

INVESTOR PRESENTATION

**FY2018 RESULTS** 

31 MAY 2018



# **GCEO PRESENTATION**

# **Dato' Sulaiman Mohd Tahir**

- 3 FY18 Financial Snapshot
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- 5 Outlook for 2018
- 22 Guidance & Expectations
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# **FY18 Financial Snapshot**

	FY18 Financials	(YoY)		
	Income	3,979 FY17: 3,766	<b>6</b> %	Broad-based income growth  Not interest income on growth trainetery.
	Expenses	2,421 FY17: 2,160	<u></u> 12%	<ul> <li>Net interest income on growth trajectory</li> <li>Retail and Business Banking income up 7% and 19%. Wealth Management fees grew 63%</li> </ul>
Profitability (RM' mil)	Allowances	16 FY17: (196)	<b>△</b> >100%	<ul> <li>Costs higher on right sizing initiatives (MSS), compliance and investments for growth</li> </ul>
	PATMI	1,132 <i>FY17: 1,3</i> 25	<b>▼</b> 15%	Asset quality stable, credit cost normalised as
	ROE	7.0% FY17: 8.5%	▼>100bps	recoveries tapered off
Assets & Liabilities	Gross Loans	96.3 FY17: 91.0	▲ 6%	<ul> <li>Gross loans expansion underpinned by Retail (Mortgages, Cards &amp; Retail SME), MidCorp and Business Banking</li> </ul>
(RM' bil)	Deposits	95.8 FY17: 93.9	<b>A</b> 2%	<ul> <li>Deposits increased with higher Retail mix.</li> <li>CASA balances rose 3%</li> </ul>
	CET1 <sup>1</sup>	11.3% FY17: 11.6%	▼ 30bps	Capital level remains adequate     Proposed final dividend at 10.0 con
Capital & Dividend	Final Dividend	10.0 sen FY17: 12.6 sen	▼ 2.6 sen	Proposed final dividend at 10.0 sen
	Dividend per share	15.0 sen FY17: 17.6 sen	▼ 2.6 sen	



<sup>1.</sup> After deducting proposed dividends, based on aggregated banking entities basis

# FY18 in Review

# Improving efficiency & productivity

### **Project APEX**

· Simplified branch workflow and reduced turnaround time

1.4m hours saved

### **Mutual Separation Scheme (MSS)**

 One-off cost of RM146m with estimated cost savings of RM80m per annum

#### **New AmOnline**

- · Mobile friendly features
- Significant increase in new users averaging 1,300 - 1,400 per day

# **Enhancing funding resiliency**

### **Diversifying funding mix**

· Grew Retail & Business Banking deposits (+24% and +28%) to reduce depositors concentration

### **Active liquidity management**

- Refinanced term debt
- COF down 2bps





# Good momentum from Top 4 focus products

### **Wealth Management**

- Total AUM up 61%
- 2<sup>nd</sup> largest ASNBV<sup>1</sup> distributor in the market
- ASNB fee income circa RM22m and ASNB financing of RM881m (+>100% YoY)

#### **Credit Card / Merchant**

- · Launched new merchant portal with instant **settlement** feature (1<sup>st</sup> in Malaysia)
- Merchant CASA balance up RM289m YoY

# FY18 is about rebasing to start us on a stronger footing in FY19



Good momentum from our Top 4 focus products and segments. We have created a leaner and more efficient organisation





# **Traction in growth segments**

### SME / MidCorp

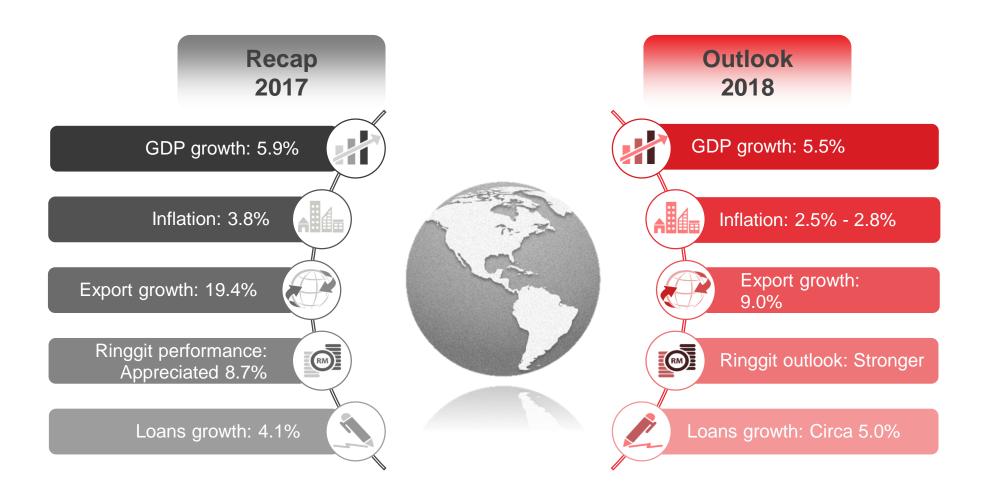
- 26 new centres for Enterprise Banking
- SME branding initiatives
- Embarked on a new Loans Origination System (LOS)
- SME loans up 19% YoY

### Mass Affluent / Affluent

- Total Priority Banking customers increased >60%
- Product bundling FD teaser rate bundled with Wealth products



# **Outlook for 2018**





# GCFO Presentation Jamie Ling

7-21 Financial Overview

# **Financial Overview**

# 1 Q4FY18 Results (QoQ)

- A strong Q4 income of **RM1.1bil** (+12%). Banking and Insurance income grew 4% and 62% respectively
- Good NII growth (+4%) benefitting from OPR hike with NIM advancing 9bps to 2.04%
- Strong NoII growth (+25%) contributed by pick up in trading income
- Q4 CTI peaked at 68.0% triggered by MSS cost. Underlying CTI at 54.4%
- Net writeback of RM17mil due to the reversal of a large account in Q3
- PATMI up **16%**

# 2 Asset Quality

- Asset quality remains resilient as GIL improved to 1.70% (-7bps QoQ & -16bps YoY), LLC¹ improved to 100.5% (FY17: 79.7%)
- Remain watchful on Commercial Real Estate and O&G sectors

# 3 Capital & Funding

- Adequate capitalisation
- MFRS 9 impact expected to be neutral on capital position
- Deposits grew 2% YoY with LDR at 98.1% (FY17: 95.3%)
- Improved funding resiliency and active management of funding cost
- LCR<sup>2</sup> of banking entities above 100% and NSFR<sup>2</sup> complied with regulatory requirements



# **FY18 Performance highlights – P&L**

P&L (RM' mil)	Q3FY18	Q4FY18	QoQ Change	FY17	FY18	YoY Change
Total Income	959	1,071	▲ 12%	3,766	3,979	▲ 6%
Expenses	577	728	<b>▲</b> 26%	2,160	2,421	<b>▲</b> 12%
PBP	383	342	<b>▼</b> 10%	1,605	1,558	▼ 3%
Net Allowances	81	(17)	<b>▼</b> >100%	(196)	16	▲ >100%
PATMI	219	253	▲ 16%	1,325	1,132	▼ 15%
Financial Indicators	Q3FY18	Q4FY18	QoQ Change	FY17	FY18	YoY Change
СТІ	60.1%	68.0%	▲ >100bps	57.4%	60.8%	▲ >100bps
NIM	1.95%	2.04%	▲ 9bps	1.98%	2.00%	▲ 2bps
ROE	5.3%	6.3%	▲ 100bps	8.5%	7.0%	▼ >100bps
EPS <sup>1</sup>	7.28 sen	8.43 sen	▲ 1.15 sen	44.06 sen	37.64 sen	▼ 6.42 sen



# **FY18 Performance highlights – balance sheet**

Balance Sheet (RM' bil)	Q3FY18	Q4FY18	QoQ Change	FY17	FY18	YoY Change
Gross Loans	94.7	96.3	▲ 2%	91.0	96.3	▲ 6%
GIL	1.77%	1.70%	▼ 7bps	1.86%	1.70%	<b>▼</b> 16bps
LLC <sup>1</sup>	101.6%	100.5%	▼ >100bps	79.7%	100.5%	▲ >100bps
Customer Deposits	99.9	95.8	▼ 4%	93.9	95.8	▲ 2%
CASA	20.0	20.4	▲ 2%	19.9	20.4	▲ 3%
Capital Indicators	Q3FY18	Q4FY18	QoQ Change	FY17	FY18	YoY Change
CET1 <sup>2</sup>	11.3%	11.3%	≈	11.6%	11.3%	▼ 30 bps
Tier 1 <sup>2</sup>	12.2%	12.0%	▼ 20 bps	12.5%	12.0%	▼ 50 bps
Total Capital <sup>2</sup>	16.1%	16.6%	▲ 50 bps	16.3%	16.6%	▲ 30 bps
FHC CET1	11.1%	11.1%	~	10.6%	11.1%	▲ 50 bps



