

Company No. 295576-U

# **AmBank Islamic Berhad**

(Incorporated in Malaysia)

## **CAFIB - Pillar 3 Disclosure**

**31 March 2019**

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## 1.0 Scope of Application

The Risk Weighted Capital Adequacy Framework (Basel II) and Capital Adequacy Framework for Islamic Banks (“CAFIB”) – Disclosure Requirements (“Pillar 3”) policy document issued by Bank Negara Malaysia (“BNM”) on 7 August 2010 (“Policy”) aim to enhance the transparency of disclosures on the risk management practices and capital adequacy of banking institutions. The Policy is applicable to all banking institutions licensed under the Financial Services Act 2013 (“FSA”) and all Islamic banks licensed under the Islamic Financial Services Act 2013 (“IFSA”).

The banking subsidiaries of AMMB Holdings Berhad (“AMMB”) to which the Policy apply are AmBank (M) Berhad (“AmBank”), AmInvestment Bank Berhad (“AmInvestment Bank”) and AmBank Islamic (“the Bank”).

The following information has been provided in order to highlight the capital adequacy of the Bank. The information provided has been verified by the Group internal auditors and certified by the Chief Executive Officer.

### Capital Adequacy

BNM’s guidelines on capital adequacy seek to ensure that risk exposures of financial institutions are supported by adequate level of capital to withstand losses which may result from credit and other risks associated with its business operations.

The capital adequacy ratios of the Bank are computed in accordance with Bank Negara Malaysia’s (“BNM”) guidelines on Capital Adequacy Framework for Islamic Banks (Capital Components) and Capital Adequacy Framework for Islamic Banks (Risk Weighted Assets) issued by BNM on 2 February 2018. The Bank has adopted the Standardised Approach for Credit and Market Risks and the Basic Indicator Approach for Operational Risk, based on BNM’s Guidelines on Capital Adequacy Framework for Islamic Banks (Risk Weighted Assets).

Pursuant to BNM’s Capital Adequacy Framework for Islamic Banks (Capital Components), financial institutions are required to maintain minimum Common Equity Tier 1 (“CET1”) Capital Ratio of 4.5%, Tier 1 Capital Ratio of 6.0% and Total Capital Ratio of 8.0% at all times. The Bank is also required to maintain the following capital buffers:

- (a) a Capital Conservation Buffer (“CCB”) of 2.5%; and
- (b) a Countercyclical Capital Buffer (“CCyB”) determined as the weighted-average of the prevailing CCyB rates applied in the jurisdictions in which the Bank has credit exposures.

The CCB requirements under transitional arrangements shall be phased-in starting from 1 January 2016 as follows:

	<b>CCB</b>
<b>Calendar year 2016</b>	0.625%
<b>Calendar year 2017</b>	1.25%
<b>Calendar year 2018</b>	1.875%
<b>Calendar year 2019 onwards</b>	2.5%

As for CCyB, BNM will communicate any decision on the CCyB rate by up to 12 months before the date from which the rate applies.

## **1.0 Scope of Application (Cont'd.)**

### **Changes in accounting policies and regulatory requirements**

#### **Adoption of MFRS 9 Financial instruments**

The AMMB Group adopted MFRS 9 Financial Instruments effective 1 April 2018. MFRS 9 replaces the provisions of MFRS 139 Financial Instruments: Recognition and Measurement that relate to the recognition, classification and measurement, as well as derecognition of financial instruments, impairment of financial assets and hedge accounting.

MFRS 9 requires all financial assets, other than equity instruments and derivatives, to be classified either at fair value through profit or loss ("FVTPL"), at fair value through other comprehensive income ("FVOCI"), or at amortised cost on the basis of two criteria, namely the entity's business model for managing the assets, as well as the instruments' contractual cash flow characteristics. Certain investments in corporate bonds and sukuk that were classified as available-for-sale under MFRS 139 qualified for classification at amortised cost under MFRS 9 as they are held within a business model whose objective is to hold financial assets in order to collect contractual cash flows that are solely payments of principal and interest/profit. The reclassification has been effected by way of a retrospective application of the effective interest/profit method and accordingly, the related cumulative fair value loss has been reversed on 1 April 2018. In addition, certain debt investments did not meet the cash flow characteristics criterion to be classified either at FVOCI or at amortised cost and have been accordingly classified at FVTPL with related fair value loss recognised in retained earnings on 1 April 2018.

The loan/financing loss impairment methodology is fundamentally changed under MFRS 9 as it replaces MFRS 139's incurred loss approach with a forward-looking expected credit loss ("ECL") approach. The impairment requirements based on ECL approach is applicable for all loans/financing and other debt financial assets not held at FVTPL, as well as loan/financing commitments and financial guarantee contracts. The allowances for expected losses are determined based on the expected credit losses associated with the probability of default ("PD") in the next twelve months unless there has been a significant increase in credit risk since origination, in which case, the allowance is based on the probability of default over the lifetime of the asset.

## **1.0 Scope of Application (Cont'd.)**

### **Changes in accounting policies and regulatory requirements (Cont'd.)**

#### **Compliance with BNM policy documents on Financial Reporting and Financial Reporting for Islamic Banking Institutions**

BNM had issued the revised policy documents on Financial Reporting and Financial Reporting for Islamic Banking Institutions on 2 February 2018. Certain requirements in the policy documents have been revised in response to the changes in the loan/financing loss impairment methodology arising from the expected credit loss approach under MFRS 9. Following the application of MFRS 9 impairment requirements, the revised policy documents require banking institutions and Islamic banking institutions to maintain, in aggregate, loss allowance for non-credit-impaired exposures (commonly referred to as Stage 1 and Stage 2 expected credit losses) and regulatory reserves of no less than 1% of total credit exposures, net of loss allowance for credit-impaired exposures. This revised requirement has been applied in the computation of loss allowances for the AMMB Group.

As permitted by the transitional provision of MFRS 9, comparative information in the financial statements and Pillar 3 Disclosure have not been restated. The financial effects due to adoption of MFRS 9 and compliance with BNM policy documents above are disclosed in Note 60 of the audited financial statements of the Bank as at 31 March 2019. The financial effects disclosed included effect to the capital adequacy ratios arising from impact to capital base and risk weighted assets for changes which involved classification of financial instruments and the resultant remeasurement of these financial instruments in the new classification as well as new loan/financing loss impairment methodology.

#### **Frequency of Disclosure**

Full disclosure requirements under the BNM guidelines are made on an annual and semi-annual basis except for disclosures under paragraph 10.1 of the guidelines and all qualitative disclosures which are made on an annual basis if there are no material changes in the interim reporting period.

#### **Medium and Location of Disclosure**

These Pillar 3 disclosure of the Bank is available on the AmBank Group's corporate website at [www.ambankgroup.com](http://www.ambankgroup.com).

## 2.0 Capital Management

The Bank's capital management is focused on maintaining a strong capital position to support business growth, and to meet the requirements of the Bank's stakeholders including regulators, shareholders and rating agencies.

Strategic, business and capital plans are drawn up annually covering a 3-year horizon and approved by the Board. The capital plan ensures that adequate levels of capital and an optimum capital structure are maintained by the Bank to support its strategy.

The capital plan takes the following into account:

- (a) Regulatory capital requirements; and
- (b) Capital requirement to support business growth, strategic objectives, buffer for material risks not captured under regulatory capital requirements and stress test results.

The Bank uses internal models and other quantitative techniques in its internal risk and capital assessment. They help to estimate potential future losses arising from credit, market and other material risks, and supplement the regulatory formulae to simulate the amount of capital required to support them.

Stress testing and scenario analysis are used to ensure that the Bank's internal capital assessment considers the impact of extreme but probable scenarios on its risk profile and capital position. They provide an insight into the potential impact of significant adverse events on the Bank and how these events could be mitigated. The Bank's target capital levels are set taking into account its risk appetite and its risk profile under future expected and stressed economic scenarios.

The Bank's assessment of risk appetite is closely integrated with Bank's strategy, business planning and capital assessment processes, and is used to inform senior management's views on the level of capital required to support the Bank's business activities.

## **2.0 Capital Management (Cont'd.)**

The capital that the Bank is required to hold is determined by its risk exposures after applying collaterals and other risk mitigants. BNM has the right to impose further capital requirements on Malaysian financial institutions.

The Bank has in place processes and controls to monitor and manage capital adequacy across the organisation. The Group Asset and Liability Committee (“GALCO”) is responsible for overseeing and managing the Bank’s statement of financial position, capital and liquidity positions.

A strong governance and process framework is embedded in the capital planning and assessment methodology. Overall responsibility for the effective management of risk rests with the Board. The Risk Management Committee (“RMC”) is specifically delegated the task of reviewing all risk management issues including oversight of the Bank’s capital position and any actions impacting the capital levels.

GALCO proposes internal capital triggers and targets on an annual basis and operationally oversees compliance with the internal capital targets (“ICT”) which are approved by the Board.

The Capital and Balance Sheet Management department is responsible for the ongoing assessment of the demand for capital and the updating of the Bank’s capital plan.

Appropriate policies are also in place governing the allocation of capital within the Bank. These ensure that capital is remitted as appropriate, subject to complying with regulatory requirements and statutory and contractual restrictions.

## 2.0 Capital Management (Cont'd.)

**Table 2.1: Capital Adequacy Ratios**

The capital adequacy ratios of the Bank as at 31 March are as follows:

	Bank	
	2019	2018
<b>Before deducting proposed dividends:</b>		
Common Equity Tier 1 Capital ratio	11.654%	11.561%
Tier 1 capital ratio	11.654%	11.561%
Total capital ratio	16.836%	16.569%
<b>After deducting proposed dividends:</b>		
Common Equity Tier 1 Capital ratio	11.084%	11.561%
Tier 1 Capital ratio	11.084%	11.561%
Total Capital ratio	16.267%	16.569%

### Investment Account ("IA")

#### Restricted Investment Account ("RA")

As part of an arrangement between AmBank (M) Berhad ("AmBank") and the Bank in relation to Restricted Investment Account ("RA") agreements, AmBank records as "Investment Account" its exposure in the arrangement, whereas the Bank records its exposure as "financing and advances". The RA is a contract based on Shariah concept of Mudarabah Muqayyadah between AmBank and the Bank to finance a specific business venture whereby AmBank solely provides capital and the business ventures are managed solely by the Bank as the entrepreneur. The RA exposes AmBank to the risks and rewards of the financing, and accordingly, AmBank accounts for all impairment allowances and risk weighted assets arising from the RA arrangement.

As at 31 March 2019, the gross exposure and collective allowance relating to the RA financing were RM1,470.1 million and RM3.7 million respectively (31 March 2018: RM2,869.6 million and RM2.7 million respectively). There was no individual allowance provided for the RA financing.

#### Restricted Investment Account ("RA") and Mudarabah Term Investment Account ("MTIA") arrangement

IA assets excluded from the risk weighted capital adequacy computation of the Bank for 31 March 2019 amounted to RM1,804.9 million (31 March 2018: RM2,988.1 million) and the risk weight on these IA assets are accounted for in the computation of capital adequacy of AmBank.

**Table 2.2: Risk Weighted Assets and Capital Requirements**

The breakdown of risk weighted assets ("RWA") by exposures in major risk category of the Bank is as follows:

**2019**

Exposure Class		Gross Exposures/ Exposure At Default ("EAD") before Credit Risk Mitigation ("CRM")	Net Exposures/ EAD after CRM	Risk Weighted Assets	Risk Weighted Assets Absorbed by PSIA	Total Risk Weighted Assets after effects of PSIA	Minimum Capital Requirement at 8%
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
<b>1. Credit Risk</b>							
<b>On-Balance Sheet Exposures</b>							
Sovereigns/Central Banks		2,804,389	2,804,389	-	-	-	-
Public Sector Entities ("PSE") Banks, Development Financial Institutions ("DFI") and Multilateral Development Banks ("MDBs")		3,189	3,189	638	-	638	51
Insurance Companies, Securities Firms and Fund Managers		963,149	963,149	246,538	-	246,538	19,724
Corporates		30,040	30,040	30,040	-	30,040	2,403
Regulatory Retail		18,857,944	18,532,495	14,898,306	1,470,084	13,428,222	1,074,258
Residential Mortgages		13,810,107	12,646,684	10,909,883	334,809	10,575,074	846,006
Higher Risk Assets		304,490	304,474	116,322	-	116,322	9,306
Other Assets		540	540	810	-	810	65
Specialised Financing/ Investment Securitisation		122,320	122,320	122,320	-	122,320	9,786
Equity		-	-	-	-	-	-
Defaulted Exposures		-	-	-	-	-	-
<b>Total for On-Balance Sheet Exposures</b>		458,489	456,683	542,379	-	542,379	43,389
<b>Off-Balance Sheet Exposures</b>		<b>37,354,657</b>	<b>35,863,963</b>	<b>26,867,236</b>	<b>1,804,893</b>	<b>25,062,343</b>	<b>2,004,988</b>
Over the counter ("OTC") Derivatives							
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives		179,666	179,666	120,704	-	120,704	9,656
Defaulted Exposures		3,001,341	1,885,133	1,535,232	-	1,535,232	122,819
<b>Total for Off-Balance Sheet Exposures</b>		2,528	1,946	2,919	-	2,919	233
<b>Total On and Off-Balance Sheet Exposures</b>		<b>3,183,535</b>	<b>2,066,745</b>	<b>1,658,855</b>	<b>-</b>	<b>1,658,855</b>	<b>132,708</b>
<b>2. Large Exposure Risk Requirement</b>							
<b>3. Market Risk</b>							
	<b>Long Position</b>	<b>Short Position</b>					
Rate of Return Risk							
- General profit rate risk	8,432,001	3,172,425		360,807	-	360,807	28,865
- Specific profit rate risk	5,319,332	61,145		3,914	-	3,914	313
Foreign Currency Risk	111,205	17,764		111,205	-	111,205	8,896
Option Risk	-	-		-	-	-	-
<b>Total</b>	<b>13,862,538</b>	<b>3,251,334</b>		<b>475,926</b>	<b>-</b>	<b>475,926</b>	<b>38,074</b>
<b>4. Operational Risk</b>							
				1,439,025		1,439,025	115,122
<b>5. Total RWA and Capital Requirements</b>				30,441,042	1,804,893	28,636,149	2,290,892

Table 2.2: Risk Weighted Assets and Capital Requirements (Cont'd.)

