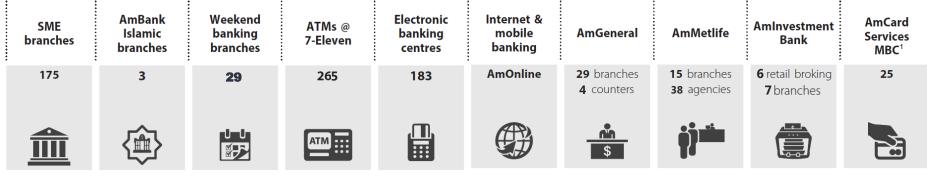
9MFY18 PAT



Distribution Channels

			Branches	ATM	Regional Offices
🐜 🧑 Perlis		Perlis	1	3	
Kedah 🚥 Kelantan	12	Kedah	6	24	1
Kelantan [©] Terengganu	Sabah	Pulau Pinang	14	51	1
	Labuan	Perak	18	45	1
Perak from		Selangor	38	219	2
Pahang		Kuala Lumpur	23	106	3
Selangor		Putrajaya	1	3	
Kuala Lumpur Putrajaya Negeri Sembilan	Sarawak	Negeri Sembilan	7	38	
Putrajaya Negeri Sembilan		Melaka	6	34	1
Melaka		Johor	21	82	1
Johor 👳		Pahang	9	29	1
V		Terengganu	4	16	
Population Density		Kelantan	2	16	
< 100 persons per km ²	1,001-1,500 persons per km ²	Sabah	9	40	1
101-500 persons per km ²	> 1,501 persons per km ²	Labuan	1	3	
501-1,000 persons per km ²		Sarawak	15	57	1
			175	766	13

Other Customer Touch Points

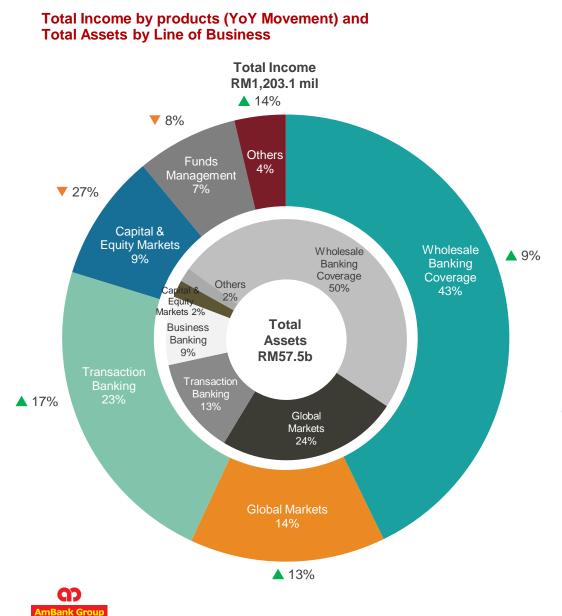


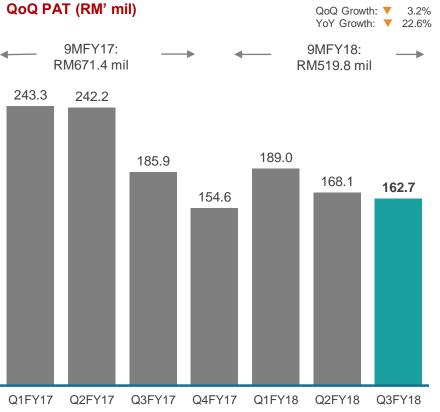


1. MBC – Merchant Business Centres

9MFY18 Results - Investor Presentation

Wholesale Banking (including Business Banking)





Business Banking Total Income (RM' mil)

Q2FY18	Q3FY18	QoQ Change	9MFY17	9MFY18	YoY Change
63.7	66.9	▲ 5%	160.4	190.5	1 9%

League Table

	Market Share ¹ As At 31 December 2017 (%)	Rank ²
DCM (Overall MYR Bonds)	15.2%	3 ►
Islamic Sukuk	14.1%	3 ►
Unit Trust	7.3%	5 🕨
Stockbroking	5.0%	6 🕨