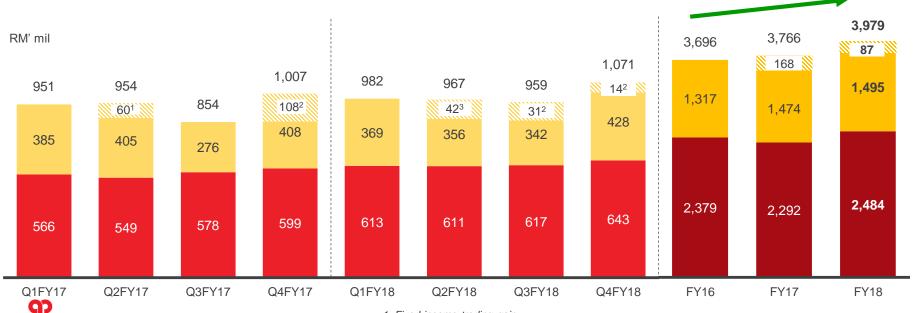
<sup>1.</sup> Includes regulatory reserve

<sup>2.</sup> After deducting proposed dividends, based on aggregated banking entities

# Ramping up revenue growth momentum

- Income growth largely broad based
- · Consistent build up in quarterly NII
- Normalised income grew 8% YoY

Business Segments (RM' mil)		Q3FY18	Q4FY18		QoC	QoQ Change		FY17		FY18	Y	oY Change
Retail Banking		354	360			▲ 2%		1,361		1,453	.53	
Wholesale Banking		366		384		▲ 5%		1,428		1,397		<b>▼</b> 2%
Business Banking		67		68	▲ 2%		218		259			<b>▲</b> 19%
Group Funding & Others		51		63		<b>▲</b> 22%		202		252		▲ 25%
Total Income - Banking		838		875		<b>4</b> %		3,209		3,361		▲ 5%
General Insurance	116	404	194	100	<b>▲</b> 67%	A C20/	530	F F 7	629	C4.0	<b>1</b> 9%	<u>.</u> 11%
Life Insurance	5	121	2	196	<b>▼</b> 60%	▲ 62%	27	557	(11)	618	▼ >100%	
Total Income	959		1,071		▲ 12%		3,766		3,979		▲ 6%	



1. Fixed income trading gain

3. Investment share revaluation

**AmBank Group** 

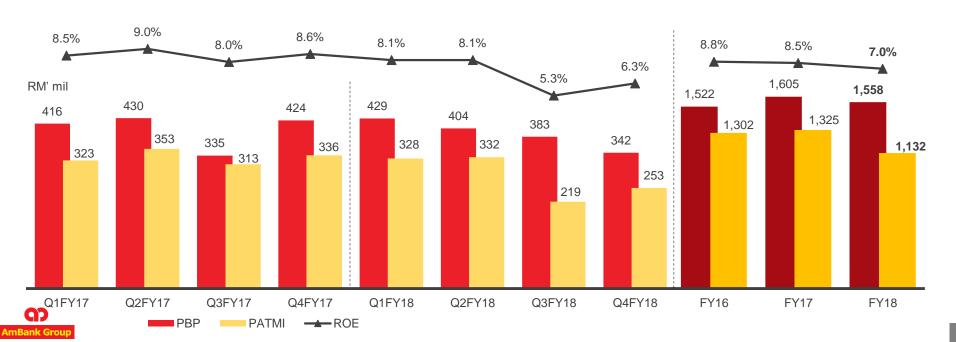
■ Net Interest Income

Non-interest Income

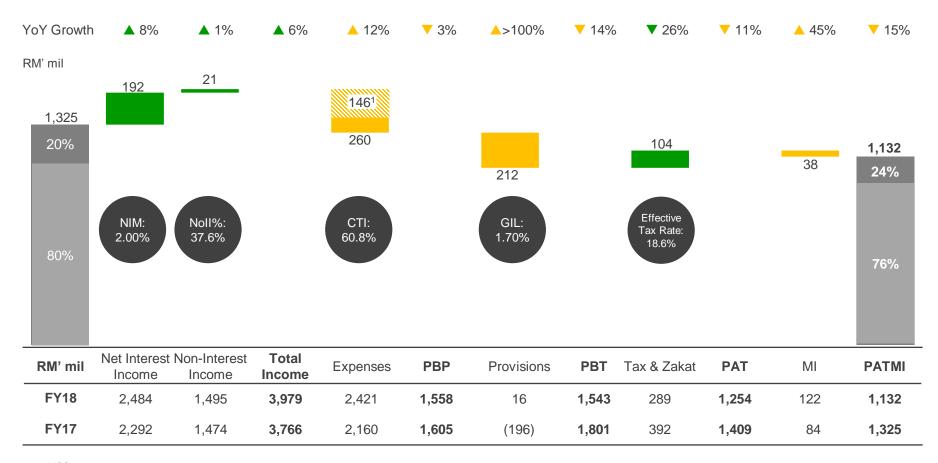
<sup>2.</sup> Gain on disposal of foreclosed properties

# Restructuring and accelerated investments weighed on PBP

Business Segments (RM' mil)	(	Q3FY18		Q4FY18	QoQ Change			FY17		FY18		' Change	
Retail Banking		97		109		<b>▲</b> 12%		436		450		▲ 3%	
Wholesale Banking		244		260		<b>▲</b> 7%		921		890		<b>▼</b> 3%	
Business Banking		44		45	▲ 3%			186		176	▼ 5%		
Group Funding & Others		(40)		(179)		▼ >100%		(156)		(229)		<b>▼</b> 47%	
PBP – Banking		345		235		<b>▼</b> 32%		1,387		1,287		<b>7</b> %	
General Insurance	33	20	105	407	▲ >100%	A . 4000/	191	040	282	271	<b>▲</b> 48%	▲ 24%	
Life Insurance	5	38	2	107	<b>▼</b> 65%	<b>▲</b> >100%	27	218	(11)	2/1	▼ >100%	24%	
PBP		383		342		▼ 10%		1,605		1,558		▼ 3%	



# **Good NII growth while provisions normalised**



1. MSS cost



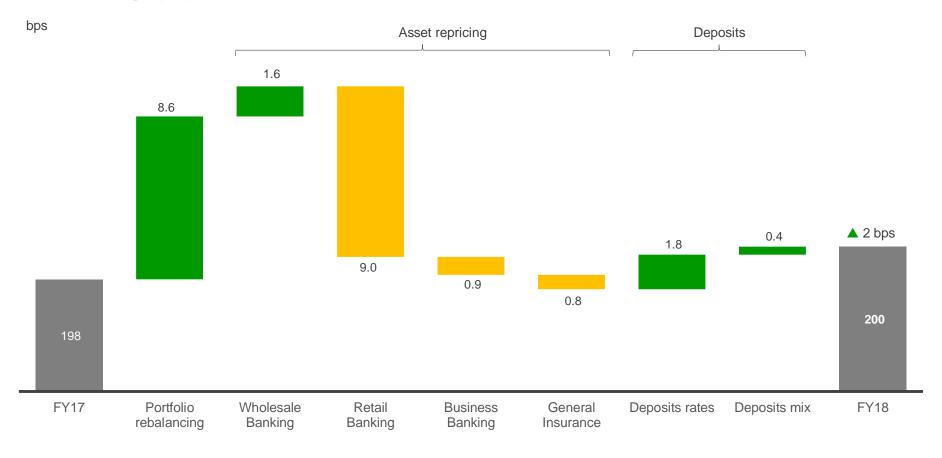
Positive growth in FY18



# **Optimising funding mix and asset portfolio**

Actively managing our COF to offset retail asset yield compression

# **Net Interest Margin (NIM) Movement**



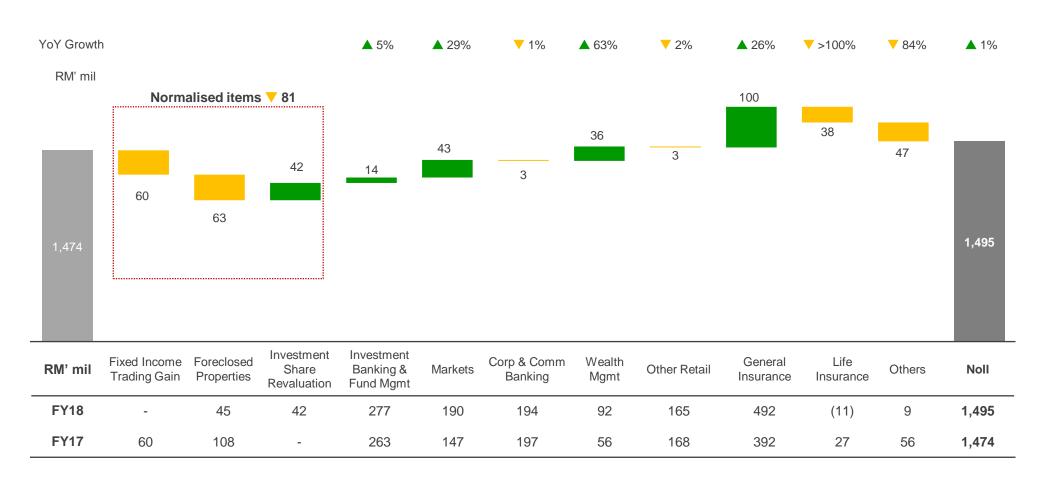


Positive growth in FY18

Contraction in FY18

# Robust growth from Wealth, Markets and General Insurance

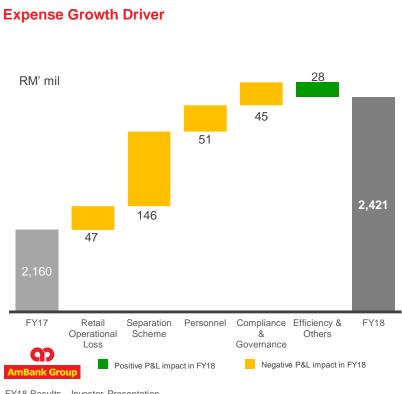
Growth in strategic focus products, negated by normalised items