The breakdown of risk weighted assets ("RWA") by exposures in major risk category of the Bank are as follows: (Cont'd.)

2018

Exposure Class		Gross Exposures/ Exposure At Default ("EAD") before Credit Risk Mitigation ("CRM")	Net Exposures/ EAD after CRM	Risk Weighted Assets	Risk Weighted Assets Absorbed by PSIA	Total Risk Weighted Assets after effects of PSIA	Minimum Capital Requirement at 8%
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
<b>1. Credit Risk</b>							
<b>On-Balance Sheet Exposures</b>							
Sovereigns/Central Banks		2,498,072	2,498,072	-	-	-	-
Public Sector Entities		296	296	59	-	59	5
Banks, Development Financial Institutions ("DFI") and Multilateral Development Banks ("MDBs")		1,908,377	1,908,377	407,694	-	407,694	32,616
Corporates		17,060,546	16,820,259	13,862,420	2,869,566	10,992,854	879,428
Regulatory Retail		13,076,113	12,395,650	10,379,207	118,569	10,260,638	820,851
Residential Mortgages		285,730	285,714	108,537	-	108,537	8,683
Higher Risk Assets		550	550	825	-	825	66
Other Assets		97,548	97,548	97,548	-	97,548	7,804
Defaulted Exposures		496,464	487,071	673,297	-	673,297	53,863
<b>Total for On-Balance Sheet Exposures</b>		<b>35,423,696</b>	<b>34,493,537</b>	<b>25,529,587</b>	<b>2,988,135</b>	<b>22,541,452</b>	<b>1,803,316</b>
<b>Off-Balance Sheet Exposures</b>							
Over the counter ("OTC") Derivatives		216,457	216,457	132,702	-	132,702	10,616
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives		3,047,693	2,102,920	1,725,618	-	1,725,618	138,049
Defaulted Exposures		3,240	1,662	2,493	-	2,493	199
<b>Total for Off-Balance Sheet Exposures</b>		<b>3,267,390</b>	<b>2,321,039</b>	<b>1,860,813</b>	<b>-</b>	<b>1,860,813</b>	<b>148,864</b>
<b>Total On and Off-Balance Sheet Exposures</b>		<b>38,691,086</b>	<b>36,814,576</b>	<b>27,390,400</b>	<b>2,988,135</b>	<b>24,402,265</b>	<b>1,952,180</b>
<b>2. Large Exposure Risk Requirement</b>				-	-	-	-
<b>3. Market Risk</b>							
	<b>Long Position</b>	<b>Short Position</b>					
Rate of Return Risk							
- General profit rate risk	4,111,410	2,519,081		213,521	-	213,521	17,082
- Specific profit rate risk	1,802,534	212,330		2,764	-	2,764	221
Foreign Currency Risk	60,808	181		60,808	-	60,808	4,865
<b>Total</b>	<b>5,974,752</b>	<b>2,731,592</b>		<b>277,093</b>	<b>-</b>	<b>277,093</b>	<b>22,168</b>
<b>4. Operational Risk</b>				1,380,469	-	1,380,469	110,438
<b>5. Total RWA and Capital Requirements</b>				29,047,962	2,988,135	26,059,827	2,084,786

### 3.0 Capital Structure

The capital structure of the Bank includes capital under the following headings:

- Common Equity Tier 1 Capital;
- Tier 2 Capital.

### 3.1 Common Equity Tier 1 Capital

Common Equity Tier 1 Capital consists of the following:

#### **Paid up Capital**

Issued and paid-up capital that represents the most subordinated claim in liquidation of the financial institution.

#### **Retained Earnings**

Retained earnings are included in CET1 Capital net of any interim and final dividend declared, and net of any interim losses. Quarterly interim profits that are reviewed or audited by external auditors are included in the computation of CET1 Capital.

#### **Other Disclosed Reserves**

Other disclosed reserves comprise the following:

- **Fair Value Reserve**

The fair value reserve comprises fair value gains (net of fair value losses) on financial investments measured at FVOCI. In addition, the loss allowance arising from the recognition of expected credit losses on financial investments measured at FVOCI are accumulated in fair value reserve instead of reducing the carrying amount of the assets. To the extent the balance in the fair value reserve is a net credit position, the banking subsidiaries can recognise 45% of the balance as part of CET1 Capital. Where the balance is a net debit position, the entire balance is deducted from CET1 Capital. Before adoption of MFRS 9, the fair value gains/(losses) on financial investments measured at FVOCI was taken up in Available-For-Sale Reserve/(Deficit).

- **Available-for-Sale Reserve/(Deficit)**

This account comprises of fair value gains (available-for-sale reserve) and losses (available-for-sale deficit) on financial investments available-for-sale. Where the available-for-sale reserve is a net gain outstanding balance, the Bank can recognise 45% of the total outstanding balance as part of CET 1 Capital. Where the available-for-sale deficit is a net loss outstanding balance, the entire outstanding balance is deducted in CET 1 Capital.

- **Regulatory Reserve**

Regulatory reserve is maintained in accordance with paragraph 10.5 of the the BNM's Policy Document on Financial Reporting and paragraph 10.9 of the the BNM's Policy Document on Financial Reporting for Islamic Banking Institutions as an additional credit risk absorbent. The amount of the regulatory reserve is deducted from the calculation of CET 1 Capital by virtue of the regulatory reserve being attributable to financing and advances.

### 3.2 Additional Tier 1 Capital

The Bank does not have any Additional Tier 1 Capital in issue.

### 3.3 Tier 2 Capital

The main components of Tier 2 Capital are Basel III compliant subordinated debt capital instruments and Stage 1 and Stage 2 loss allowances and regulatory reserve (subject to a maximum of 1.25% of total credit risk-weighted assets determined under the Standardised Approach).

#### Basel III Subordinated Sukuk Murabahah

On 28 February 2014, the Bank established a Basel III compliant Subordinated Sukuk Murabahah programme of RM3.0 billion ("Programme") to enable the issuance of Tier 2 Capital from time to time.

The Programme has a tenure of thirty (30) years from the date of the first issuance under the Programme. Each issuance of Tier 2 Subordinated Sukuk under the Programme shall have a tenure of at least five (5) years from the issue date, and is callable on any profit payment date after a minimum period of five (5) years from the date of issuance of each tranche.

On 19 December 2018, the Bank revised the terms of the Murabahah Programme to include the non-viability trigger event referenced to the financial group. The revision is and will be applicable to all existing and future capital instruments issued under the Murabahah Programme.

The salient features of the Sukuk Murabahah issued under this programme and outstanding as at 31 March 2019 are as follows:

Issue Date	First Call Date	Tenor	Profit Rate	Nominal value (RM million)
21 December 2015	21 December 2020	10 years Non-Callable 5 years	5.35% per annum	250
30 December 2016	30 December 2021	10 years Non-Callable 5 years	5.50% per annum	10
15 March 2017	15 March 2022	10 years Non-Callable 5 years	5.20% per annum	240
23 February 2018	23 February 2023	10 years Non-Callable 5 years	5.23% per annum	150
18 October 2018	18 October 2023	10 years Non-Callable 5 years	4.88% per annum	500
Total				1,150

### 3.3 Tier 2 Capital (Cont'd.)

**Table 3.1: Capital Structure**

The components of Common Equity Tier 1 Capital, Tier 2 and Total Capital of the Bank are as follows:

	<b>31 March 2019</b>	<b>31 March 2018</b>
	<b>RM'000</b>	<b>RM'000</b>
<b><u>Common Equity Tier 1 Capital</u></b>		
Ordinary shares	1,387,107	1,387,107
Retained earnings	1,933,885	1,632,472
Fair value reserve	39,151	-
Available-for-sale deficit	-	(5,492)
Regulatory reserve	164,928	327,683
Less : Regulatory adjustments applied on CET1 Capital		
- Intangible assets	(1,351)	(1,207)
- 55% of cumulative gains of FVOCI financial instruments	(21,533)	-
- Regulatory reserve attributable to financing and advances	(164,928)	(327,683)
<b>CET1 Capital/ Tier 1 Capital</b>	<b>3,337,259</b>	<b>3,012,880</b>
<b><u>Tier 2 Capital</u></b>		
Tier 2 Capital instruments meeting all relevant criteria for inclusion	1,150,000	1,000,000
General provision*	334,015	-
Collective allowance and regulatory reserve	-	305,028
<b>Tier 2 Capital</b>	<b>1,484,015</b>	<b>1,305,028</b>
<b>Total Capital</b>	<b>4,821,274</b>	<b>4,317,908</b>

\* Consists of stage 1 and stage 2 loss allowances and regulatory reserve.

The breakdown of the risk-weighted in various categories of risk are as follows:

	<b>31 March 2019</b>	<b>31 March 2018</b>
	<b>RM'000</b>	<b>RM'000</b>
Credit RWA	28,526,091	27,390,400
Less : Credit RWA absorbed by Profit Sharing Investment Account	(1,804,893)	(2,988,135)
Total Credit RWA	26,721,198	24,402,265
Market RWA	475,926	277,093
Operational RWA	1,439,025	1,380,469
<b>Total Risk Weighted Assets</b>	<b>28,636,149</b>	<b>26,059,827</b>

#### **4.0 General Risk Management**

The Risk Management Framework takes its lead from the Board's Approved Risk Appetite Framework that forms the foundation of the AMMB Group to set its risk/reward profile.

The Risk Appetite Framework is approved annually by the Board taking into account the AMMB Group's desired external rating and targeted profitability/return on risk-weighted assets ("RWA") and is reviewed periodically throughout the financial year by both the executive management and the Board to consider any fine tuning/amendments taking into account prevailing or expected changes to the environment that the AMMB Group operates in.

The Risk Appetite Framework provides portfolio limits/triggers for Credit Risk, Traded Market Risk, Non-Traded Market Risk and Operational Risk incorporating, inter alia, limits/triggers for countries, industries, single counterparty group, products, value at risk, stop loss, stable funding ratio, liquidity and operational risk.

##### **The AMMB Group Risk Direction**

The AMMB Group's strategic direction is to be top four in each of the 4 growth segments (Mass Affluent, Affluent, Small and Medium Enterprise ("SME"), Mid-Corp), top four in each of the four focus products (Cards & Merchants, Transaction Banking, Markets, Wealth Management) and to sustain top four position in each of the current engines (Corporate Financing, Debt Capital Market ("DCM"), Funds Management).

- The AMMB Group aspire to improve on its current external rating of AA2 based on reference ratings by RAM Rating Services Berhad ("RAM").
- The AMMB Group aims to achieve and sustain a Return on Risk Weighted Assets ("RoRWA") in the range of 1.5% to 1.8% and an RWA efficiency (CRWA/EAD) in the range of 50% to 60%, both based on Foundation Internal Rating Based ("FIRB").
- The AMMB Group aims to maintain Available Financial Resources in excess of the capital requirements as estimated in the Internal Capital Adequacy Assessment Process ("ICAAP").
- The AMMB Group recognizes the importance of funding its own business. It aims to maintain the following:
  - Liquidity Coverage Ratio ("LCR") at least 10 percentage points above prevailing regulatory minimum.
  - Stressed LCR above the regulatory requirement.
  - Net Stable Funding Ratio ("NSFR") above the prevailing regulatory minimum (effective from 2019).

#### **4.0 General Risk Management (Cont'd.)**

##### **The AMMB Group Risk Direction (Cont'd.)**

- The AMMB Group aims to maintain the following Capital Adequacy Ratios ("CARs") under normal conditions:
  - CET 1, Tier 1 and total capital ratio of at least 1 percentage point above their respective regulatory minimum, including prescribed regulatory buffers.
- The AMMB Group aims to maintain adequate controls for all key operational risks (including but not limited to regulatory, compliance, technology, conduct and reputational risks):
  - Keep operational losses and regulatory penalties below 2% of Profit after Tax and Zakat ("PATZ").
  - Remain vigilant in risk identification and management to protect its reputation and business franchise.
- The AMMB Group aims to limit the Group's earnings volatility such that mean Adjusted Return volatility over a period of the last 3 years is Below 0.3 (as per Perbadanan Insurans Deposit Malaysia ("PIDM" ) definition).

##### **Risk Management Governance**

The AMMB Board is ultimately responsible for the management of risks within the AMMB Group. The RMC is formed to assist the Board in discharging its duties in overseeing the overall management of all risks covering market risk, liquidity risk, credit risk and operational risk and IT and Cyber Risk.

The AMMB Board has also established the Group Management Risk Committees ("GMRC") to assist it in managing the risks and businesses of the AMMB Group. The Management Risk committee addresses all classes of risk within its Board delegated mandate: balance sheet risk, credit risk, legal risk, operational risk, market risk, Shariah risk, compliance risk, reputational risk, product risk and business and IT project risk.

The AMMB Group has an independent risk management function, headed by the Group Chief Risk Officer who:

- is responsible for establishing an enterprise wide risk management framework in all areas including financial, credit, market, operational, reputational, security, technology and emerging risks;
- essentially champions and embeds a positive risk culture across the AMMB Group to ensure that risk-taking activities across the AMMB Group are aligned to the AMMB Group's risk appetite and strategies; and
- through the AMMB Group RMC, has access to the Board and the Boards of the respective banking entities within AMMB Group to facilitate suitable escalation of issues of concern across the organisation.

#### 4.1 Internal Capital Adequacy Assessment Process

The core objectives of the AMMB Group's Internal Capital Adequacy Assessment Process ("ICAAP") Policy are to:

- protect the interests of depositors, creditors and shareholders;
- ensure the safety and soundness of the AMMB Group's capital position; and
- ensure that the capital base supports the AMMB Group's Risk Appetite, and strategic business objectives, in an efficient and effective manner.

The requirements of the ICAAP Policy are consistent and calibrated with the AMMB Group's Risk Appetite as set and approved by the Board.

The following key principles underpin the ICAAP:

4.1.1 AMMB Group shall maintain an approved, documented, risk based and auditable ICAAP. The aim is to ensure the AMMB Group maintains, on a continuous basis, an adequate level of capitalisation which is sized following the identification, measurement, monitoring, and effective management and oversight of material risks across the AMMB Group, consistent with:

- The Group Risk Appetite, including AMMB Group's target credit rating category;
- Regulatory capital requirements;

##### 4.1.2 Management Oversight

The ICAAP must be subject to Board and senior management oversight, form an integral part of the AMMB Group's capital management and decision making processes, and will:

- undergo regular, effective and comprehensive review;
- satisfy regulatory requirements;
- be capable of independent assessment and validation; and
- be incorporated into the AMMB Group's overall risk management strategy and governance frameworks.