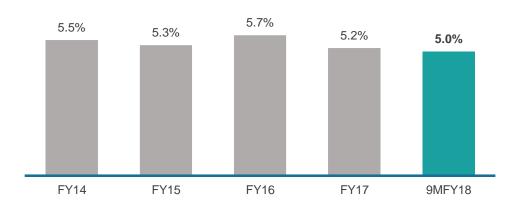
1. Calendar Year data

2. Comparing rank movement with 30 September 2017

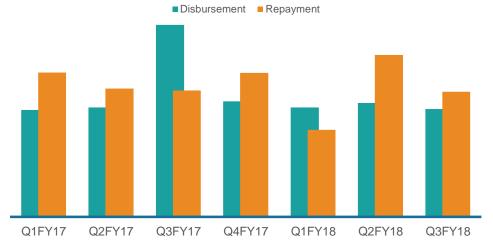


Unit Trust – AUM (RM' bil)

Market Share of Value Traded on Bursa (KLSE)

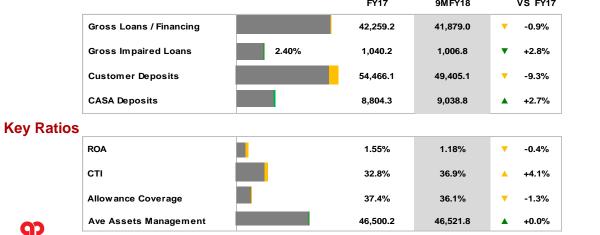


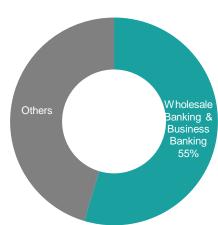
QoQ Loan Disbursement and Repayment (RM'bil)



Wholesale Banking (including Business Banking)

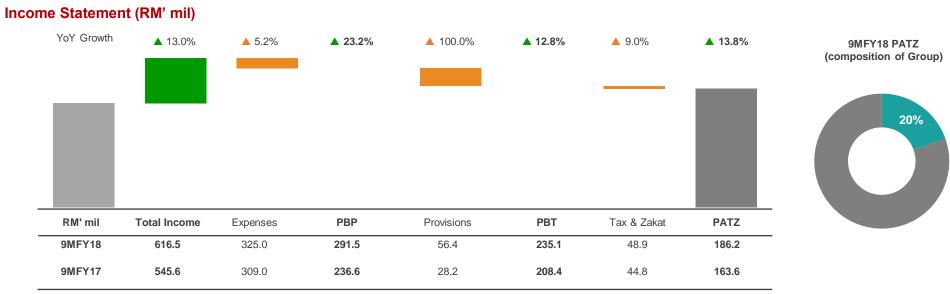
Income Statement (RM' mil) ▲ 13.0% **1.2% V**21.6% YoY Growth ▲ 7.8% ▲ 2.0% ▲ >100% ▲ 5.3% ▼ 18.5% **7** 22.6% Net Interest Non-Interest RM' mil **Total Income** Expenses PBP Provisions PBT Tax PAT Income Income **9MFY18** 699.1 504.0 1,203.1 444.1 759.0 75.1 683.9 164.1 519.8 **9MFY17** 648.8 494.1 1,142.9 393.0 749.9 (122.7)872.6 201.2 671.4 9MFY18 PAT 9MFY17 PAT Positive growth in 9MFY18 Contraction in 9MFY18 **9MFY18 PAT Balance Sheet (RM' mil/%)** 9MFY18 (composition of Group) FY17 9MFY18 VS FY17