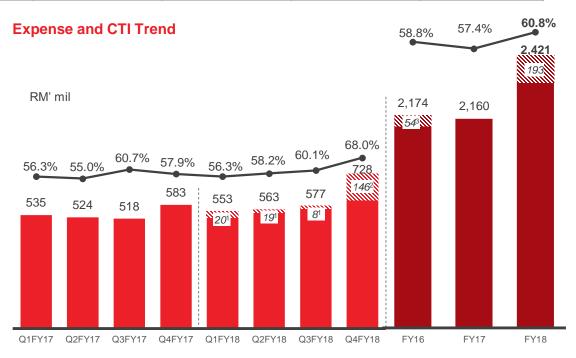


Positive growth in FY18

# Creating a leaner bank whilst building capabilities

Business Segment (RM' mil)	Q3FY18	Q4FY18	QoQ Change	FY17	FY18	YoY Change
Retail Banking	256	251	▼ 2%	925	1,003	▲ 8%
Wholesale Banking	122	123	<u> </u>	507	507	≈
Business Banking	24	23	▼ 2%	32	83	▲ >100%
Group Funding & Others	91	242	<b>△</b> >100%	358	481	<u>▲</u> 34%
Expenses – Banking	493	639	△ 30%	1,822	2,074	<u> </u>
Insurance (General, life, takaful)	84	89	<b>△</b> 6%	338	347	<u>^</u> 2%
Expenses	577	728	<u> </u>	2,160	2,421	<u></u> 12%

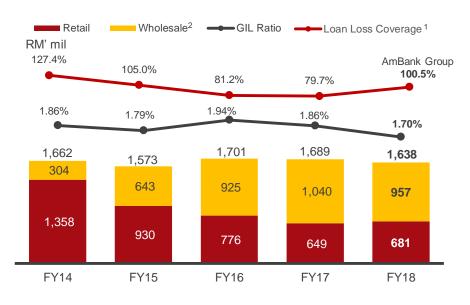




- 1. Retail operational loss 2. Separation scheme
- 3. Regulatory penalty

# **Resilient asset quality**

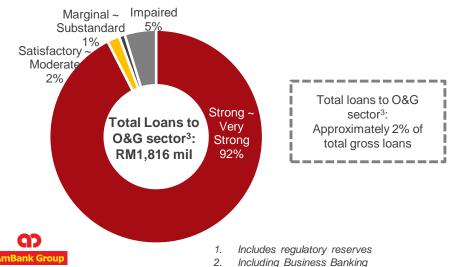
# Gross Impaired Loans (RM' mil), GIL and LLC Ratios (%)



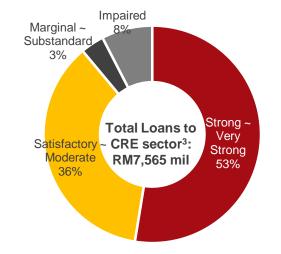
### GIL Ratio (%) QoQ Breakdown

		FY	17		FY18					
GIL Ratio	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Group	1.69%	1.64%	1.54%	1.86%	1.88%	1.88%	1.77%	1.70%		
Retail Banking	1.52%	1.53%	1.44%	1.33%	1.42%	1.32%	1.27%	1.25%		
Wholesale Banking <sup>2</sup>	1.89%	1.75%	1.64%	2.46%	2.41%	2.55%	2.40%	2.29%		

### **Exposure to Oil & Gas Sector by Internal Risk Grades**



# **Exposure to Commercial Real Estate Sector by Internal Risk Grades**

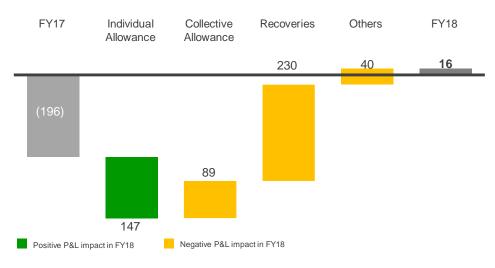


Total loans to Commercial Real Estate sector3: Approximately 8% of total gross loans

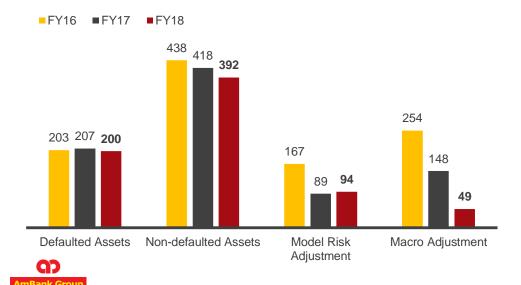
- Wholesale Banking

# **Tapering recoveries**

# Allowance (RM' mil)



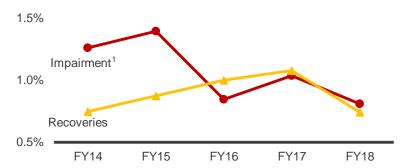
### **Collective Allowance Balance (RM' mil)**



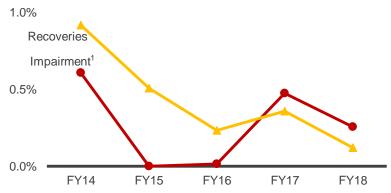
### **Credit Costs**

AmBank Group	FY14	FY15	FY16	FY17	FY18
Credit cost	0.08%	-0.04%	-0.19%	-0.19%	0.00%
Credit cost (excluding recoveries)	0.94%	0.69%	0.47%	0.57%	0.47%

# **Retail Banking**



# **Wholesale Banking (including Business Banking)**



1. Excluding recoveries

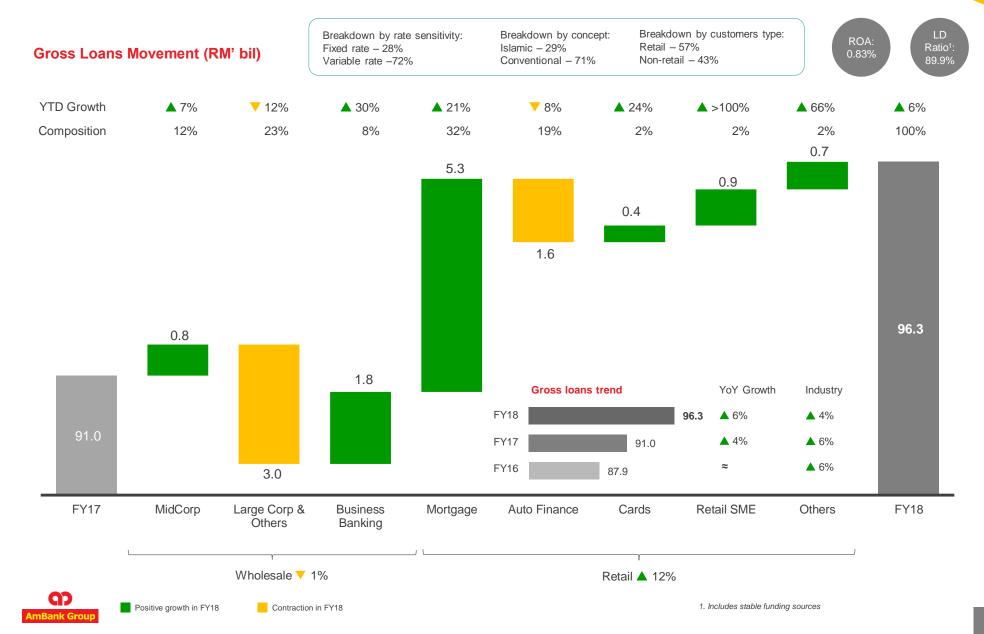
# **Unpacking the normalised items**

Normalised P&L (RM' mil)	FY16	FY17	YoY Change	FY18	YoY C	hange
Income - Reported	3,696	3,766	<b>A</b> 2%	3,979	<b>A</b>	6%
Gain on disposal of foreclosed properties	-	108	-	45		-
Investment share revaluation	-	-	-	42		-
Fixed income trading gain	-	60	-	-		-
Income - Underlying	3,696	3,598	▼ 3%	3,892	_	8%
Expenses - Reported	2,174	2,160	▼ 1%	2,421	_	12%
Regulatory penalty	54	-	-	-		-
Retail operational loss	-	-	-	47		-
Mutual Separation scheme	-	-	-	146		-
Expenses – Underlying	2,120	2,160	<u>^</u> 2%	2,228	_	3%
PBP – Reported	1,522	1,605	▲ 5%	1,558	_	3%
PBP - Underlying	1,576	1,438	▼ 9%	1,664		16%
PATMI - Reported	1,302	1,325	<b>2</b> %	1,132	_	15%
PATMI - Underlying	1,356	1,197	<b>▼</b> 12%	1,202	≈	
Normalised ratios (RM' mil)						
CTI – Reported	58.8%	57.4%	▼ 140bps	60.8%	<u> </u>	340bps
CTI – Underlying	57.4%	60.0%	▲ 260bps	57.2%	▼ 2	280bps
ROE – Reported	8.8%	8.5%	▼ 0.3%	7.0%	<b>V</b>	1.5%
ROE - Underlying	9.1%	7.7%	<b>V</b> 1.4%	7.3%	_	0.4%