##### 4.1.3 Capital Management Policy

The ICAAP shall include an approved Capital Management Policy which contains:

- a strategy for maintaining capital resources over time;
- measures that would be taken in the event capital falls below a targeted level; and
- measures to ensure that the AMMB Group is in compliance with minimum regulatory standards.

#### **4.1 Internal Capital Adequacy Assessment Process (Cont'd.)**

4.1.4 AMMB Group's quality and level of capital shall commensurate with the level of risks in the business. Sufficient capital should be maintained to:

- meet minimum prudential requirements (including capital buffer requirements) in all jurisdictions in which the AMMB Group operates and any requirements that may be imposed by stakeholders of the AMMB Group and;
- be consistent with the AMMB Group's overall risk profile and financial positions, taking into account its strategic focus and business plan.

4.1.5 Capital allocation:

- capital allocation should be consistent with the AMMB Group's regulatory capital measurement framework and risk adjusted performance requirements; and

4.1.6 Material Risks:

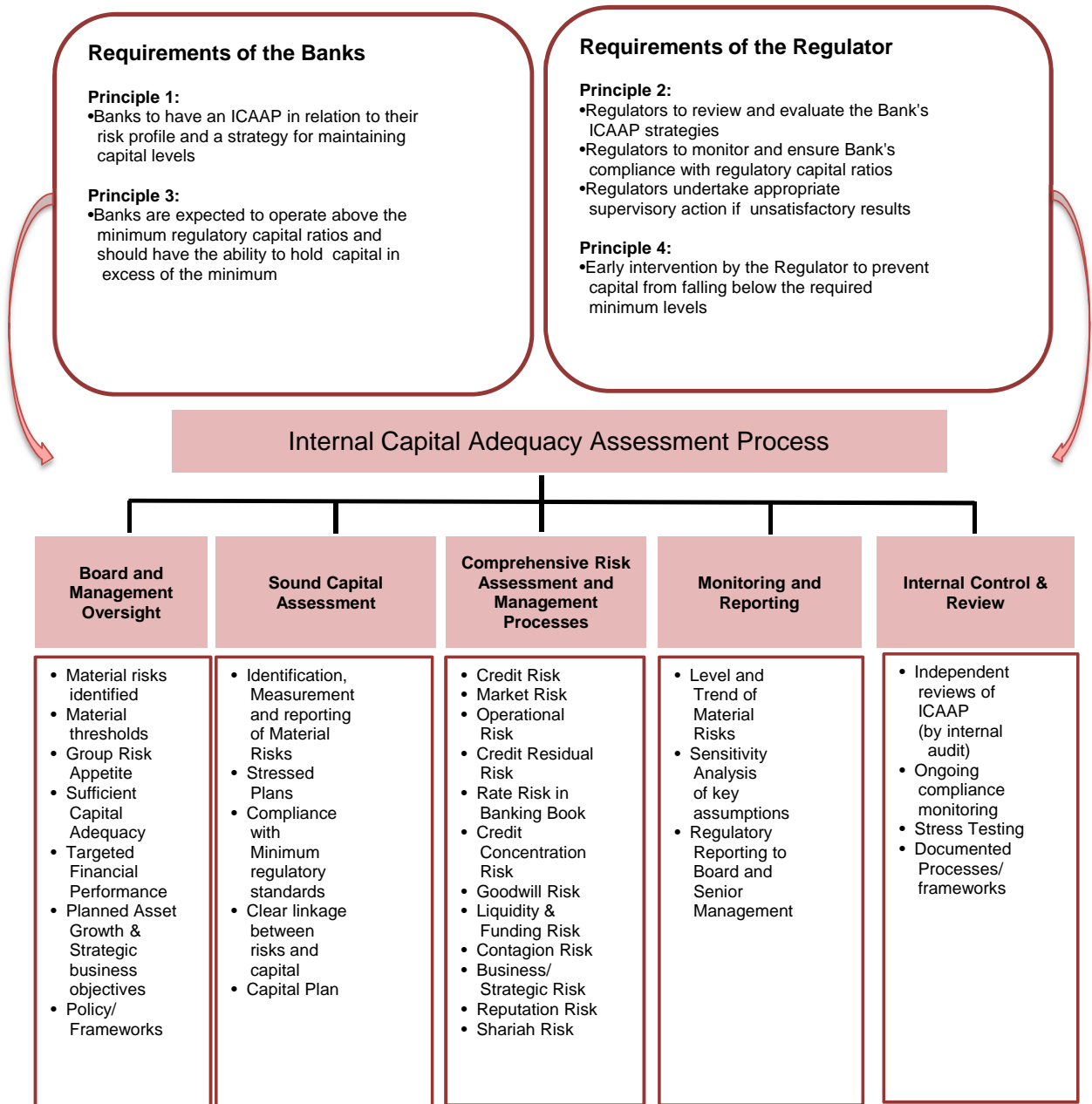
- AMMB Group must have clearly articulate definitions of each material risk type to be included in the ICAAP; and
- processes to identify and determine the materiality of current risk types, changes to existing risk types and new risk types must be established.

4.1.7 The Board shall be notified and the regulator advised as soon as practicable of any:

- significant departure from its ICAAP;
- concerns that the Board has about its capital adequacy along with proposed measures to address those concerns; and
- significant changes in its capital.

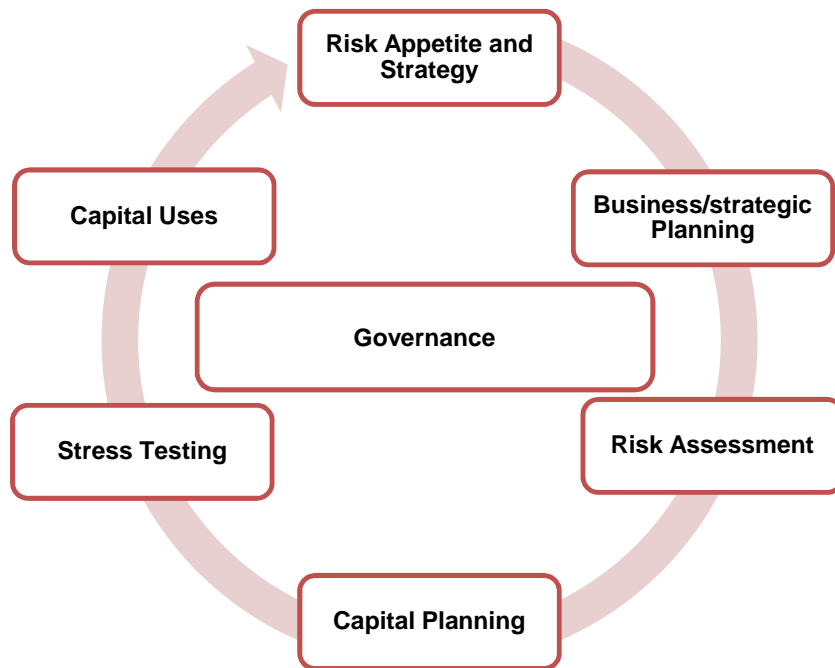
### 4.1 Internal Capital Adequacy Assessment Process (Cont'd.)

#### ICAAP Framework



#### 4.1 Internal Capital Adequacy Assessment Process (Cont'd.)

##### Overview of ICAAP process and setting Internal Capital Targets



## 5.0 Credit Risk Management

The credit risk management process is depicted in the table below:

<b>Identification</b>	<ul style="list-style-type: none"> <li>• Identify/recognise credit risk on transactions and/or positions</li> <li>• Select asset and portfolio mix</li> </ul>
<b>Assessment/ Measurement</b>	<ul style="list-style-type: none"> <li>• Internal credit rating system</li> <li>• Probability of default (“PD”)</li> <li>• Loss given default (“LGD”)</li> <li>• Exposure at default (“EAD”)</li> </ul>
<b>Control/ Mitigation</b>	<ul style="list-style-type: none"> <li>• Portfolio Limits, Counterparty Limits</li> <li>• Non-Retail Pricing and Risk based pricing for Retail</li> <li>• Collateral and tailored facility structures</li> </ul>
<b>Monitoring/ Review</b>	<ul style="list-style-type: none"> <li>• Monitor and report portfolio mix</li> <li>• Review Classified Accounts</li> <li>• Review Rescheduled and Restructured Account</li> <li>• Undertake post mortem credit review</li> </ul>

Credit risk is the risk of loss due to the inability or unwillingness of a counterparty to meet its payment obligations. Exposure to credit risk arises from financing, securities and derivative exposures. The identification of credit risk is done by assessing the potential impact of internal and external factors on the Bank’s transactions and/ or positions as well as Shariah compliance risk.

The primary objective of credit risk management is to maintain accurate risk recognition - identification and measurement, to ensure that credit risk exposure is in line with the Group Risk Appetite Framework ("GRAF") and related credit policies.

For non-retail credits, risk assessment is a combination of both qualitative and quantitative assessment (including the financial standing of the customer or counterparty using the Bank's credit rating model where the scores are translated into rating grade) on the customer or counterparty. The assigned credit rating grade forms a crucial part of the credit analysis undertaken for each of the Bank’s credit exposures and the overall credit assessment is conducted either through a program lending or discretionary lending approach.

For retail credits, credit-scoring systems to better differentiate the quality of customers are being used to complement the credit assessment and approval processes.

## 5.0 Credit Risk Management (Cont'd.)

To support credit risk management, our rating models for major portfolios have been upgraded to facilitate:

- improvement in the accuracy of individual obligor risk ratings;
- enhancement to pricing models;
- financing loss provision calculation;
- stress-testing; and
- enhancement to portfolio management.

Financing activities are guided by internal credit policies and Risk Appetite Framework that are approved by the Board. The Bank's Risk Appetite Framework is refreshed at least annually and with regard to credit risk, provides direction as to portfolio management strategies and objectives designed to deliver the Bank's optimal portfolio mix. Credit risk portfolio management strategies include, amongst others:

- concentration threshold/review trigger:
  - single counterparty credit;
  - industry sector; and
  - country.
- setting Financing to Value limits for asset backed financing (i.e., property exposures and other collateral);
- Non-Retail Credit Policy ("NRCP") sets out the credit principles and managing credit risk in the Wholesale Banking ("WB") and Business Banking ("BB") portfolios;
- Classified Account processes for identifying, monitoring and managing customers exhibiting signs of weakness and higher risk customers;
- Rescheduled and Restructured ("R&R") Account Management (embedded within the NRCP for WB and BB) sets out the controls in managing R&R financing pursuant to the BNM's revised policy documents on Financial Reporting for Islamic Banking Institutions; and
- setting Non-Retail Pricing Guideline which serve as a guide to the minimum returns the Bank requires for the risk undertaken, taking into account operating expenses and cost of capital.

Individual credit risk exposure exceeding certain thresholds are escalated to Credit and Commitments Committee ("CACC") for approval. In the event such exposure exceeds CACC authority, it will be submitted to Board Credit Committee ("BCC") for review or approval, as the case may be. Portfolio credit risk is reported to the relevant management and board committees.

The Group Management Risk Committee ("GMRC") regularly meets to review the quality and diversification of the Bank's financing portfolio and review the portfolio risk profile against the GRAF and recommend or approve new and amended credit risk policy.

Group Risk prepares monthly Risk Reports which detail important portfolio composition and trend analysis incorporating asset growth, asset quality, impairment, flow rates of financing delinquency buckets and exposures by industry sectors are reported monthly by Group Risk to executive management and to all meetings of the Board.

The Bank applies the Standardised Approach to determine the regulatory capital charge related to credit risk exposure.

## 5.1 Impairment

### 5.1.1 Definition of Past Due and Impaired Financing and Advances and Debts Instruments

An asset is considered past due when any payment (whether principal and/or profit) due under the contractual terms are received late or missed.

A financing/debt instruments is classified as impaired under the following circumstances amongst others:

- (a) where the principal or profit or both is past due<sup>1</sup> or the amount outstanding is in excess of approved limit (for revolving facilities), each for more than 90 days or 3 months on any material obligation<sup>2</sup>; or
- (b) for financing where repayments are scheduled on intervals of 3 months or longer, the financing is to be classified as impaired 1+30 days or 1day+1 month past due (the 30-days grace period is to allow for exclusion of administrative default<sup>3</sup>)
- (c) for trade bills/facilities, an account is deemed impaired when the past due is 90 days from due date of the bill
- (d) a financing may also be classified as impaired:
  - i. if it is probable that the bank will be unable to collect all amounts due (including both profit and principal) according to the contractual terms of the agreement
  - ii. due to cross-default. Cross-default occurs when:
    - a default of a financing obligation of a customer triggers a default of another financing obligation of the same customer; or
    - a default of a financing obligation of a customer triggers a default of a financing obligation of other customers within the same customer group.

The Watchlist and Classification Committee ("WACC") is allowed to waive the declaration of cross-default across all accounts of the same customer or accounts of all customers within the same customer group; or
  - iii. if deemed appropriate by the WACC or CACC.
- (e) debt instruments (for example, corporate bond and sukuk, debt converted instruments etc.) shall be classified as impaired:
  - i. when the coupon /profit payment or face/nominal value redemption is one (1) day past due after the grace period, where there is a stipulated grace period within the contractually agreed terms; or

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<sup>1</sup> For credit card facilities, an account is "past due" when the cardmember fails to settle the minimum monthly repayment due before the next billing date.

<sup>2</sup> Material obligation as determined by Management. Current "material" threshold is set at more than RM200.00.

<sup>3</sup> Administrative defaults include cases where exposures become overdue because of oversight on the part of the obligator and/or the banking institution. Instances of administrative defaults may be excluded from the historical default count, subject to appropriate policies and procedures established by the banking institution to evaluate and approve such cases.

## 5.1 Impairment (Cont'd.)

### 5.1.1 Definition of Past Due and Impaired Financing and Advances and Debts Instruments (Cont'd.)

- ii. when an Event of Default ("EOD") has been declared by the Trustee/Facility Agent<sup>4</sup> for reasons other than payment in default (as outlined in the Trust Deed Guidelines issued by the Securities Commission of Malaysia); or
  - iii. where it is deemed appropriate to classify as impaired and approved by the WACC.
- (f) the financing is deemed impaired when it is classified as R&R in the Central Credit Reference Information System ("CCRIS").