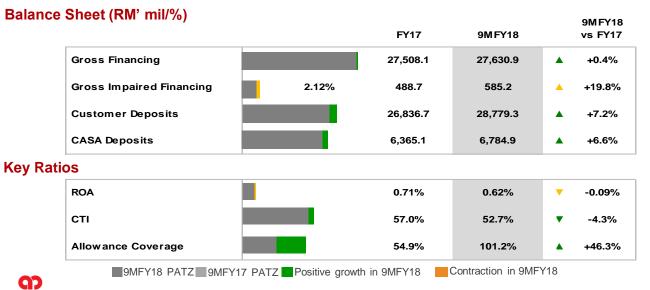


AmBank Group

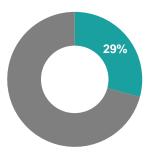
Islamic Banking



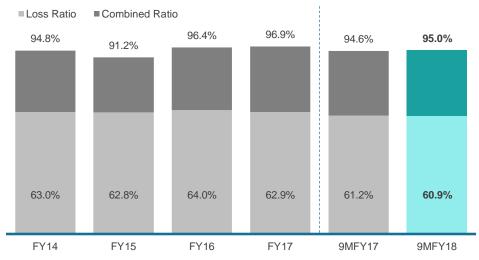
PATZ: profit after tax and zakat



9MFY18 Gross Financing (composition of Group)



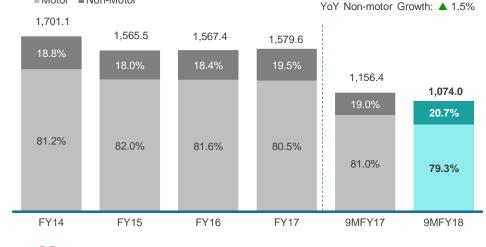
AmBank Group



Loss Ratio and Combined Ratio

Gross Premium Mix and Growth (RM' mil)

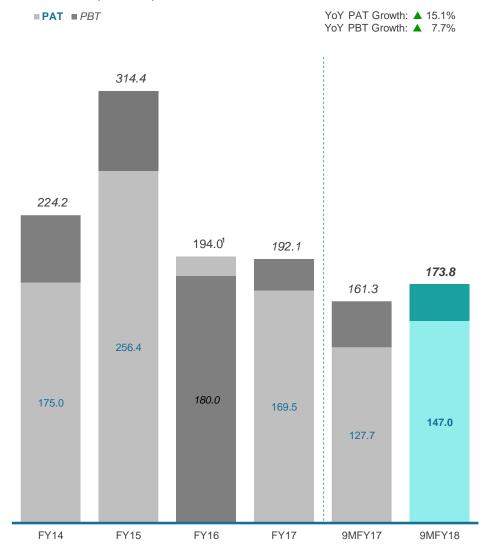
■ Motor ■ Non-Motor



YoY GWP Growth: ▼ 7.1% YoY Motor Growth: **V** 9.1%

ດງ NB: The Malaysian Competition Commission is investigating the wider general insurance industry in connection with agreements implemented by PIAM (the General AmBank Group Insurance Association of Malaysia) in relation to the automobile repair industry.

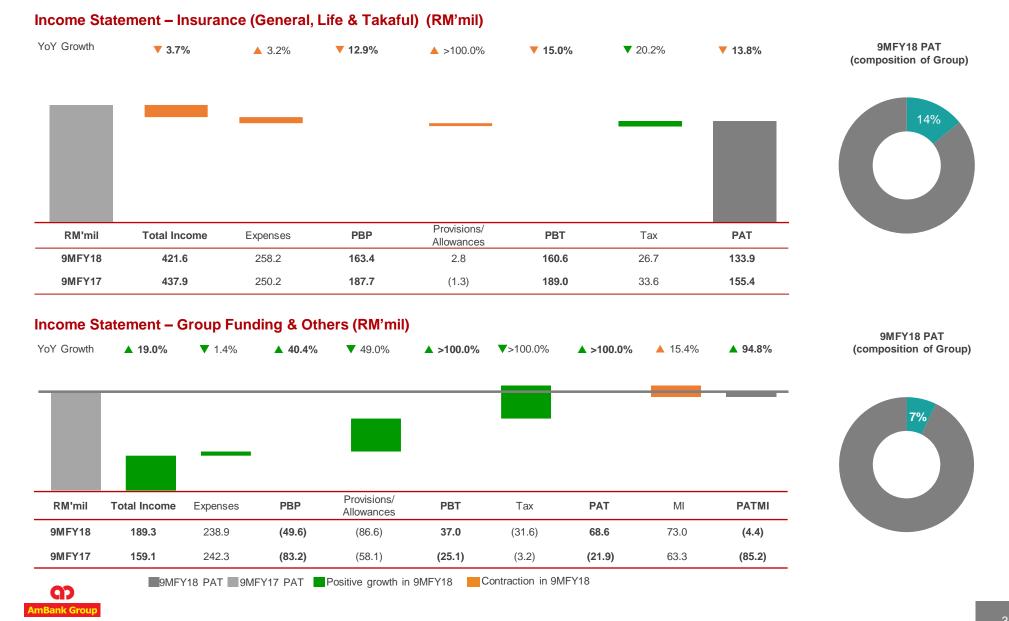
YoY PAT (RM' mil)