### Loans

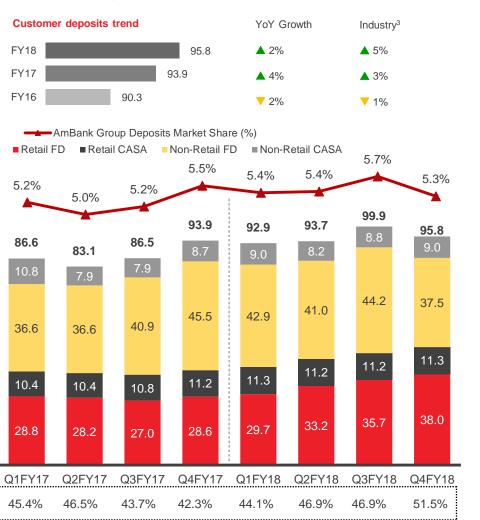
# Continue to drive growth in targeted segments



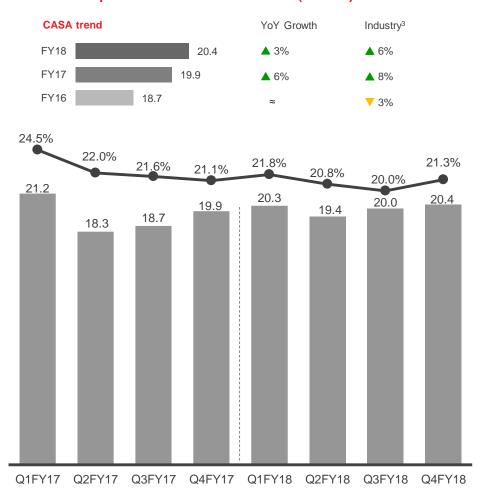
# **Strengthening funding resiliency**

- Improving retail mix
- CASA balance continues to grow

### Deposits (RM' bil)



# CASA Composition and CASA Balance (RM' bil)



Retail

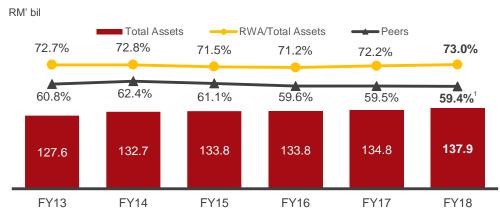
Mix

- 1. Non-Retail consists of Wholesale Banking, Business Banking and Operating Segment
- 2. FY17 deposits were restated due to reclassification of structured deposits

AmBank Group

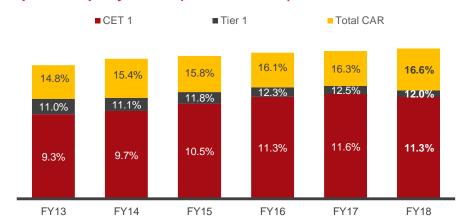
# Capital levels adequate

### **RWA/Total Assets**



<sup>1.</sup> Based on an average of our seven peer domestic banks as at 31 Dec 2017

### **Capital Adequacy Ratios (after dividends)**

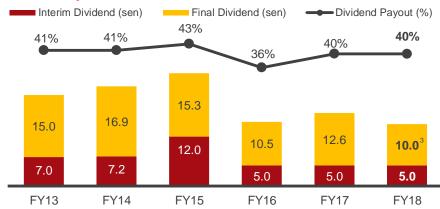


### **Financial Holding Company Indicative Ratio**



2. AmBank Group's Insurance Holding

### **Dividend Payout**



3. Proposed final dividend



# **Guidance & Expectations**

	FY18 Guidance	FY18 Actual	FY19 Guidance
ROE	Circa 7%	Reported: 7.0% Underlying: 7.3%	≥ 8.5%
СТІ	≤ 58%	Reported: 60.8% Underlying: 57.2%	≤ 55%
Dividend	Circa 40%	40%	Circa 40%
FHC CET 1	10.5% ± 1%	11.1%	10.5% ± 1%



# **FY19 Agenda**

# **Targeted outcome**

# Revenue growth "Continue to build income momentum"



"To achieve CTI of 55% by FY19 & cost savings of RM300m over 3 years"



# **FY19 priorities**

- Grow income in Top 4 products & segments
- Achieving better assets yields
- Grow CASA

- · Cost discipline
- Pacing investments

- · Capital release options
- RWA efficiencies

# **Key Metrics**

- Revenue growth
- NIM

- CTI
- Positive JAWs

- CET1 ratio
- RWA growth
- ROE improvement

# **Thank You**

# **Top 4 Strategy**

# **Top 4 Aspirations: FY2017 - FY2020**

To be Top 4 in each of our 4 growth segments

- Mass Affluent
- Affluent
- SME
- MidCorp

To be Top 4 in each of our 4 focus products

- Cards & Merchants
- Transaction Banking
- Markets
- Wealth Management

To sustain Top 4 in each of our current engines

- Corporate Loans
- Debt Capital Markets
- FundsManagement

To be Top 4

Best employer in Malaysia



# **Strategic business initiatives towards FY2020**

# Wholesale Banking



### **Focus**

Diversifying source of revenue focusing capital light businesses:

- · Building Cash NII
- Grow Noll
- Enhance ROCE
- · Recalibration of balance sheet

### **Growth initiatives**

- Develop advanced collections & payments solution
- Grow flow business through FX, trade & cash management
- Focus on capturing operating account to grow CASA
- Pitch for full range of Investment Banking services
- Integrated platforms and digital channels

# Retail Banking



### **Focus**

Growth in mass affluent, affluent and retail SME segments, while strengthening our market positions in Cards & Wealth Management

### **Growth initiatives**

- Product bundling for Payroll, SME and Priority customer segments
- Conversion of merchant base to grow CASA
- Continue to expand digital platforms & capabilities
- · Strategic partnerships

# **Business Banking**



### **Focus**

Aspire to be the preferred SME Bank in Malaysia

### **Growth initiatives**

- Products bundled offering CASA, FX & Trade
- · Focus on growing FX & Banca
- Leverage on strategic partnerships
- Fintech collaboration to enhance digital banking solutions



# **Strategic business initiatives towards FY2020**

# Insurance



### **Focus**

# <u>General</u>

• To be the No.1 Motor Insurer

### **Life Assurance & Takaful**

• Preferred Life insurer in Malaysia

### **Growth initiatives**

### **General**

- New and enhanced value based products
- Utilising pricing capabilities
- Re-energise existing distribution arrangements

# Life Assurance & Takaful

- Implement agency mobile solution
- Strengthen distribution advantage
- Expand Bancassurance specialists channel

# **Islamic Banking**



### **Focus**

Preferred Islamic Bank based on Value-Based Intermediation (VBI) through practices, conduct and offerings

### **Growth initiatives**

- Grow fee income from affluent, mass affluent, MidCorp and SME segments
- Focus on key products; ASB financing, affordable home financing, bancatakaful & SME financing

# People & Culture



### **Focus**

Top 4 Employer of Choice in Banking Industry

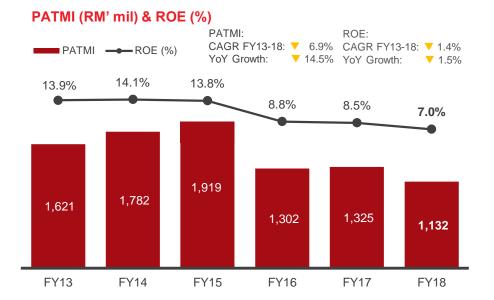
# **Growth initiatives**

- · Inculcating performance driven culture
- Enlarging and advancing talent pools
- · Employee engagement activities

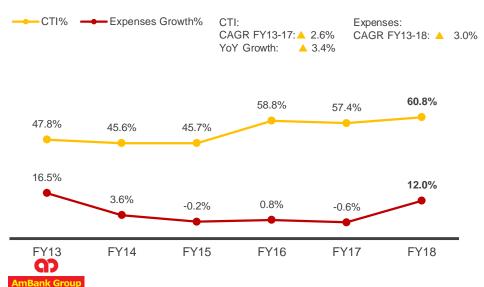


# **Group Performance**

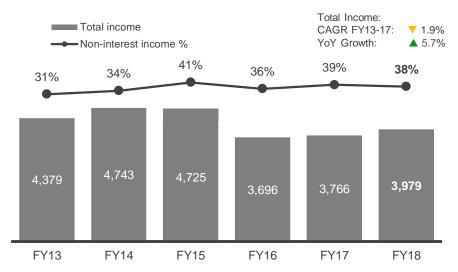
# **Yearly performance**



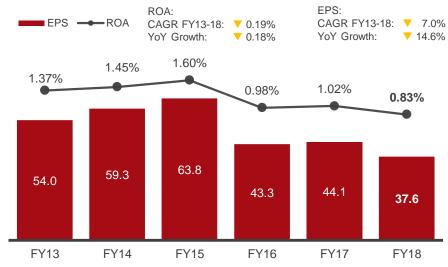
# Cost to Income Ratio and Expenses Growth (%)