### 5.1.2 AMMB Group Provisioning Methodology

The AMMB group's provisioning methodology complies with MFRS 9 where we recognize Expected Credit Loss (ECL) at all time to reflect changes in the credit risk of a financial instrument. The methodology incorporates historical, current and forecasted information into ECL estimation. Consequently, more timely information is required to be provided about expected credit losses.

MFRS 9 provisioning applies to all financial assets classified as amortised cost and fair value through other comprehensive income, lease receivables, trade receivables, and commitments to lend money and financial guarantee contracts.

Under MFRS 9, financial instruments are segregated into 3 stages depending on the changes in credit quality since initial recognition. We calculate 12-month ECL for Stage 1 and lifetime ECL for Stage 2 and Stage 3 exposures.

- Stage 1: For performing financial instruments which we have not been significantly increased in credit risk since initial recognition.
- Stage 2: For underperforming financial instruments which credit risk have significantly increase since initial recognition.
- Stage 3: For financial instruments which are credit impaired.

ECL can be assessed individually or collectively. Financial assets that are not individually significant or not individually credit impaired are collectively assessed. For financial assets that are individually significant, an assessment is performed to determine whether objective evidence of impairment exists individually.

Individual assessment is divided into two main processes - trigger assessment and measurement of impairment loss. Financial assets which are triggered by the impairment triggers will be measured for evidence of high likelihood of impairment, i.e. estimated recoveries (based on the discounted cash flow projection method and taking into account economic conditions) is less than carrying value.

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<sup>4</sup> In cases where the bond/sukuk holdings are not governed by a Trust Deed, the Facility Agent may declare, if so requested in writing by the bond/sukuk holders by way of Special Resolution that an EOD has occurred (subject to the Agency Agreement between issuers and facility agent), notwithstanding the stated maturity of the bond/sukuk.

Table 5.1: Distribution of gross credit exposures by sector

The distribution of credit exposures by sector of the Bank are as follows:

2019	Agriculture RM'000	Mining and Quarrying RM'000	Manufacturing RM'000	Electricity, Gas and Water RM'000	Construction RM'000	Wholesale and Retail Trade and Hotel and restaurants RM'000	Transport, Storage and Communication RM'000	Finance and Insurance RM'000	Government and Central Banks RM'000	Real Estate RM'000	Business Activity RM'000	Education and Health RM'000	Household RM'000	Others RM'000	Total RM'000
<b>On-Balance Sheet Exposures</b>															
Sovereigns/Central Banks	-	-	-	-	-	-	-	-	2,804,389	-	-	-	-	-	2,804,389
Public Sector Entities Banks, DFIs and MDBs	-	-	-	-	-	-	-	-	3,189	-	-	-	-	-	3,189
Insurance Companies, Securities Firms and Fund Managers	-	-	-	-	-	-	-	963,149	-	-	-	-	-	-	963,149
Corporates	1,685,441	660,439	3,734,963	352,558	2,146,245	1,379,349	2,340,420	30,040	-	2,752,036	732,203	910,931	96,091	-	18,857,944
Regulatory Retail	12,112	310	64,110	3,861	39,433	109,638	30,619	881	-	5,436	42,222	9,637	13,491,834	14	13,810,107
Residential Mortgages	-	-	-	-	-	-	-	-	-	-	-	-	304,490	-	304,490
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-	-	540	-	540
Other Assets	-	-	-	-	-	-	-	-	-	-	-	-	-	122,320	122,320
Defaulted Exposures	-	1,991	16,126	-	230	10,958	60,848	-	-	243,050	2,445	1,788	121,053	-	458,489
<b>Total for On Balance Sheet Exposures</b>	<b>1,697,553</b>	<b>662,740</b>	<b>3,815,199</b>	<b>356,419</b>	<b>2,185,908</b>	<b>1,499,945</b>	<b>2,431,887</b>	<b>3,061,338</b>	<b>2,807,578</b>	<b>3,000,522</b>	<b>776,870</b>	<b>922,356</b>	<b>14,014,008</b>	<b>122,334</b>	<b>37,354,657</b>
<b>Off-Balance Sheet Exposures</b>															
OTC Derivatives	-	43	20,899	-	-	1,185	28,949	128,590	-	-	-	-	-	-	179,666
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives	78,065	33,788	617,786	25,521	986,865	274,988	211,063	29,900	-	101,484	72,602	59,743	509,266	270	3,001,341
Defaulted Exposures	-	110	203	-	-	-	-	-	-	496	-	-	1,719	-	2,528
<b>Total for Off-Balance Sheet Exposures</b>	<b>78,065</b>	<b>33,941</b>	<b>638,888</b>	<b>25,521</b>	<b>986,865</b>	<b>276,173</b>	<b>240,012</b>	<b>158,490</b>	<b>-</b>	<b>101,980</b>	<b>72,602</b>	<b>59,743</b>	<b>510,985</b>	<b>270</b>	<b>3,183,535</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>1,775,618</b>	<b>696,681</b>	<b>4,454,087</b>	<b>381,940</b>	<b>3,172,773</b>	<b>1,776,118</b>	<b>2,671,899</b>	<b>3,219,828</b>	<b>2,807,578</b>	<b>3,102,502</b>	<b>849,472</b>	<b>982,099</b>	<b>14,524,993</b>	<b>122,604</b>	<b>40,538,192</b>

Table 5.1: Distribution of gross credit exposures by sector (Cont'd.)

The distribution of credit exposures by sector of the Bank are as follows: (Cont'd.)

2018	Agriculture RM'000	Mining and Quarrying RM'000	Manufacturing RM'000	Electricity, Gas and Water RM'000	Construction RM'000	Wholesale and Retail Trade and Hotel and restaurants RM'000	Transport, Storage and Communication RM'000	Finance and Insurance RM'000	Government and Central Banks RM'000	Real Estate RM'000	Business Activity RM'000	Education and Health RM'000	Household RM'000	Others RM'000	Total RM'000
<b>On-Balance Sheet Exposures</b>															
Sovereigns/Central Banks	-	-	-	-	-	-	-	-	2,498,072	-	-	-	-	-	2,498,072
Public Sector Entities	-	-	-	-	-	-	-	-	296	-	-	-	-	-	296
Banks, DFIs and MDBs	-	-	-	-	-	-	-	1,908,377	-	-	-	-	-	-	1,908,377
Corporates	1,713,058	1,746,171	3,346,745	305,644	1,931,856	1,260,715	1,005,172	1,895,712	-	2,531,619	392,029	807,479	93,195	31,151	17,060,546
Regulatory Retail	9,277	2,085	25,984	827	17,963	31,986	4,521	510	-	5,178	13,283	11,249	12,946,959	6,291	13,076,113
Residential Mortgages	-	-	-	-	-	-	-	-	-	-	-	-	285,730	-	285,730
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-	-	550	-	550
Other Assets	-	-	-	-	-	-	-	-	-	-	-	-	-	97,548	97,548
Defaulted Exposures	543	2,248	854	-	1,848	8,563	66,712	-	-	297,972	63	6,086	111,575	-	496,464
<b>Total for On-Balance Sheet Exposures</b>	<b>1,722,878</b>	<b>1,750,504</b>	<b>3,373,583</b>	<b>306,471</b>	<b>1,951,667</b>	<b>1,301,264</b>	<b>1,076,405</b>	<b>3,804,599</b>	<b>2,498,368</b>	<b>2,834,769</b>	<b>405,375</b>	<b>824,814</b>	<b>13,438,009</b>	<b>134,990</b>	<b>35,423,696</b>
<b>Off-Balance Sheet Exposures</b>															
OTC Derivatives	-	33,459	2,499	-	-	1,134	-	179,266	-	-	-	99	-	-	216,457
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives	105,772	35,703	586,063	19,366	810,451	286,434	213,147	17,438	-	226,821	130,236	35,813	579,416	1,033	3,047,693
Defaulted Exposures	-	57	755	-	-	1	188	-	-	508	289	-	1,442	-	3,240
<b>Total for Off-Balance Sheet Exposures</b>	<b>105,772</b>	<b>69,219</b>	<b>589,317</b>	<b>19,366</b>	<b>810,451</b>	<b>287,569</b>	<b>213,335</b>	<b>196,704</b>	<b>-</b>	<b>227,329</b>	<b>130,525</b>	<b>35,912</b>	<b>580,858</b>	<b>1,033</b>	<b>3,267,390</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>1,828,650</b>	<b>1,819,723</b>	<b>3,962,900</b>	<b>325,837</b>	<b>2,762,118</b>	<b>1,588,833</b>	<b>1,289,740</b>	<b>4,001,303</b>	<b>2,498,368</b>	<b>3,062,098</b>	<b>535,900</b>	<b>860,726</b>	<b>14,018,867</b>	<b>136,023</b>	<b>38,691,086</b>

**Table 5.2: Impaired and past due financing, individual and collective allowances by sector**

The amounts of impaired and past due financing, individual and collective allowances, charges for individual impairment allowances and write offs during the year by sector of the Bank are as follows:

2019	Agriculture RM'000	Mining and Quarrying RM'000	Manufacturing RM'000	Electricity, Gas and Water RM'000	Construction RM'000	Wholesale and Retail Trade and Hotel and Restaurants RM'000	Transport, Storage and Communication RM'000	Finance and Insurance RM'000	Real Estate RM'000	Business Activities RM'000	Education and Health RM'000	Household RM'000	Others RM'000	Not Allocated RM'000	Total RM'000
Impaired financing	-	2,638	21,854	-	3,516	11,397	66,727	1	290,231	750	3,770	171,665	-	-	572,549
Past due financing	2,208	6	21,569	15	12,543	20,570	73,758	8,075	291,723	25,422	6,270	2,838,036	-	-	3,300,195
Allowances for expected credit loss	4,382	6,862	19,425	750	5,725	5,430	12,751	1,410	51,116	1,806	885	254,012	40,358	2,709	407,621
Charges/(Writeback) for individual allowance	-	44	5,958	147	(5,050)	26,170	3,658	-	23,229	7	-	-	-	-	54,163
Write-offs against individual allowances	-	832	-	7,177	-	26,141	1,613	-	27,395	742	-	-	-	-	63,900

2018	Agriculture RM'000	Mining and Quarrying RM'000	Manufacturing RM'000	Electricity, Gas and Water RM'000	Construction RM'000	Wholesale and Retail Trade and Hotel and Restaurants RM'000	Transport, Storage and Communication RM'000	Finance and Insurance RM'000	Real Estate RM'000	Business Activities RM'000	Education and Health RM'000	Household RM'000	Others RM'000	Not Allocated RM'000	Total RM'000
Impaired financing	571	3,806	1,863	7,030	8,807	15,890	76,990	-	308,100	1,659	5,859	151,832	131	-	582,538
Past due financing	3,344	4,110	4,329	1,613	13,350	17,498	87,833	260	337,125	23,484	10,441	3,151,694	140	-	3,655,221
Individual allowances	-	1,430	-	7,030	2,968	-	3,048	-	10,103	735	-	-	-	-	25,314
Collective allowances	2,517	2,301	14,385	546	4,562	2,953	3,598	1,002	9,968	1,617	1,336	188,431	56	-	233,272
Charges for individual allowances	-	544	(2,086)	16,148	(737)	502	2,412	-	12,639	(332)	-	-	-	-	29,090
Write-offs against individual allowances	-	-	999	14,557	-	654	83	-	3,524	-	-	-	-	-	19,817

During the financial year, the Bank had realigned its Financial Institutions Statistical System ("FISS") reporting of gross financing and advances analysed by sector, by type of customer and by profit rate sensitivity to BNM Central Credit Reference Information System ("CCRIS") reporting on financing and advances. Consequently, the Bank had restated the gross impaired financing and advances by sector and past due financing by sector to conform with current financial year's classification.

**Table 5.3: Geographical distribution of credit exposures**

The geographic distribution of credit exposures of the Bank is as follows:

2019	In Malaysia	Outside Malaysia	Total
	RM'000	RM'000	RM'000
<b>On-Balance Sheet Exposures</b>			
Sovereigns/Central Banks	2,804,389	-	2,804,389
Public Sector Entities	3,189	-	3,189
Banks, DFIs and MDBs	945,658	17,491	963,149
Insurance Companies, Securities Firms and Fund Managers	30,040	-	30,040
Corporates	18,857,944	-	18,857,944
Regulatory Retail	13,810,107	-	13,810,107
Residential Mortgages	304,490	-	304,490
Higher Risk Assets	540	-	540
Other Assets	122,320	-	122,320
Defaulted Exposures	458,489	-	458,489
<b>Total for On Balance Sheet Exposures</b>	<b>37,337,166</b>	<b>17,491</b>	<b>37,354,657</b>
<b>Off-Balance Sheet Exposures</b>			
OTC Derivatives	179,666	-	179,666
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives	3,001,341	-	3,001,341
Defaulted Exposures	2,528	-	2,528
<b>Total for Off-Balance Sheet Exposures</b>	<b>3,183,535</b>	<b>-</b>	<b>3,183,535</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>40,520,701</b>	<b>17,491</b>	<b>40,538,192</b>

**Table 5.3: Geographical distribution of credit exposures (Cont'd.)**

The geographic distribution of credit exposures of the Bank is as follows: (Cont'd.)