1. Includes write-back of prior year tax provisions

9MFY18 Results - Investor Presentation

Insurance and Group Funding & Others



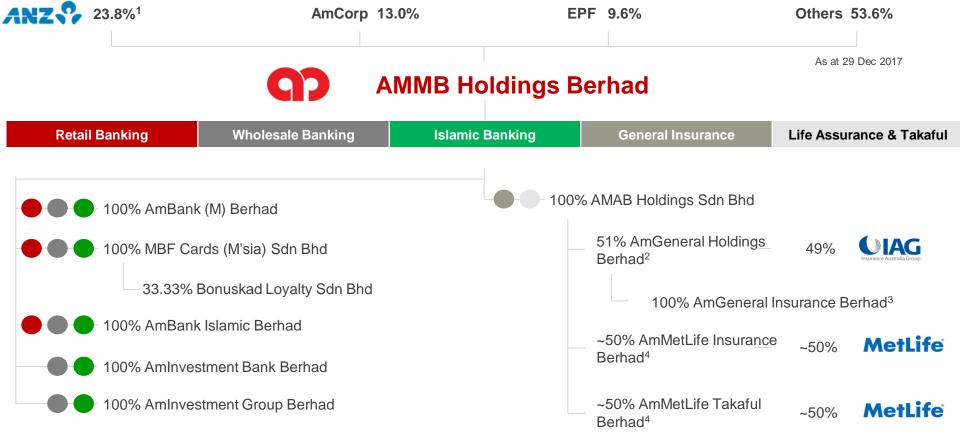
	Funding diversit	y underpinned by			
LDR ¹ of 84.4%	CASA: RM	20.0 billion	Fixed depos	sits: RM79.9 billion	
	Supplemented by term	funding & debt ca	apital		
 AMMB Holdings Berhad RM2b Medium Term Notes Programme (Senior and/or Subordinated) RM10b Basel III-Compliant Tier 2 Subordinated Notes Programme 	 AmBank (M) Berhad RM500m Innovative Tier-1 Cap Securities Programme RM500m Non-innovative Tier 1 Capital Securities Programme RM2b Medium Term Notes RM4b Tier-2 Subordinated Note RM7b Senior Notes² USD2b Euro Medium Term Note 	es Progra arrano	Bank Islamic Berhad Subordinated Sukuk arakah Programme Senior Sukuk Musyarakah amme Basel III-compliant dinated Sukuk Murabahah amme via Tawarruq jement	AmBank (M) Berhad & AmBank Islamic BerhadLoans with RecourseRecourse obligations on loans sold to Cagamas - maturing in 2018, 2020 and 2022Islamic financing sold to Cagamas – maturing in 2018	

Funding characteristics

- Improve funding stability, maturity gap and liquidity ratios
- Reduce dependence on short-dated deposits to fund long-dated fixed rate loan assets which incur liquidity risk and interest rate risk
- Diversifies investor base
- No obligation for buy back since we are not exposed to withdrawal risks and the notes are traded in the open market
- Enable depositors to invest in long and medium dated papers



1. Includes stable funding sources from additional Tier 1 and Tier 2 capital which do not meet all qualifying criteria for full recognition of capital instruments under Basel III 2. 1st senior notes issuance by a financial institution in Malaysia



Foreign shareholding excluding ANZ

FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	9MFY18
26%	29%	31%	29%	26%	26%	24%

1.ANZ: ANZ Funds Pty Ltd,a wholly owned subsidiary of Australia and New Zealand Banking Group Limited 2.Formerly known as AmG Insurance Berhad