# Total Income (RM' mil) and Non-interest Income (%)



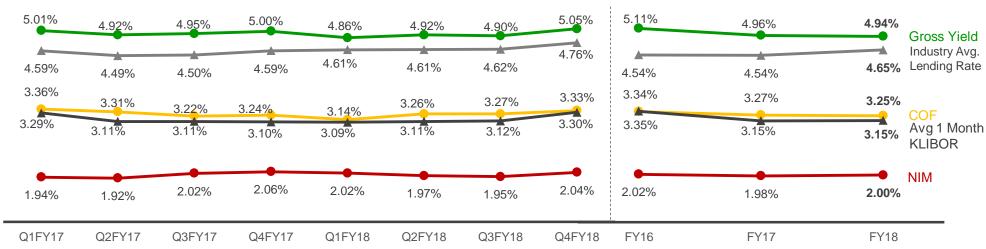
### ROA (%) and EPS (Basic)



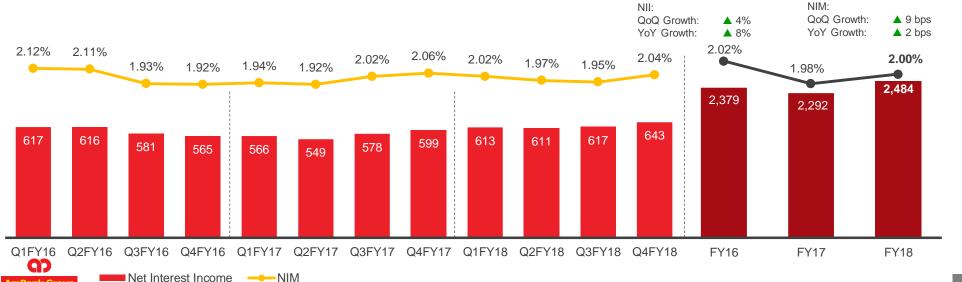
### NIM

# **Net interest margin trends**

# NIM Trend vs. Industry



# Net Interest Income (RM' mil) & NIM Movement

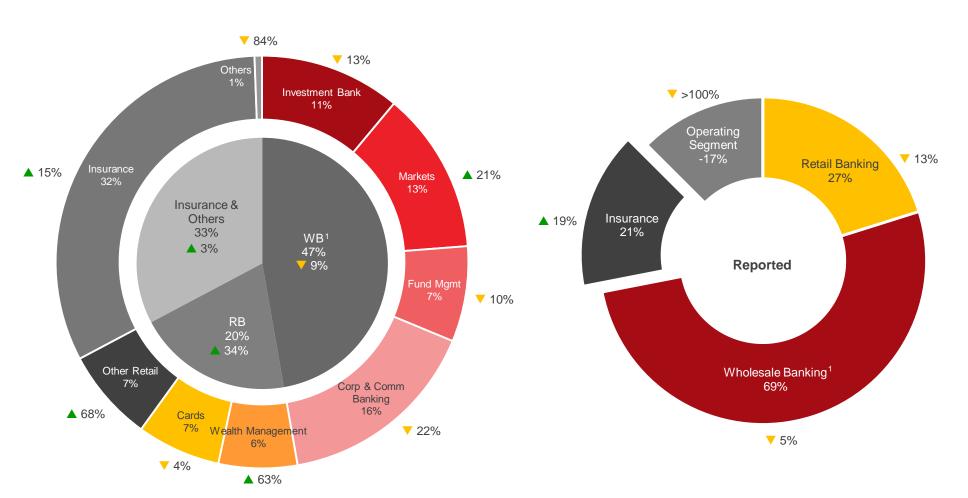


**AmBank Group** 

# **Non-interest income and PATMI mix**

### **Non-interest Income by Lines of Business (YoY)**

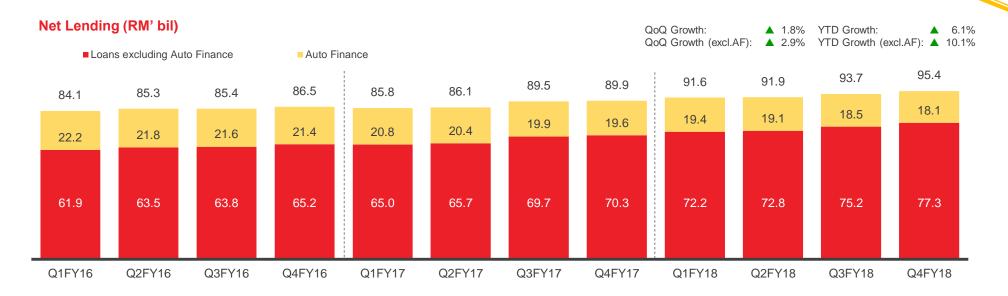
### **PATMI by Lines of Business (YoY)**



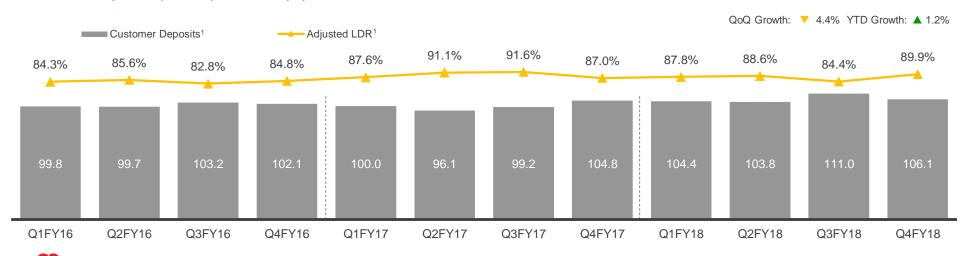
1. Including Business Banking



# **Quarterly loans and deposit trends**



# Customer Deposits (RM' bil) and LDR (%)

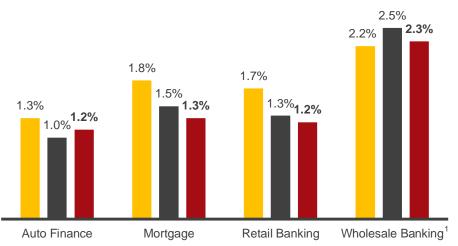


1. Includes stable funding sources

# **Asset Quality**

# **Impaired Loans – Key Segments**

FY16 ■FY17 ■FY18



### **Gross Impaired Loans Ratio**

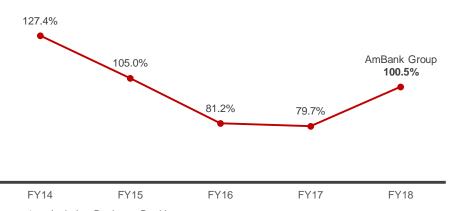


Q1FY17 Q2FY17 Q3FY17 Q4FY17 Q1FY18 Q2FY18 Q3FY18 Q4FY18

### **Impaired Loans by Sectors and YTD Movement**

Sector	Mar'18 RM' mil	YTD Growth	Composition
Real Estate	599	▼ 15%	37%
Residential Properties	332	<u>\$\lambda\$</u> 5%	20%
Transport Vehicles	207	<b>△</b> 3%	13%
Mining and quarrying	87	<b>▼</b> 44%	5%
Manufacturing	83	<b>▼</b> 13%	5%
Construction	46	<u></u> >100%	3%
Others	284	<u>44%</u>	17%
Total	1,638	▼ 3%	100%

# Loan Loss Coverage<sup>3</sup>



- Includes Business Banking
- 2. Based on BNM data as at 31 Mar 2018
- 3. Includes regulatory reserve



# **Credit cost normalising**

# **Net Provisions / (Writebacks)**

RM' mil

Total provisions by category	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18	Q2FY18	Q3FY18	Q4FY18	QoQ Change	FY16	FY17	FY18	YoY Change
Performing Loans	(11)	14	(36)	(179)	(41)	(47)	(2)	(28)	<b>▼</b> >100%	(276)	(212)	(118)	<b>▲</b> 44%
Non Performing Loans	122	86	124	382	142	138	179	110	▼ 39%	651	714	569	<b>▼</b> 20%
Recoveries	(161)	(138)	(171)	(212)	(120)	(127)	(97)	(107)	▲ 10%	(565)	(682)	(451)	<b>▼</b> 34%
Other Provisions <sup>1</sup>	(14)	(4)	10	(8)	(1)	8	1	8	<b>△</b> >100%	(20)	(16)	16	<u></u> <b>△</b> >100%
Total net provisions/ (writeback)	(64)	(42)	(73)	(17)	(20)	(28)	81	(17)	<b>▼</b> >100%	(210)	(196)	16	<b>△</b> >100%