2018	In Malaysia	Outside Malaysia	Total
	RM'000	RM'000	RM'000
<b>On-Balance Sheet Exposures</b>			
Sovereigns/Central Banks	2,498,072	-	2,498,072
Public Sector Entities	296	-	296
Banks, DFIs and MDBs	1,871,518	36,859	1,908,377
Corporates	17,060,546	-	17,060,546
Regulatory Retail	13,076,113	-	13,076,113
Residential Mortgages	285,730	-	285,730
Higher Risk Assets	550	-	550
Other Assets	97,548	-	97,548
Defaulted Exposures	496,464	-	496,464
<b>Total for On-Balance Sheet Exposures</b>	<b>35,386,837</b>	<b>36,859</b>	<b>35,423,696</b>
<b>Off-Balance Sheet Exposures</b>			
OTC Derivatives	216,457	-	216,457
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives	3,047,693	-	3,047,693
Defaulted Exposures	3,240	-	3,240
<b>Total for Off-Balance Sheet Exposures</b>	<b>3,267,390</b>	<b>-</b>	<b>3,267,390</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>38,654,227</b>	<b>36,859</b>	<b>38,691,086</b>

**Table 5.4: Geographical distribution of impaired and past due financing, individual and collective allowances**

The amounts of impaired and past due financing which reside in Malaysia, individual and collective allowances of the Bank are as follows:

<b>2019</b>	<b>Total</b>
	<b>RM'000</b>
Impaired financing	572,549
Past due financing	3,300,195
Allowances for expected credit loss	407,621

<b>2018</b>	<b>Total</b>
	<b>RM'000</b>
Impaired financing	582,538
Past due financing	3,655,221
Individual allowances	25,314
Collective allowances	233,272

**Table 5.5: Residual contractual maturity by major types of credit exposure**

The residual contractual maturity by major types of gross credit exposures of the Bank is as follows:

2019	>6 months							No Maturity specified RM'000	Total RM'000
	Up to 1 month RM'000	>1 month to 3 months RM'000	>3 months to 6 months RM'000	to 12 months RM'000	>1 year to 3 years RM'000	>3 years to 5 years RM'000	> 5 years RM'000		
<b>On-Balance Sheet Exposures</b>									
Sovereigns/Central Banks	1,218,477	-	-	-	84,724	184,626	1,316,562	-	2,804,389
Public Sector Entities	-	-	25	-	-	-	3,164	-	3,189
Banks, DFI and MDB	666,341	-	5,025	25,121	50,203	155,680	60,779	-	963,149
Corporates	6,451,605	1,373,556	367,527	1,131,346	3,058,111	1,889,726	4,586,073	-	18,857,944
Regulatory Retail	9,061	14,907	24,647	61,966	1,620,945	2,289,561	9,789,020	-	13,810,107
Residential Mortgages	65	25	144	247	5,887	14,325	283,797	-	304,490
Higher Risk Assets	-	-	-	-	-	-	540	-	540
Other Assets	183	371	17,796	-	-	-	-	103,970	122,320
Defaulted Exposures	314,006	1,246	2,287	6,762	25,908	22,260	86,020	-	458,489
<b>Total for On-Balance Sheet Exposures</b>	<b>8,659,738</b>	<b>1,390,105</b>	<b>417,451</b>	<b>1,225,442</b>	<b>4,875,818</b>	<b>4,556,178</b>	<b>16,125,955</b>	<b>103,970</b>	<b>37,354,657</b>
<b>Off-Balance Sheet Exposures</b>									
OTC Derivatives	2,150	1,700	11,603	3,299	42,956	1,977	115,981	-	179,666
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives	386,968	121,251	341,056	466,291	875,899	200,414	609,462	-	3,001,341
Defaulted Exposures	222	-	-	613	164	-	1,529	-	2,528
<b>Total for Off-Balance Sheet Exposures</b>	<b>389,340</b>	<b>122,951</b>	<b>352,659</b>	<b>470,203</b>	<b>919,019</b>	<b>202,391</b>	<b>726,972</b>	<b>-</b>	<b>3,183,535</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>9,049,078</b>	<b>1,513,056</b>	<b>770,110</b>	<b>1,695,645</b>	<b>5,794,837</b>	<b>4,758,569</b>	<b>16,852,927</b>	<b>103,970</b>	<b>40,538,192</b>

**Table 5.5: Residual contractual maturity by major types of credit exposure (Cont'd.)**

The residual contractual maturity by major types of gross credit exposures of the Bank is as follows: (Cont'd.)

2018	Up to 1 month RM'000	>1 month to 3 months RM'000	>3 months to 6 months RM'000	>6 months			>5 years RM'000	No Maturity specified RM'000	Total RM'000
				to 12 months RM'000	>1 year to 3 years RM'000	>3 years to 5 years RM'000			
<b>On-Balance Sheet Exposures</b>									
Sovereigns/Central Banks	1,452,499	-	-	-	4,141	39,613	1,001,819	-	2,498,072
Public Sector Entities	-	8	29	59	109	-	91	-	296
Banks, DFI and MDB	536,953	1,213,079	98,640	-	-	54,610	5,095	-	1,908,377
Corporates	6,169,574	1,160,278	436,614	468,558	2,331,182	1,584,205	4,910,135	-	17,060,546
Regulatory Retail	9,924	7,844	21,665	83,958	1,262,818	2,785,688	8,904,216	-	13,076,113
Residential Mortgages	66	10	53	263	3,066	13,182	269,090	-	285,730
Higher Risk Assets	-	-	-	-	-	-	550	-	550
Other Assets	161	327	504	1,057	18,349	-	-	77,150	97,548
Defaulted Exposures	309,262	876	2,024	3,380	20,130	79,394	81,398	-	496,464
<b>Total for On-Balance Sheet Exposures</b>	<b>8,478,439</b>	<b>2,382,422</b>	<b>559,529</b>	<b>557,275</b>	<b>3,639,795</b>	<b>4,556,692</b>	<b>15,172,394</b>	<b>77,150</b>	<b>35,423,696</b>
<b>Off-Balance Sheet Exposures</b>									
OTC Derivatives	174	197	1,357	13,038	2,028	39,469	160,194	-	216,457
Off-balance sheet exposures other than OTC Derivatives or Credit Derivatives	548,876	136,192	159,914	457,520	621,497	392,015	731,679	-	3,047,693
Defaulted Exposures	188	207	36	556	1,043	38	1,172	-	3,240
<b>Total for Off-Balance Sheet Exposures</b>	<b>549,238</b>	<b>136,596</b>	<b>161,307</b>	<b>471,114</b>	<b>624,568</b>	<b>431,522</b>	<b>893,045</b>	<b>-</b>	<b>3,267,390</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>9,027,677</b>	<b>2,519,018</b>	<b>720,836</b>	<b>1,028,389</b>	<b>4,264,363</b>	<b>4,988,214</b>	<b>16,065,439</b>	<b>77,150</b>	<b>38,691,086</b>

**Table 5.6: Reconciliation of changes to financing impairment allowances**

Refer to Note 2.4n of the Financial Statements for the accounting policies and accounting estimates on impairment assessment for financing and advances. The disclosure on reconciliation of impairment/allowance can be found in Note 15j for financing and advances of the Financial Statements. This credit impairment policy is applicable to the Bank.

Movements in collective assessment allowances which reflect the ECL model on impairment are as follows:

<b>2019</b>	<b>(Charge off)/recoveries RM'000</b>
Bad debts written off during the year	(34,313)
Bad debt recoveries during the year	184,816

<b>2018</b>	<b>(Charge off)/recoveries RM'000</b>
Bad debts written off during the year	(20,905)
Bad debt recoveries during the year	126,428

On 30 April 2018, 14 May 2018 and 7 February 2019, AmBank early redeemed a placement which amounted to RM517.4 million, RM480.7 million and RM411.8 million respectively.

As at 31 March 2019, the gross exposure and collective allowance relating to the RA financing amounted to RM1,470.1 million and RM3.7 million respectively (31 March 2018 :RM2,869.6 million and RM2.7 million respectively). There was no individual allowance provided for the RA financing.

## **6.0 Credit Risk Exposure under the Standardised Approach**

The ratings by the following External Credit Assessment Institutions ("ECAIs") are used by the AMMB Group to assign risk-weights for sovereign banking institutions, corporates and securitisations, where applicable, in accordance with the Capital Adequacy Framework (Basel II - Risk-Weighted Assets):

- Standard and Poor ("S&P")
- Moody's Investors Service ("Moody's")
- Fitch Rating ("Fitch")
- RAM Rating Services Berhad ("RAM")
- Malaysian Rating Corporation Berhad ("MARC")

**Table 6.1: Credit exposures by risk weights under the Standardised Approach**

The breakdown of credit risk exposures by risk weights of the Bank is as follows:

**2019**

Risk Weights	Exposures after Netting and Credit Risk Mitigation										
	Sovereigns and Central Banks	Public Sector Entities	Banks, DFIs and MDBs	Insurance Companies, Securities Firms and Fund Managers	Corporates	Regulatory Retail	Residential Mortgages	Higher Risk Assets	Other Assets	Total Exposures after Netting and Credit Risk Mitigation	Total Risk Weighted Assets
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
0%	2,804,389	-	50,438	-	2,487,781	-	-	-	-	5,342,608	-
20%	-	3,189	708,991	-	1,639,955	79,857	-	-	-	2,431,992	486,398
35%	-	-	-	-	-	-	243,443	-	-	243,443	85,205
50%	-	-	333,642	-	149,706	8,062	71,300	-	-	562,710	281,355
75%	-	-	-	-	-	7,148,919	-	-	-	7,148,919	5,361,689
100%	-	-	-	30,440	15,869,165	5,957,009	1,287	-	122,320	21,980,221	21,980,221
150%	-	-	-	-	173,283	46,438	-	1,094	-	220,815	331,223
Total	2,804,389	3,189	1,093,071	30,440	20,319,890	13,240,285	316,030	1,094	122,320	37,930,708	28,526,091

**Table 6.1: Credit exposures by risk weights under the Standardised Approach (Cont'd.)**

The breakdown of credit risk exposures by risk weights of the Bank is as follows: (Cont'd.)

**2018**

Risk Weights	Exposures after Netting and Credit Risk Mitigation									
	Sovereigns and Central Banks	Public Sector Entities	Banks, DFIs and MDBs	Corporates	Regulatory Retail	Residential Mortgages	Higher Risk Assets	Other Assets	Total Exposures after Netting and Credit Risk Mitigation	Total Risk Weighted Assets
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
0%	2,498,072	-	19,829	2,367,145	-	-	-	-	4,885,046	-
20%	-	296	1,795,737	1,032,201	26,821	-	-	-	2,855,055	571,011
35%	-	-	-	-	-	232,473	-	-	232,473	81,365
50%	-	-	264,040	40,586	9,147	62,102	-	-	375,875	187,938
75%	-	-	-	-	8,492,845	-	-	-	8,492,845	6,369,634
100%	-	-	-	15,002,101	4,457,845	1,447	-	97,548	19,558,941	19,558,941
150%	-	-	-	362,026	51,133	-	1,182	-	414,341	621,511
<b>Total</b>	<b>2,498,072</b>	<b>296</b>	<b>2,079,606</b>	<b>18,804,059</b>	<b>13,037,791</b>	<b>296,022</b>	<b>1,182</b>	<b>97,548</b>	<b>36,814,576</b>	<b>27,390,400</b>

Table 6.2: Rated Exposures according to Ratings by ECAIs

2019

Exposure Class	Ratings of Corporate by Approved ECAIs			
	Moody's S&P Fitch RAM MARC	Aaa to Aa3 AAA to AA- AAA to AA- AAA to AA3 AAA to AA-	A1 to A3 A+ to A- A+ to A- A to A3 A+ to A-	Unrated Unrated Unrated Unrated Unrated
		RM'000	RM'000	RM'000
<b><u>On and Off-Balance Sheet Exposures</u></b>				
<b><u>Credit Exposures (using Corporate Risk Weights)</u></b>				
Public Sector Entities (applicable for entities risk weighted based on their external ratings as corporates)	3,189	-	-	3,189
Insurance Companies, Securities Firms and Fund managers	30,440	-	-	30,440
Corporates	21,685,271	1,253,282	454,607	19,977,382
<b>Total</b>	<b>21,718,900</b>	<b>1,253,282</b>	<b>454,607</b>	<b>20,011,011</b>

2018

Exposure Class	Ratings of Corporate by Approved ECAIs			
	Moody's S&P Fitch RAM MARC	Aaa to Aa3 AAA to AA- AAA to AA- AAA to AA3 AAA to AA-	A1 to A3 A+ to A- A+ to A- A to A3 A+ to A-	Unrated Unrated Unrated Unrated Unrated
		RM'000	RM'000	RM'000
<b><u>On and Off-Balance Sheet Exposures</u></b>				
<b><u>Credit Exposures (using Corporate Risk Weights)</u></b>				
Public Sector Entities (applicable for entities risk weighted based on their external ratings as corporates)	396	-	-	396
Corporates	19,949,522	628,041	313,489	19,007,992
<b>Total</b>	<b>19,949,918</b>	<b>628,041</b>	<b>313,489</b>	<b>19,008,388</b>

**Table 6.2: Rated Exposures according to Ratings by ECAs (Cont'd)**

2019

Exposure Class	Ratings of Sovereigns and Central Banks by Approved ECAs					
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Unrated
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	Unrated
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
<b><u>On and Off-Balance Sheet Exposures</u></b>						
Sovereigns and Central Banks	2,804,389	-	2,804,389	-	-	-
<b>Total</b>	<b>2,804,389</b>	<b>-</b>	<b>2,804,389</b>	<b>-</b>	<b>-</b>	<b>-</b>

2018

Exposure Class	Ratings of Sovereigns and Central Banks by Approved ECAs					
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Unrated
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	Unrated
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
<b><u>On and Off-Balance Sheet Exposures</u></b>						
Sovereigns and Central Banks	2,498,072	-	2,498,072	-	-	-
<b>Total</b>	<b>2,498,072</b>	<b>-</b>	<b>2,498,072</b>	<b>-</b>	<b>-</b>	<b>-</b>

Table 6.2: Rated Exposures according to Ratings by ECAIs (Cont'd)

2019

Exposure Class	Ratings of Banking Institutions by Approved ECAIs				
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Unrated
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	Unrated
	RAM	AAA to AA3	A1 to A3	BBB1 to BBB3	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	Unrated
		RM'000	RM'000	RM'000	RM'000
<b>On and Off-Balance Sheet Exposures</b>					
Banks, DFIs and MDBs	1,093,071	606,902	137,566	117,922	230,681
<b>Total</b>	<b>1,093,071</b>	<b>606,902</b>	<b>137,566</b>	<b>117,922</b>	<b>230,681</b>

2018

Exposure Class	Ratings of Banking Institutions by Approved ECAIs				
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Unrated
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	Unrated
	RAM	AAA to AA3	A1 to A3	BBB1 to BBB3	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	Unrated
		RM'000	RM'000	RM'000	RM'000
<b>On and Off-Balance Sheet Exposures</b>					
Banks, DFIs and MDBs	2,079,606	70,663	735,922	160,194	1,112,827
<b>Total</b>	<b>2,079,606</b>	<b>70,663</b>	<b>735,922</b>	<b>160,194</b>	<b>1,112,827</b>

## **7.0 Credit Risk Mitigation**

### **Main Types of Collateral Taken by The Bank**

Collateral is generally taken as security for credit exposures as a secondary source of payment in case the counterparty cannot meet its contractual payment obligations from cash flow generation. Types of collateral typically taken by the Bank include:

- Cash and term deposits
- Exchange traded shares, sukuk and marketable securities
- Non-exchange traded debt securities/ sukuk
- Unit trusts (including Amanah Saham Bumiputera and mutual funds)
- Non-exchange traded shares
- Residential and non-residential property
- Plantation land, mining land, quarry land and vacant land
- Passenger vehicle, commercial vehicle, construction vehicle and vessel
- Plant and machineries

The Bank can only accept Shariah approved assets as collateral.