3. Formerly know as Kurnia Insurans (Malaysia) Berhad

4.MetLife owns 50% plus one share in AmMetLife Insurance Berhad, with the remaining shares held by AmBank Group, and AmBank Group owns 50% plus one share in AmMetLife Takaful Berhad, with the remaining shares owned by MetLife



Credit ratings, target price and recommendations

RM

2

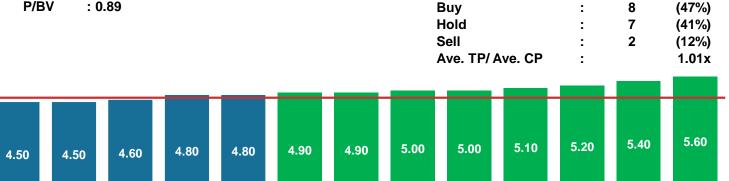
HLIB

CIMB

4.72

UBS

credit Ratings							
	Ratings	FY2007	FY2017				
AmBank (M)	RAM	LT: A2, ST: P1 Outlook: Stable	LT: AA2, ST: P1 Outlook: Stable	+3			
	S&P	LT: BBB-, ST: A-3 Outlook: Stable	LT: BBB+, ST: A-2 Outlook: Stable	+2			
	Moody's	LT: Baa2, ST: P-3 Outlook: Stable BFSR: D-	LT: Baa1, ST: P-2 Outlook: Stable *BCA: baa3 *Adj BCA: baa3	+1			
AmInvestment	RAM	LT: AA3, ST: P1 Outlook: Stable	LT: AA2, ST: P1 Outlook: Stable	+3			
AmBank Islamic	RAM	LT: A2, ST: P1 Outlook: Stable	LT: AA2, ST: P1 Outlook: Stable				
АММВ	RAM	NA	LT: AA3, ST: P1 Outlook: Stable	+3			
	* Maintained since 16	+1 Notches of ratings upgrades since 2007					
arget Price and Recommendations							
	P/EPS P/BV	: 11.03 : 0.89	Market Price: RM 4.80 🔺	Average TP Buy			



AFFIN

PIVB

Buy/Outperform/Overweight/Add
 P/EPS & P/BV as at 23 January 2018

4.35

MIDF

4.50

KAF

NOMURA

RHB

UOB

MBB

Hold/Neutral/Market perform

ADBS

- TP: average target price

ΤA

JPM

Sell/Underperform/Fully valued/Reduce/Underweight

KEN

4.32

MACQ

Source : Bloomberg as at 23 January 2018

2.65

HSBC

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AmBank Group

Glossary/Disclaimer of warranty and limitation of liability

Reported Performance

Reported performance refers to the financial performance as reported in the audited financial statements and disclosed to the market

Growth Definition

QoQ growth refers to Q3FY18 vs Q2FY18 YoY growth refers to 9MFY18 vs 9MFY17 YTD growth refers to December 2017 vs March 2017

One Offs

One offs comprise those impacts on financial performance that arise from changes to :

- accounting and provisioning policies (eg 5 and 7 year rules)
- differences between economic and accounting hedges
- prior period catch ups (eg backdated salary costs)
- strategic investments and divestments (eg ANZ partnership), and
- · tax and regulatory regimes (eg deferred tax asset write off due to reduction in corporate tax rates)

Underlying Performance

Underlying performance refers to the financial performance adjusted for one off impacts as above

Business Divisions

Business divisions

- comprise AmBank Group's core operating businesses that generate profits from direct customer transactions and interactions
- · have relatively more stable income streams, incur the bulk of the costs and typically have a lower risk profile
- · in most instances have market shares and growth metrics that can be measured and benchmarked externally

Operating Segments

Operating segments

- have more volatile and lumpy income streams, with the former a direct function of risk appetite
- include
 - · income and expenses associated with shareholder funds, loan rehabilitation and legacy businesses, plus
 - · costs associated with corporate, shared services and governance functions currently not charged back to the business units

Disclaimer on rounding differences

Numbers may not add up due to rounding

Disclaimer of Warranty and Limitation of Liability

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