Total provisions by Divisions	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18	Q2FY18	Q3FY18	Q4FY18	QoQ Change	FY16	FY17	FY18	YoY Change
Wholesale Banking	(81)	(31)	(7)	145	0	(8)	50	(22)	<b>▼</b> >100%	(122)	26	20	<b>▼</b> 23%
Business Banking	(2)	4	(6)	13	10	8	15	0	<b>▼</b> 74%	0	9	33	<b>△</b> >100%
Retail Banking	11	(26)	18	(25)	13	6	23	9	▼ 60%	(73)	(22)	51	<b>△</b> >100%
Opt Segments	8	11	(77)	(150)	(43)	(33)	(10)	(2)	▲ 81%	(18)	(208)	(88)	<u></u> 58%
AmGen	(0)	0	(1)	0	0	(1)	3	(2)	<b>▼</b> >100%	3	(1)	0	<u></u> <b>△</b> >100%
Total net provisions / (writeback)	(64)	(42)	(73)	(17)	(20)	(28)	81	(17)	<b>▼</b> >100%	(210)	(196)	16	<b>△</b> >100%



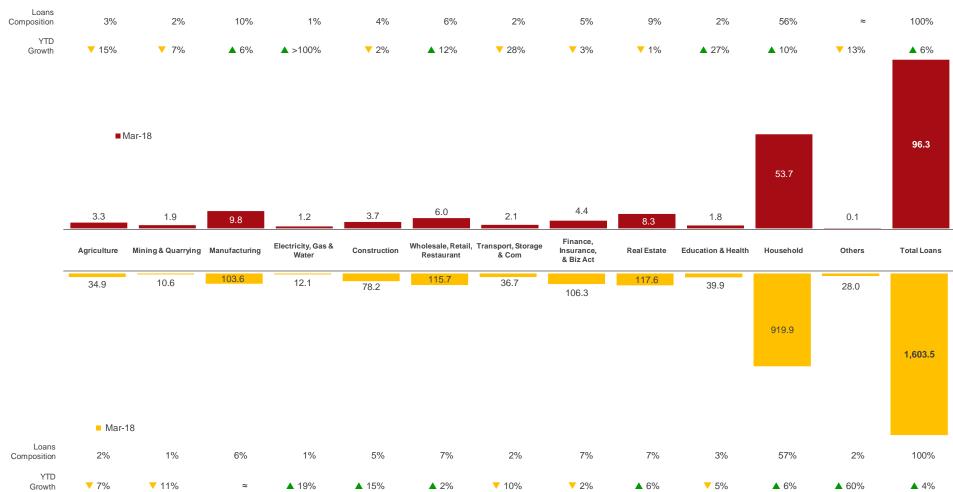
<sup>1.</sup> Includes provision for contingencies, securities, foreclosed property, trade and sundry debtors

### Loans

# Loans by sector vs. industry

# **Loans by Sector**

# AmBank Group (RM' bil)



# Industry (RM' bil)



# Diversified and consistent funding structure, conservative liquidity management

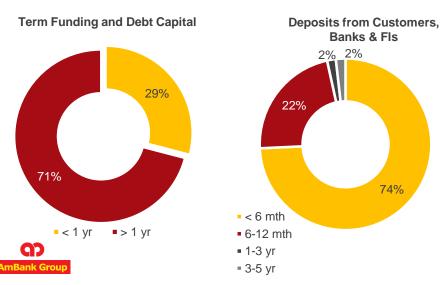
- Sufficient holding of liquid assets with LCRs in excess of 100%
- Active liquidity management and refinancing of term funding has improved cost of funds
- Deferment in the implementation of net stable funding ratio has alleviated the pressure on NIM

### **Funding Composition vs. Peers**

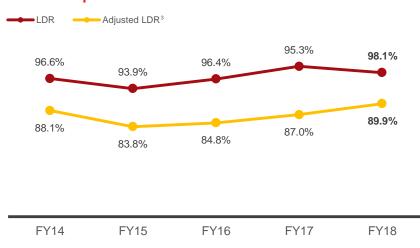
	FY13	FY15	FY16	FY17	FY18	Peers <sup>1</sup>
Equity & debt capital	14%	15%	16%	16%	16%	16%
Customer deposits	75%	74%	73%	74%	74%	74%
Term funding & loans with recourse >1 year	7%	8%	9%	6%	6%	5%
Term funding & loans with recourse <1 year	1%	1%	1%	3%	1%	5%
Deposits from banks & FIs	3%	2%	1%	1%	3%	5%

1. Based on an average of our seven peer domestic banks as at 31 Dec 2017

#### **Funding Maturity Profiles**

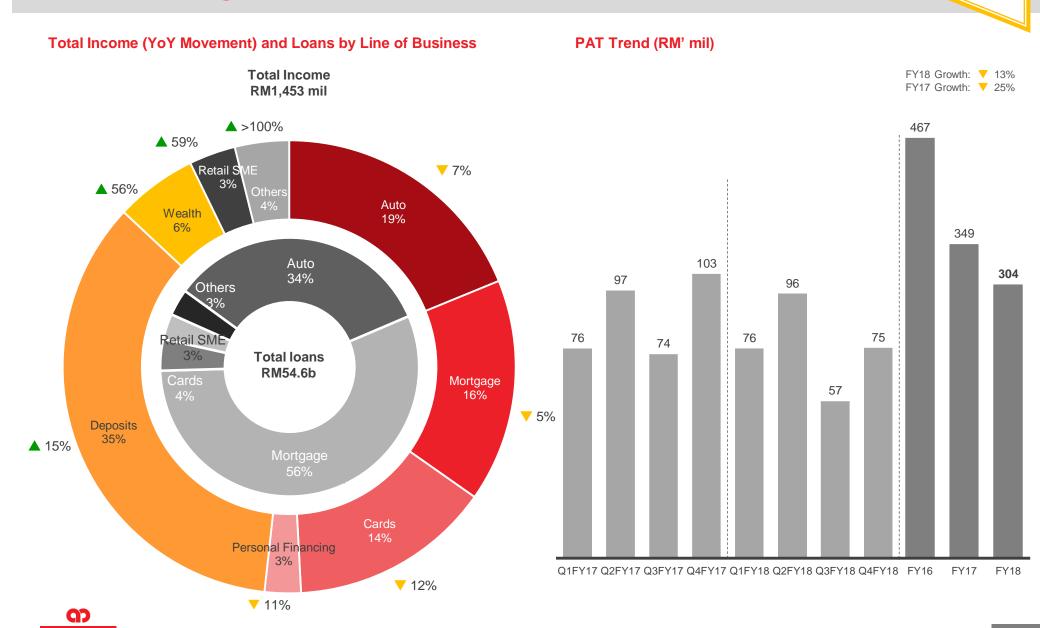


### Loan-to-deposit Ratio<sup>2</sup>

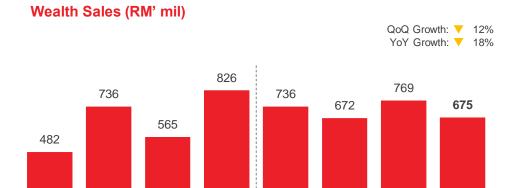


- 2. Prior periods were restated due to reclassification of structured deposits
- 3. Includes stable funding sources

# **Divisional Performance**



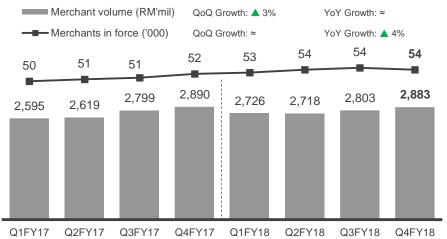
# **Retail Banking**



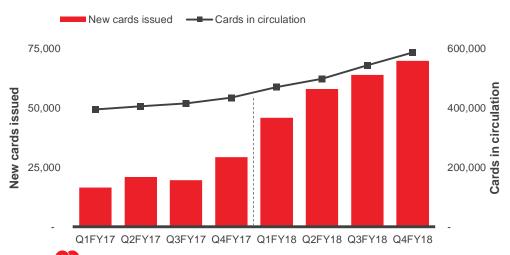
Q3FY18

Q4FY18

#### **Merchant Volume**

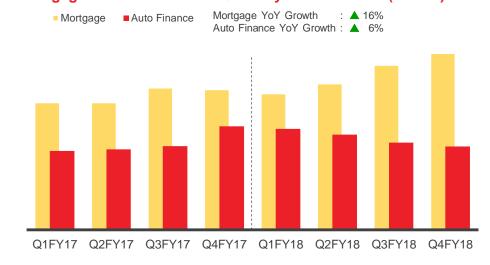


#### **Credit Cards**



Q1FY17 Q2FY17 Q3FY17 Q4FY17 Q1FY18 Q2FY18

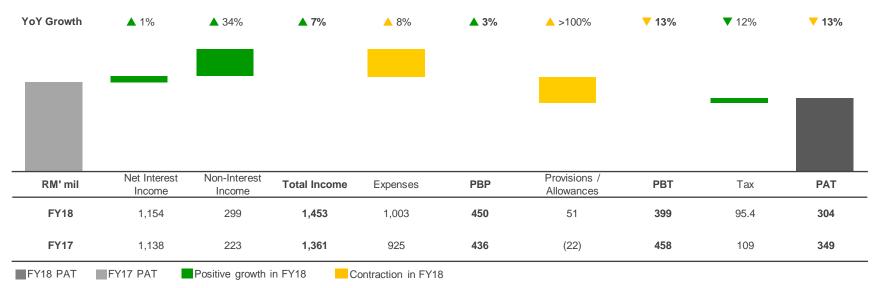
### Mortgage and Auto Finance Quarterly Disbursement (RM' bil)