Where the customer risk profile is considered very sound (or by nature of the product, for instance small limit products such as credit cards), a transaction may be provided on an “unsecured” basis, that is, not supported by collateral.

The Group Collateral Policy, is the internally recognised collateral framework for financing purposes as well as for regulatory capital.

### **Processes for Collateral Management**

To support the development of processes around collateral valuation and management, the concept of legal enforceability and certainty are central to collateral management. In order to achieve legal enforceability and certainty, the Bank has standard collateral instruments, and where applicable, security interests are registered.

## **7.0 Credit Risk Mitigation (Cont'd.)**

### **Guarantee Support**

Guarantee support for financing proposals is an integral component in transaction structuring for the Bank. The guarantee of a financially strong party can help improve the risk grade of a transaction through its explicit support of a corporate customer, where the corporate customer's risk grade will be enhanced with the guarantor's risk grade.

Guarantees that are recognised for risk grading purposes may be provided by parties that include associated entities, banks or sovereigns. Credit policy provides threshold parameters to determine acceptable counterparties in achieving risk grade enhancement of the transaction. Guarantee by a counterparty with lower rating than the customer is not recognised as part of the risk grade enhancement.

### **Use of Credit Derivatives and Netting for Risk Mitigation**

Currently, the Bank does not use credit derivatives and netting for risk mitigation.

### **Transaction Structuring to Mitigate Credit Risk**

Besides tangible security and guarantee support described above, credit risk mitigation techniques are used in structuring transactions. These include duration limits managing the number of years the financing is extended, amortisation schedules and financing covenants. These assist in managing credit risk and in providing early warning signals, whereby should financing covenants be breached, the Bank and the customer can work together to address the underlying causes and as appropriate, restructure facilities.

### **Concentrations of Credit Risk Mitigation**

The Bank carefully monitors collateral concentrations via portfolio management reporting and amendments as necessary to its Risk Appetite Framework and related policies governing Financing to Value metrics.

The main types of collateral undertaken by the Bank are properties, motor vehicles and exchange traded shares.

**Table 7.1: Credit Risk Mitigation**

The total exposures and eligible guarantees, credit derivatives and collateral of the Bank are as follows:

Exposures	2019		
	Exposures before CRM RM'000	Exposures covered by guarantees/credit derivatives RM'000	Exposures covered by Eligible Financial Collateral RM'000
<b>Credit Risk</b>			
<b><u>On-Balance Sheet Exposures</u></b>			
Sovereigns/Central Banks	2,804,389	-	-
Public Sector Entities	3,189	-	-
Banks, DFIs and MDBs	963,149	-	-
Insurance Companies, Securities Firms and Fund Managers	30,040	-	-
Corporates	18,857,944	697,889	765,420
Regulatory Retail	13,810,107	76,715	1,472,484
Residential Mortgages	304,490	-	70
Higher Risk Assets	540	-	-
Other Assets	122,320	-	-
Defaulted Exposures	458,489	4,062	90,629
<b>Total On-Balance Sheet Exposures</b>	<b>37,354,657</b>	<b>778,666</b>	<b>2,328,603</b>
<b><u>Off-Balance Sheet Exposures</u></b>			
OTC Derivatives	179,666	-	-
Off Balance sheet exposures other than OTC Derivatives or Credit Derivatives	3,001,341	200,194	1,349,055
Defaulted Exposures	2,528	-	682
<b>Total Off-Balance Sheet Exposures</b>	<b>3,183,535</b>	<b>200,194</b>	<b>1,349,737</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>40,538,192</b>	<b>978,860</b>	<b>3,678,340</b>

Exposures	2018		
	Exposures before CRM RM'000	Exposures covered by guarantees/credit derivatives RM'000	Exposures covered by Eligible Financial Collateral RM'000
<b>Credit Risk</b>			
<b><u>On-Balance Sheet Exposures</u></b>			
Sovereigns/Central Banks	2,498,072	-	-
Public Sector Entities	296	-	-
Banks, DFIs and MDBs	1,908,377	-	-
Corporates	17,060,546	632,550	572,884
Regulatory Retail	13,076,113	26,168	873,155
Residential Mortgages	285,730	-	98
Higher Risk Assets	550	-	-
Other Assets	97,548	-	-
Defaulted Exposures	496,464	3,303	129,157
<b>Total for On-Balance Sheet Exposures</b>	<b>35,423,696</b>	<b>662,021</b>	<b>1,575,294</b>
<b><u>Off-Balance Sheet Exposures</u></b>			
OTC Derivatives	216,457	-	-
Off Balance sheet exposures other than OTC Derivatives or Credit Derivatives	3,047,693	217,420	1,137,000
Defaulted Exposures	3,240	-	1,682
<b>Total for Off-Balance Sheet Exposures</b>	<b>3,267,390</b>	<b>217,420</b>	<b>1,138,682</b>
<b>Total On and Off-Balance Sheet Exposures</b>	<b>38,691,086</b>	<b>879,441</b>	<b>2,713,976</b>

## **8.0 Off Balance Sheet Exposures and Counterparty Credit Risk**

### **8.1 Off Balance Sheet exposures**

The Bank's off balance sheet exposure consists of the following:

- credit related exposures, e.g. direct credit substitute, certain transaction-related contingent items, short term self liquidating trade-related contingencies, obligations under underwriting agreements, irrevocable commitment to extend credit and unutilised credit card lines.
- derivative financial instruments, e.g. equity and commodity related contracts (option).

Off balance sheet exposure is mitigated by setting of credit limit for the respective counterparty and exposure limit for industry sectors which are governed under the Group Risk Appetite Framework.

### **8.2 Counterparty Credit Risk**

Market related credit risk is present in market instruments (derivatives and forward contracts), and comprises counterparty risk (default at the end of contract) and pre-settlement risk (default at any time during the life of contract). Market related credit risk requires a different method in calculating the pre-settlement risk because actual and potential market movements impact the Bank's exposure. The markets covered by this treatment for transactions entered by the Bank include profit rates, foreign exchange, and equities.

For each individual contract, the pre-settlement risk exposure is normally calculated based on the sum of the marked-to-market ("MTM") value of the exposure, plus the notional principal multiplied by the potential credit risk exposure ("PCRE") factor; if the sum of each individual contract is negative, the pre-settlement risk exposure for this contract is deemed to be zero.

## 8.2 Counterparty Credit Risk (Cont'd.)

***Pre-settlement risk exposure = MTM + PCRE factor (or known as add-on factor) x Notional Principal***

- The MTM is essentially the current replacement cost of the contract, and can be positive or negative. Where it is positive, that is in the money, the Bank has credit exposure against the counterparty; if it is negative, that is out of the money, the negative value will be used.
- The PCRE factors recognise that prices change over the remaining period to maturity, and that risk increases with time. The PCRE factors are mandated for regulatory capital purposes.
- Variation to the above generic methodology is allowed for specific product.

Maximum pay out method is used for back to back and structured products where the underlying instrument structures are dynamic, that is not confined to a standardised underlying instrument. Where the maximum payout is known, it is taken as the pre-settlement risk amount. However, in situations where the maximum payout is not observable, a Monte Carlo simulation method is used.

Exposure to the counterparty is governed by the counterparty credit limit under the Group Risk Appetite Framework.

Other than credit limit setting and related duration setting of such limits, the Bank's primary tool to mitigate counterparty credit risk by taking collateral.

For derivative exposures, collateral is generally managed via standard market documentation which governs the amount of collateral required and the re-margining frequency between counterparties, including the impact on collateral requirements should either the Bank or the counterparty's credit risk rating be upgraded or downgraded.

Table 8.1: Off-Balance Sheet Exposures

The off-balance sheet exposures and counterparty credit risk of the Bank are as follows:

2019

Description	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk Weighted Assets RM'000
Direct credit substitutes	568,350		568,338	399,714
Transaction related contingent items	831,509		415,755	298,809
Short term self liquidating trade related contingencies	90,954		18,191	18,085
Forward asset purchases	195,620		7,400	2,520
Foreign exchange related contracts	896,611	3,448	51,086	51,086
One year or less	342,113	3,335	8,094	8,094
Over one year to five years	554,498	113	42,992	42,992
Profit rate related contracts	160,000	341	1,982	1,011
One year or less	-	-	41	41
Over one year to five years	160,000	341	1,941	970
Over five years	-	-	-	-
OTC Derivative transactions and credit derivative contracts subject to valid bilateral netting agreements	2,736,075	39,347	126,598	68,607
Other commitments, such as formal standby facilities and credit lines, with an original maturity of over one year	446,645		223,306	171,894
Other commitments, such as formal standby facilities and credit lines, with an original maturity of up to one year	4,333,925		1,504,033	447,431
Unutilised credit card lines	1,334,232		266,846	199,698
<b>Total</b>	<b>11,593,921</b>	<b>43,136</b>	<b>3,183,535</b>	<b>1,658,855</b>

2018

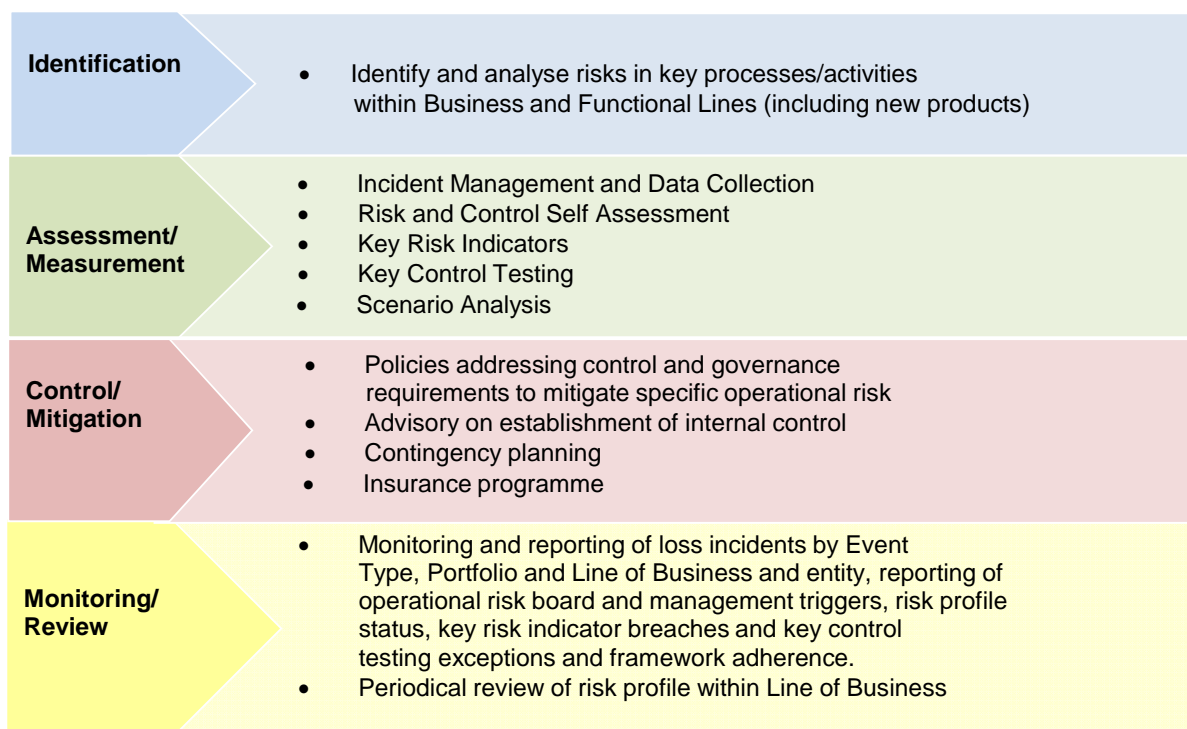
Description	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk Weighted Assets RM'000
Direct credit substitutes	327,186		327,186	302,888
Transaction related contingent items	821,035		410,517	301,210
Short term self liquidating trade related contingencies	54,608		10,922	10,517
Forward asset purchases	213,975		4,729	4,729
Foreign exchange related contracts	1,639,097	49,280	37,215	37,196
One year or less	1,294,363	1,911	1,728	1,709
Over one year to five years	344,734	47,369	35,487	35,487
Profit rate related contracts	610,000	4,278	6,011	2,372
Over one year to five years	260,000	4,278	6,011	2,372
Over five years	350,000	-	-	-
OTC Derivative transactions and credit derivative contracts subject to valid bilateral netting agreements	589,973	33,850	173,231	93,134
Other commitments, such as formal standby facilities and credit lines, with an original maturity of over one year	809,748		404,874	333,984
Other commitments, such as formal standby facilities and credit lines, with an original maturity of up to one year	4,991,310		1,634,712	581,709
Unutilised credit card lines	1,289,967		257,993	193,074
<b>Total</b>	<b>11,346,899</b>	<b>87,408</b>	<b>3,267,390</b>	<b>1,860,813</b>

## 9.0 Securitisation

The Bank did not have any securitisation exposure in its trading book and banking book nor did it undertake any securitisation activities during the financial year ended 31 March 2019 and 31 March 2018.

## 10.0 Operational Risk

The operational risk management process is depicted in the table below:



Operational risk is defined as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external incidents which includes, but is not limited to, outsourcing risk, technology (including cyber) risk and Shariah compliance risk (Please refer to Chapter 14 for discussion on Shariah Governance Structure). It excludes strategic, systemic and reputational risk.

Operational Risk Appetite (“ORA”) is set as part of overall GRAF, which sets the acceptable tolerance levels of operational risk that the Bank is willing to accept, taking into consideration of the relevant financial and non-financial risk or return attributes in order to support the achievement of the Bank’s strategic plan and business objectives. The ORA statements and measurements are classified based on operational loss event types, which are grouped into five (5) categories as below and monitored via Incident Management and Data Collection, Key Risk Indicator and Key Control Testing.

- Fraud (internal & external);
- Employment Practices and Workplace Safety;
- Client, Products and Business Practices;
- Business Disruption, System Failures and Damage to Physical Assets; and
- Execution, Delivery and Process Management.

## 10.0 Operational Risk (Cont'd.)

The strategy for managing operational risk in the Bank is anchored on the three (3) lines of defence concept which are as follows:

- The First Line of Defence ("FLOD") is responsible for the management of operational risk in order that accountability and ownership is as close as possible to the activity that creates the risk and ensuring that effective action are taken to manage them. Enhanced FLOD provides a business specific focus on the implementation of operational risk management activities and supports more effective day-to-day monitoring of operational risks.
- In the second line, Group Operational Risk is responsible for exercising governance over operational risk through the management of the operational risk framework, policy development and communication, quality assurance of internal controls, operational risk measurement, validation of FLOD effectiveness and capital allocation, Operational Risk Management ("ORM") training and reporting of operational risk issues to GMRC, RMC and the Board.
- Group Internal Audit acts as the third and final line of defence by providing independent assurance on the internal control effectiveness through periodic audit programme.

Group Operational Risk maintains close working relationships with all Business and functional lines, continually assisting in the identification of operational risks inherent in their respective business activities, assessing the impact and significance of these risks and ensuring that satisfactory risk mitigation measures and controls are in place. Various tools and methods are employed to identify, measure, control and monitor/report operational risk issues within the Bank. The ORM process contains the following ORM tools:

- The Incident Management and Data Collection ("IMDC") module provides a common platform for reporting operational risk incident that falls within one of the seven Event Types as stated in Basel II. IMDC also serves as a centralised database of operational risk incidents to model the potential exposure to future operational risks and estimate the amount of economic capital charge.
- The Risk and Control Self Assessment ("RCSA") is a process of continual identification, assessment of risks and controls effectiveness. By using structured questionnaires to assess and measure key risk and its corresponding controls effectiveness, RCSA provides risk profiling across the AMMB Group.
- The Key Risk Indicators ("KRI") module provides early warning of increasing risk and/or control failures by monitoring the changes of the underlying risk measurements.
- The Key Control Testing ("KCT") is the test steps or assessment performed periodically to assure that the key controls are in place and they are operating as intended or effective in managing the operational risks.
- Periodic validation of the RCSA/KRIs/KCTs are conducted by the Operational Risk Relationship Managers, within Group Operational Risk to provide assurance on the integrity and continued relevance of the controls and testing implemented.
- Scenario analysis is a forward looking assessment tool to assess the severity impact on the Bank's profitability and capital adequacy should the plausible and worse case scenarios materialise.

## 10.0 Operational Risk (Cont'd.)

The GMRC, RMC and Board are the main reporting and escalation committees for operational risk matters including outsourcing risk, information technology (including cyber) risk, shariah risk, legal risk and business continuity management.

### 10.1 Business Continuity Management

The Business Continuity Management (“BCM”) process is depicted in the table below:

<b>Identification</b>	<ul style="list-style-type: none"> <li>Identify events that potentially threaten the business operations and areas of criticality</li> </ul>
<b>Assessment/ Measurement</b>	<ul style="list-style-type: none"> <li>Business Impact Analysis</li> <li>Threat Assessment</li> </ul>
<b>Control/ Mitigation</b>	<ul style="list-style-type: none"> <li>Policies governing the BCM implementation</li> <li>BCM methodologies controlling the process flow</li> <li>Implementing the Business Continuity Plan</li> </ul>
<b>Monitoring/ Review</b>	<ul style="list-style-type: none"> <li>BCM Plan testing and exercise</li> <li>Review of BCM Plan</li> <li>Plan maintenance</li> </ul>

The BCM function is an integral part of Operational Risk Management. It places the importance of maintaining a BCM framework and policies to identify events that could potentially threaten the AMMB Group's operations and the attendant establishing of critical functions recovery against downtime. BCM builds the resilience and recovery capability to safeguard the interest of the AMMB Group's stakeholders by protecting the organization's franchise and reputation.

The BCM process complements the effort of the recovery team and specialist units to ensure that the Bank has the required critical capabilities and resources, such as IT system disaster recovery, alternate workspace arrangements and effective communication during interruptions.

The AMMB Group's is continuously reviewing the level of business operations resiliency to enhance the BCM capability throughout all critical departments and branches across the region. Training is an integral part of the process to heighten BCM awareness and inculcate a business resiliency culture.

## **10.2 Cyber Risk Management**

Cyber threat is an emerging risk as the migration to electronic platforms intensify, in part driven by the increased sophistication of cyber threats and security breaches that occurred over the past year. The AMMB Group recognises that these are constantly evolving threats, and the resilience of the AMMB Group's IT infrastructure and cyber security capabilities are of paramount importance, especially with regards to safeguarding customers' information. To mitigate the risk, AMMB Group embarked on a three-year Cyber Security Maturity Improvement Programme in FY18 to strengthen the cyber security posture and ability to protect and manage sensitive data. AMMB Group continue to further enhance the cyber security controls framework, as well as continue ongoing initiatives to educate the employees and customers about cyber security and what they can do to protect data. In FY19, the AMMB Group broadened its technology risk management capabilities by setting up a Cyber Offence team to proactively test and simulate cyber-attacks on the AMMB Group's security controls to identify potential threats and vulnerabilities that pose a risk to the AMMB Group.

## **10.3 Legal Risk**

In all jurisdictions that the AMMB Group's conducts its business, there could be potential legal risks arising from breaches of applicable laws, unenforceability of contracts, lawsuits, adverse judgement, failure to respond to changes in regulatory requirement and failure to protect assets (including intellectual properties) owned by the AMMB Group's which may lead to incurrence of losses, disruption or otherwise impact on the Bank's financials or reputation.

Legal risk is overseen by GMRC/GMC, upon advice by internal legal counsel and, where necessary, in consultation with external legal counsel to ensure that such risk is appropriately managed.

## **10.4 Regulatory Compliance Risk**

The AMMB Group has in place a compliance framework to promote the safety and soundness of the Group by minimising financial, reputational and operational risks arising from regulatory non-compliance.

The AMMB Group believes in and embraces a stronger compliance culture to reflect a corporate culture of high ethical standards and integrity where the Board and Senior Management lead by example.

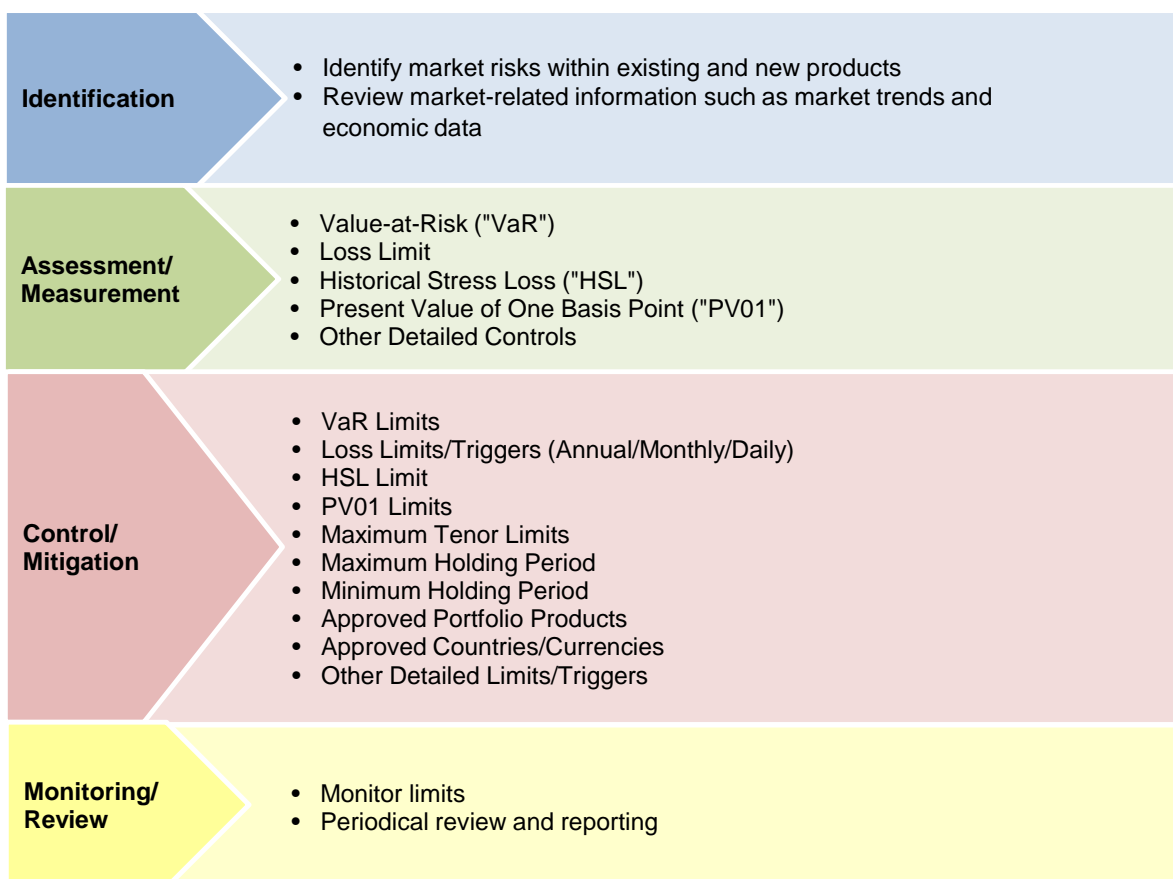
The AMMB Group continues to exercise and enhance its due diligence governance process and remains vigilant towards emerging risk as well as sensitive towards heightened regulatory surveillance and enforcement.

## 11.0 Market Risk

Market risk is the risk of losses due to adverse changes in the level or volatility of market rates or prices, such as profit rates, credit spreads, equity prices and foreign exchange rates. The Bank differentiates between two categories of market risk: Traded Market Risk (“TMR”) and Non-Traded Market Risk (“NTMR”). Assessment, control and monitoring of these risks are the responsibilities of Investment Banking and Markets Risk (“IBMR”).

### 11.1 Traded Market Risk

The TMR management process is depicted in the table below. Please refer to Section 8 for off balance sheet exposures and counterparty credit risk arising from market risk.



### 11.1 Traded Market Risk (Cont'd.)

TMR arises from transactions in which the Bank acts as principal with clients or the market. It involves taking positions in fixed income, equity, foreign exchange, commodities and/or derivatives. The objectives of TMR management are to understand, accurately measure and work with the business to ensure exposures are managed within the Board and GMRC approved limit structures and risk appetite. This is done via robust traded market risk measurement, limit setting, limit monitoring and collaboration and agreement with Business units.

VaR, Loss Limits, HSL and other detailed management controls are used to measure, monitor and control TMR exposures. VaR is a quantitative measure which applies recent historic market conditions to estimate potential losses in market value, at a certain confidence level and over a specified holding period. Loss limits serve to alert management on the need to take relevant and appropriate action once they are triggered.

To complement VaR, HSL is used as a measure of the potential impact on portfolio values due to more extreme, albeit plausible, market movements. In addition, HSL is used to gauge and ensure that the Bank is able to absorb extreme, unanticipated market movements.

Apart from VaR, Loss Limits and HSL, additional sensitivity controls and indicators are used to monitor changes in portfolio value due to changes in risk factors under different market conditions.

IBMR monitors and reports risk exposures against limits on a daily basis. Portfolio market risk positions are also reported to GMRC, RMC and the Board. Furthermore, policies and procedures are in place to ensure prompt action is taken in the event of non-adherence to limits. Business Units exposed to TMR are required to maintain risk exposures within approved risk limits and to provide an action plan to address any non-adherence to limits. The action plan must be approved by Senior Management.

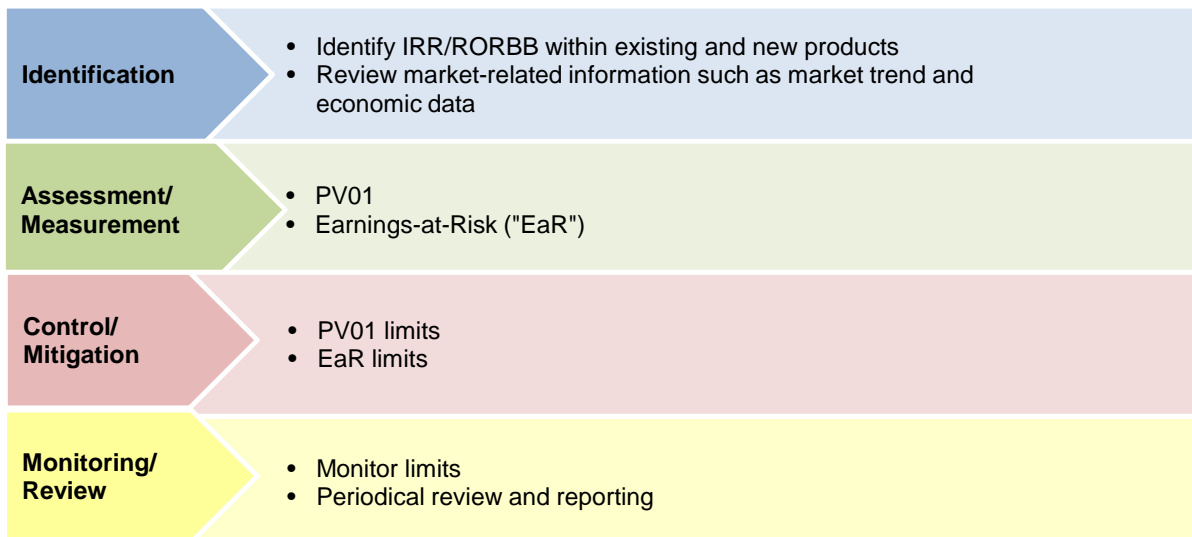
The Bank adopts the Standardised Approach for market risk capital charge computation. The capital charge serves as a buffer against losses from potential adverse market movements.

IBMR is committed to on-going improvements in market risk processes and systems, and allocates substantial resources to this endeavour.

## 11.2 Non-Traded Market Risk

### Rate of Return Risk in Banking Book ("RORBB")

The RORBB risk management process is depicted in the table below:



RORBB arises from changes in market profit rates that impact core net profit income, future cash flows or fair values of financial instruments. This risk arises from mismatches between repricing dates of assets and liabilities, changes in yield curves, volatilities in profit margins and implied volatilities on profit rate options. The provision of retail and wholesale banking products and services (primarily financing and deposit-taking activities) creates profit rate sensitive positions in the Bank's statement of financial position.