#### Retail

# **Retail Banking**

### **Income Statement (RM' mil)**



### **Balance Sheet (RM' mil/%)**

FY18 FY17 FY18 VS FY17 **Gross Loans / Financing** 48,783 +12% 54,559 **Gross Impaired Loans** 1.25% 681 649 +5% **Customer Deposits** 39,759 49,322 +24% **CASA Deposits** 11,076 11,345 +2% **Key Ratios** ROA 0.73% 0.58% -0.15%

68.0%

76.6%

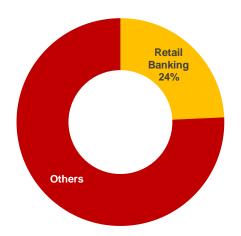
69.0%

68.3%

+1.0%

-8.3%

# FY18 PAT (composition of Group)



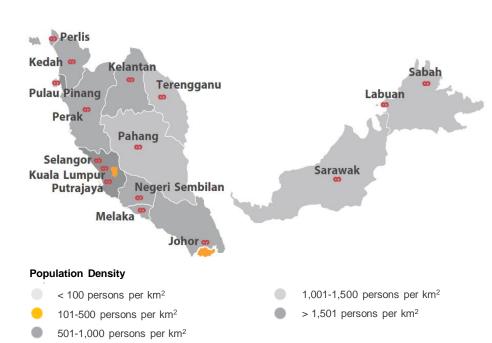


FY18 Results – Investor Presentation

CTI

**Allowance Coverage** 

## **Distribution Channels**



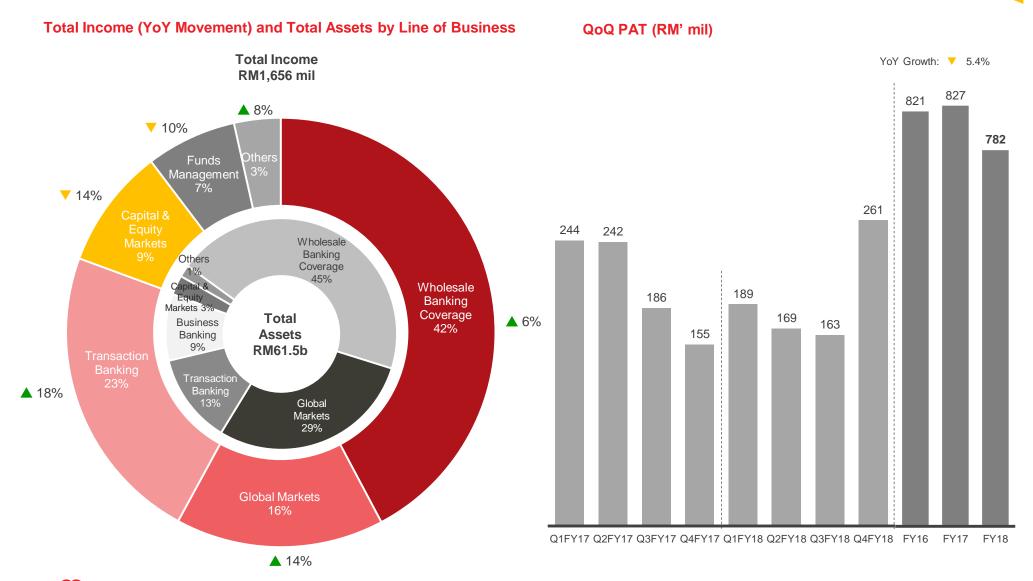
	Branches	АТМ	Regional Offices
Perlis	1	3	
Kedah	6	24	1
Pulau Pinang	14	51	1
Perak	18	45	1
Selangor	37	217	2
Kuala Lumpur	23	106	3
Putrajaya	1	3	
Negeri Sembilan	7	38	
Melaka	6	34	1
Johor	21	82	1
Pahang	9	29	1
Terengganu	4	16	
Kelantan	2	16	
Sabah	9	40	1
Labuan	1	3	
Sarawak	15	57	1
	174	764	13

#### **Other Customer Touch Points**

SME branches	AmBank Islamic branches	Weekend banking branches	ATMs @ 7-Eleven	Electronic banking centres	Internet & mobile banking	AmGeneral	AmMetlife	Aminvestment Bank	AmCard Services MBC <sup>1</sup>
174	3	29	265	183	AmOnline	<ul><li>29 branches</li><li>4 counters</li></ul>	<ul><li>15 branches</li><li>39 agencies</li></ul>	<ul><li>6 retail broking</li><li>6 corporate</li></ul>	26
俞	<u>(</u>		ATM			\$	įji		



# Wholesale Banking (including Business Banking)



# **Wholesale Banking (including Business Banking)**

### **League Table**

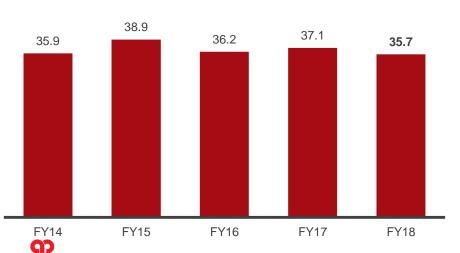
	Market Share <sup>1</sup> As At 31 March 2018 (%)	Rank <sup>2</sup>
DCM (Overall MYR Bonds)	13.3%	4 ▼
Islamic Sukuk	10.5%	4 🔻
Unit Trust	7.1%	5 ▶
Stockbroking	5.1%	6 ▶

<sup>1.</sup> Calendar Year data

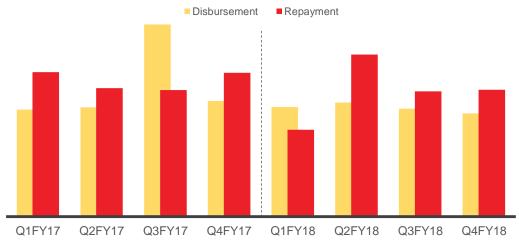
### Market Share of Value Traded on Bursa (KLSE)



#### Unit Trust – AUM (RM' bil)



### **Corporate Banking Loan Disbursement and Repayment (RM'bil)**



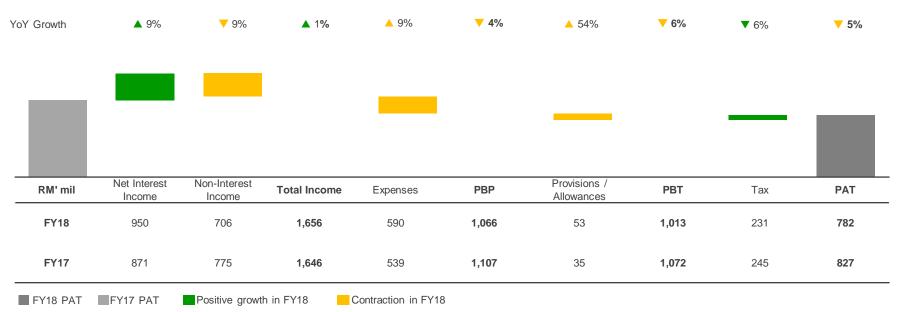
FY18 Results – Investor Presentation

<sup>2.</sup> Comparing rank movement with 31 December 2017

#### Wholesale

# Wholesale Banking (including Business Banking)

#### Income Statement (RM' mil)



FY18

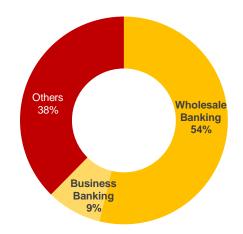
### Balance Sheet (RM' mil/%)

FY17 VS FY17 FY18 **Gross Loans / Financing** 42,259 41,847 -1% 2.29% **Gross Impaired Loans** 1,040 958 -8% **Customer Deposits** 54,563 46,029 -16% **CASA Deposits** 8,897 9,280 +4%

#### **Key Ratios**



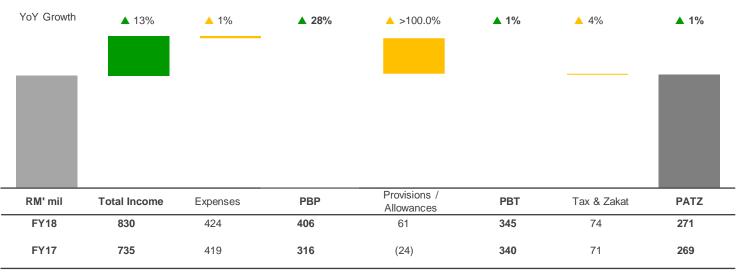
### FY18 PAT (composition of Group)

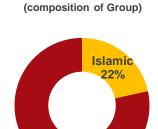




# **Islamic Banking**

### Income Statement (RM' mil)





FY18 Gross Financing (composition of Group)

Islamic

Others

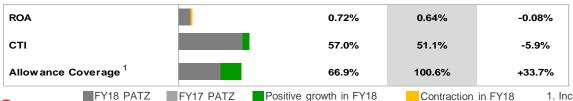
FY18 PATZ

PATZ: profit after tax and zakat

### Balance Sheet (RM' mil/%)

		FY17	FY18	vs FY17
Gross Financing		27,508	28,034	+2%
Gross Impaired Financing	2.08%	489	583	+19%
Customer Deposits		26,837	26,494	-1%
CASA Deposits		6,365	6,885	+8%







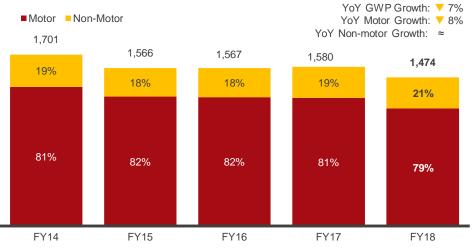
1. Including regulatory reserve

FY18

## **General Insurance**

#### **Loss Ratio and Combined Ratio** ■ Loss Ratio Combined Ratio 97% 96% 95% 91% 92% 63% 63% 64% 63% 57% FY16 FY14 FY15 FY17 FY18

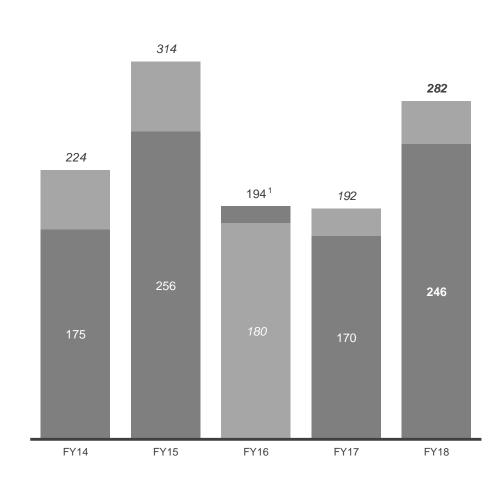
### **Gross Premium Mix and Growth (RM' mil)**



#### YoY PAT (RM' mil)

■PAT ■*PBT* 

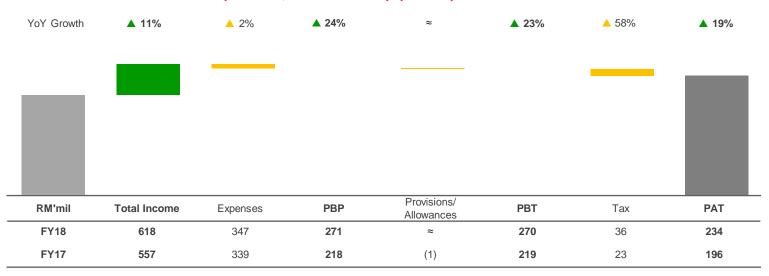




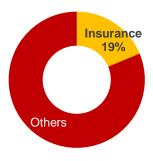
1. Includes write-back of prior year tax provisions

# **Insurance and Group Funding & Others**

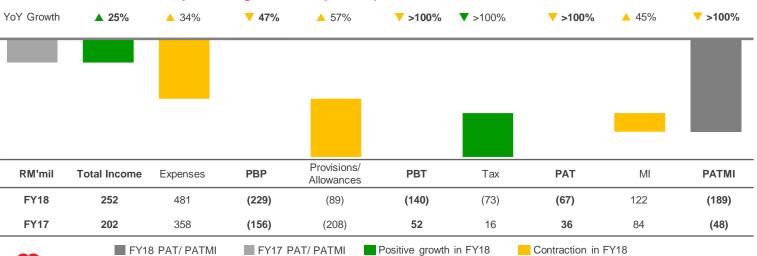
#### Income Statement - Insurance (General, Life & Takaful) (RM'mil)



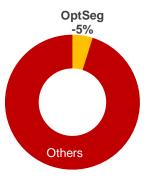
FY18 PAT (composition of Group)



#### Income Statement - Group Funding & Others (RM'mil)



FY18 PAT (composition of Group)



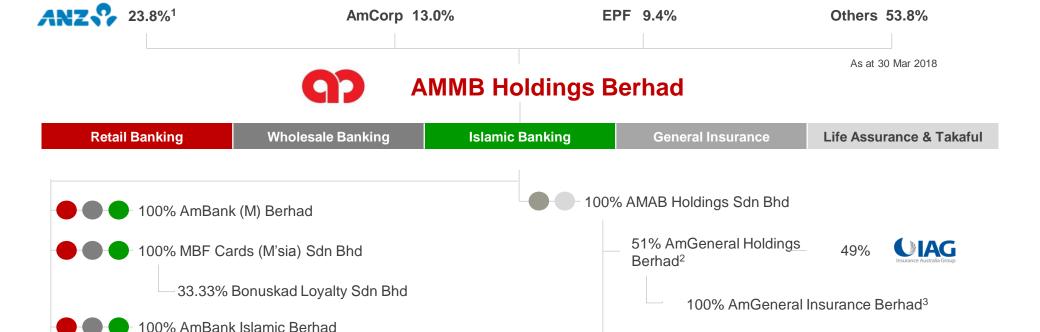
MetLife

MetLife

~50%

~50%

# **Shareholding structure**



### Foreign shareholding excluding ANZ

FY12	FY13	FY14	FY15	FY16	FY17	FY18
26%	29%	31%	29%	26%	26%	23%

1.ANZ: ANZ Funds Pty Ltd,a wholly owned subsidiary of Australia and New Zealand Banking Group Limited 2.Formerly known as AmG Insurance Berhad

100% AmInvestment Bank Berhad

100% AmInvestment Group Berhad

~50% AmMetLife Insurance

~50% AmMetLife Takaful

Berhad<sup>4</sup>

Berhad<sup>4</sup>



<sup>3.</sup> Formerly know as Kurnia Insurans (Malaysia) Berhad

<sup>4.</sup>MetLife owns 50% plus one share in AmMetLife Insurance Berhad, with the remaining shares held by AmBank Group, and AmBank Group owns 50% plus one share in AmMetLife Takaful Berhad, with the remaining shares owned by MetLife

# Credit ratings, target price and recommendations

### **Credit Ratings**

	Ratings	FY2007	FY2018
AmBank (M)	RAM	LT: A2, ST: P1 Outlook: Stable	LT: AA2, ST: P1 Outlook: Stable
	S&P	LT: BBB-, ST: A-3 Outlook: Stable	LT: BBB+, ST: A-2 Outlook: Stable
	Moody's	LT: Baa2, ST: P-3 Outlook: Stable BFSR: D-	LT: Baa1, ST: P-2 Outlook: Stable *BCA: baa3 *Adj BCA: baa3
AmInvestment	RAM	LT: AA3, ST: P1 Outlook: Stable	LT: AA2, ST: P1 Outlook: Stable
AmBank Islamic	RAM	LT: A2, ST: P1 Outlook: Stable	LT: AA2, ST: P1 Outlook: Stable
AMMB	RAM	NA	LT: AA3, ST: P1 Outlook: Stable

\* Maintained since 16 Jun 15

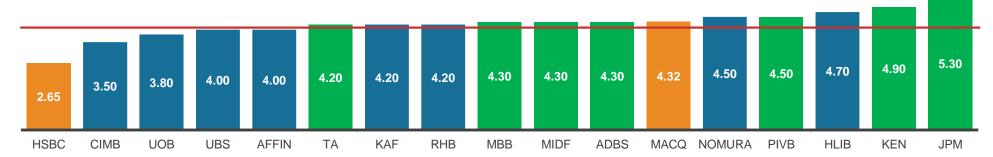
+1

Notches of ratings upgrades since 2007

### **Target Price and Recommendations**

P/EPS : 8.86 P/BV : 0.67 Market Price: RM 3.58

Average TP : RM 4.19
Buy : 7 (41%)
Hold : 8 (47%)
Sell : 2 (12%)
Ave. TP/ Ave. CP : 1.11x



AmBank Group

Source: Bloomberg as at 17 May 2018

 Buy/Outperform/Overweight/Add P/EPS & P/BV as at 17 May 2018 Hold/Neutral/Market perform

Sell/Underperform/Fully valued/Reduce/Underweight

TP: average target price

### Glossary/Disclaimer of warranty and limitation of liability

#### Reported Performance

Reported performance refers to the financial performance as reported in the audited financial statements and disclosed to the market

#### Growth Definition

QoQ growth refers to Q4FY18 vs Q3FY18 YoY / YTD growth refers to FY18 vs FY17

#### One Offs

One offs comprise those impacts on financial performance that arise from changes to :

- accounting and provisioning policies (eg 5 and 7 year rules)
- differences between economic and accounting hedges
- prior period catch ups (eg backdated salary costs)
- strategic investments and divestments (eg ANZ partnership), and
- tax and regulatory regimes (eg deferred tax asset write off due to reduction in corporate tax rates)

#### Underlying Performance

Underlying performance refers to the financial performance adjusted for one off impacts as above

#### **Business Divisions**

#### **Business divisions**

- comprise AmBank Group's core operating businesses that generate profits from direct customer transactions and interactions
- have relatively more stable income streams, incur the bulk of the costs and typically have a lower risk profile
- · in most instances have market shares and growth metrics that can be measured and benchmarked externally

#### Operating Segments

#### Operating segments

- have more volatile and lumpy income streams, with the former a direct function of risk appetite
- include
  - · income and expenses associated with shareholder funds, loan rehabilitation and legacy businesses, plus
  - · costs associated with corporate, shared services and governance functions currently not charged back to the business units

#### <u>Disclaimer on rounding differences</u>

Numbers may not add up due to rounding

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