The principal objectives of balance sheet risk management are to manage profit income sensitivity while maintaining acceptable levels of RORBB and funding risk, and to manage the economic value of the Bank's capital.

The Board's oversight of RORBB is supported by the GALCO and/or GMRC. GALCO and/or GMRC is responsible for the alignment of Bank-wide risk appetite and funding needs, taking into consideration Bank-wide business strategies. GALCO and/or GMRC consistently oversees the Bank's gapping positions, asset growth and liability mix against the profit rate outlook. It also reviews strategies to ensure a comfortable level of RORBB is maintained. The Bank has successfully engaged long-term borrowings and written profit rate swaps to manage RORBB and maintained an acceptable gapping profile as a result. In accordance with the Bank's policy, positions are monitored on a daily basis and hedging strategies are employed to ensure risk exposures are maintained within Management-established limits.

## **11.2 Non-Traded Market Risk (Cont'd.)**

### **Rate of Return Risk in Banking Book ("RORBB") (Cont'd.)**

The Bank measures the IRR/ RORBB exposures using PV01. PV01 is a quantitative measure to assess the impact of an absolute change in economic value, due to 1 basis point movement in market interest/ profit rates.

The Bank complements PV01 by stress testing RORBB exposures to highlight potential risk that may arise from extreme market events that are rare but plausible.

Key assumptions in the gap and sensitivity analysis relate to the behaviour of profit rates and spreads, changes in financing and deposit product balances due to behavioural characteristics under different profit rate environments. Material assumptions include the repricing characteristics and the stickiness of indeterminate or non-maturity deposits and financing.

The profit rate scenarios may include rapid ramping of profit rates, gradual ramping of profit rates, and narrowing or widening of spreads. Usually each analysis incorporates what management deems the most appropriate assumptions about customer behaviour in a profit rate scenario. However, in certain cases, assumptions are deliberately changed to test the Bank's exposure to a specified event.

The Bank's strategy seeks to optimise exposure to RORBB within Management-approved limits. This is achieved through the ability to reposition the profit rate exposure of the statement of financial position using dynamic product and funding strategies, supported by profit rate hedging activities using profit rate swaps and other derivatives. These approaches are governed by the Bank's policies in the areas of product and liquidity management as well as the Trading Book and Banking Book Policy, hedging policies and Non-Traded Profit Rate Risk Framework.

RORBB exposures are monitored by IBMR and positions reported to the GALCO and/or GMRC, RMC and the Board.

**11.2 Non-Traded Market Risk (Cont'd.)****Rate of Return Risk ("RORBB") in Banking Book (Cont'd.)**

The following table demonstrates the sensitivity of the Bank's profit before zakat and taxation and equity to a reasonable possible change in rate of return with all other variables remaining constant.

2019 MYR	Rate of Return	Rate of Return
	+ 100 bps RM'000	- 100 bps RM'000
Impact on profit before zakat and taxation	(6,388)	6,388
Impact on equity	(183,906)	201,959

2018 MYR	Rate of Return	Rate of Return
	+ 100 bps RM'000	- 100 bps RM'000
Impact on profit before zakat and taxation	29,401	(29,401)
Impact on equity	(167,423)	185,098

**12.0 Equities (Banking Book Positions)**

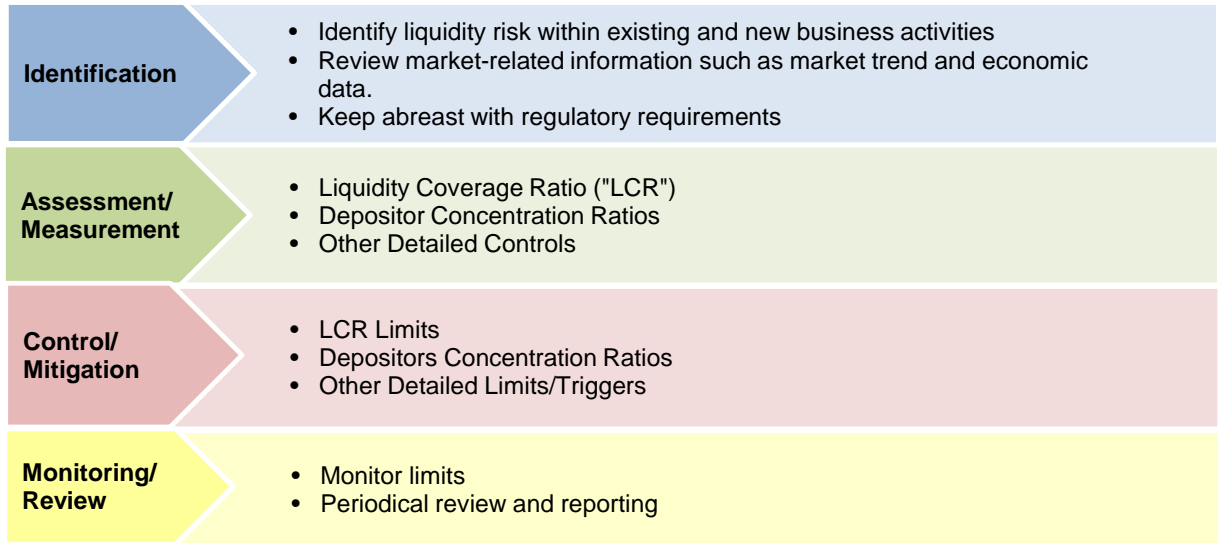
The Bank did not have any equity investment as at 31 March 2019 and 31 March 2018.

**13.0 Liquidity Risk and Funding Management**

Liquidity risk is the risk that the organisation either does not have sufficient financial resources available to meet all its obligations and commitments as they fall due, or can only access these financial resources at an unreasonable cost. Liquidity risk exposure arises mainly from the deposit taking and borrowing activities and market disruption, and to a lesser extent, significant drawdown of funds from previously contracted financing and purchase commitments. Funding management is the on going ability to raise sufficient funds to finance actual and proposed business activities at a reasonable cost. Improper funding risk management may lead to liquidity problem. On the other hand, insufficient liquidity risk management may also give rise to funding risk.

### 13.0 Liquidity Risk and Funding Management (Cont'd.)

The liquidity risk management process is depicted in the table below:



The liquidity risk management of the Bank is aligned to the LCR policy issued by BNM. The primary objective of the Bank's liquidity risk management is to ensure the availability of sufficient funds at a reasonable cost to honour all financial commitments when they fall due. This objective is partly managed through maintenance of a portfolio of high-quality liquid assets to protect against adverse funding conditions and support day-to-day operations. The secondary objective is to ensure an optimal funding structure and to balance the key liquidity risk management objectives, which includes diversification of funding sources, customer base and maturity period.

The Board provides the liquidity risk management oversight including setting and reviewing the liquidity risk appetite and approves the Bank's liquidity management strategy while the GALCO and/or GMRC is management committee established by the Board to oversee the overall liquidity management of the Bank. IBMR jointly with Group Treasury and Markets ("GTM") and Capital and Balance Sheet Management ("CBSM") develop the liquidity scenario assumptions that are to be approved by the Board.

The AMMB Group has put in place a Contingency Funding Plan which is established by CBSM to identify early warning signals of possible liquidity problem. The Contingency Funding Plan also sets out the detailed responsibilities among the relevant departments in the event of actual liquidity crises occurring to ensure orderly execution of procedures to restore the liquidity position and confidence in the organisation.

### **13.0 Liquidity Risk and Funding Management (Cont'd.)**

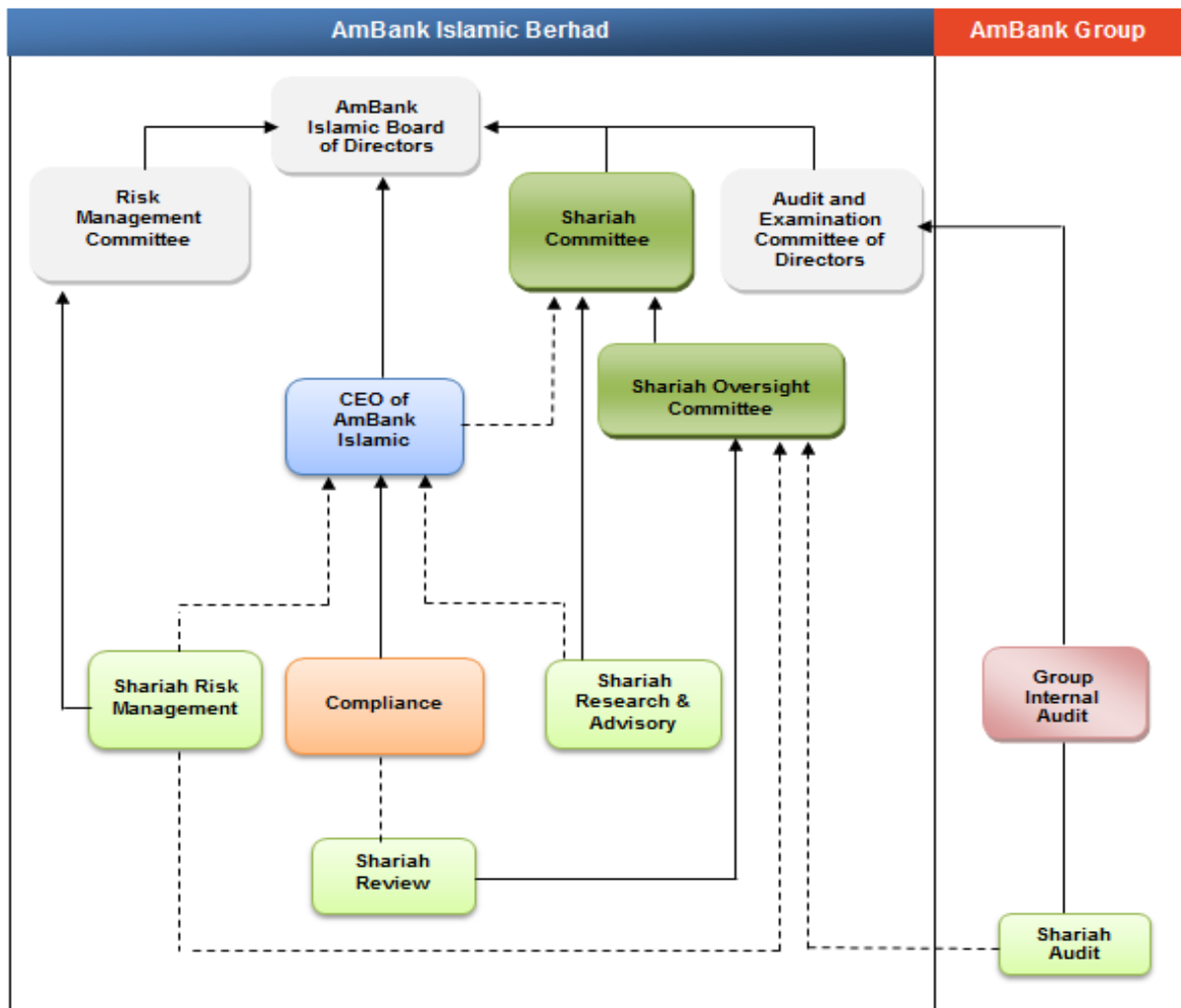
The Bank has in place various liquidity measurements that support the broader strategic objectives of the Bank and amongst others include the BNM LCR, Depositors Concentration Ratio and other Liquidity Ratios. IBMR is responsible for monitoring the controls and limits while the GTM is responsible to ensure the controls and limits are within the thresholds.

Stress testing is undertaken to assess and plan for the impact for various scenarios which may put the Bank's liquidity at risk. The Bank further stresses the importance of the stable funding sources to finance lending and financing to customers. They are monitored using the financing to available funds ratio, which compares financing and advances to customers as a percentage's of the Bank's total available funds.

To measure the quality of the Bank's funding sources, the composition of core funds indicator is monitored on a regular basis. The core funds is defined as deposits from retail and small business customers, operational deposits, non-financial institutions deposits more than 1 year and debt instrument/long term borrowings more than 1 year.

In preparation to the impending implementation of BNM's Basel III Net Stable Funding Ratio ("NSFR"), the Bank is already monitoring the NSFR and continues to pursue strategies to ensure the availability of cost effective liquidity.

**14.0 Shariah Governance Structure**



The AMMB Group has established the Shariah governance structure for its Islamic banking operations in accordance with the requirements of the Islamic Financial Services Act ("IFSA") and BNM's "Shariah Governance Framework for Islamic Financial Institutions". This is to ensure that the operations and business activities of the Bank comply with Shariah principles and its requirements.

Apart from Shariah Research & Advisory, Shariah Risk Management and Shariah Review functions which reside in the Bank, the Bank's Shariah governance structure leverages on the AMMB Group platform of Group Internal Audit Department for Shariah Audit function.

## **14.0 Shariah Governance Structure (Cont'd.)**

### **Board of Directors**

The Board is accountable and responsible for the overall oversight on the Shariah governance and Shariah compliance, including the assessment, appointment and remuneration of the Shariah Committee members. The Board performs its oversight through various committees such as the Audit & Examination Committee of Directors (AEC), Risk Management Committee (RMC) and the Shariah Committee.

### **Audit and Examination Committee ("AEC") of Directors**

AEC is a Board committee responsible for assisting the Board in ensuring Islamic Banking operations of the AMMB Group are Shariah compliant through oversight of the Shariah Audit function performed by Group Internal Audit Department. The updates on Shariah Review are also presented to the AEC.

### **Risk Management Committee ("RMC")**

RMC is a Board committee responsible for assisting the Board in ensuring risk management and control processes are in place and functioning, including Shariah risk management.

### **Shariah Committee**

The Shariah Committee is responsible and accountable on matters related to Shariah. This includes advising the Board and Management on Shariah matters and endorsing and validating products and services, Shariah policies and the relevant documentation in relation to Islamic Banking operations. The Shariah Committee also provides advice and guidance on management of zakat fund, charity and other social programmes or activities as well as on Value-based Intermediation ("VBI") initiative.

### **Shariah Oversight Committee**

The Shariah Oversight Committee, which is a sub-committee to the Shariah Committee, performs an oversight function on banking operations from Shariah perspective. In that regard, the Shariah Oversight Committee is responsible to oversee on Shariah aspects, the functions of Shariah Review, Shariah Risk Management, and Shariah Audit. The Shariah Oversight Committee also provides guidance and advice on matters pertaining to Shariah non-compliant incidences as well as treatment of Shariah non-compliant income (if any).

### **Management/Chief Executive Officer**

The Management/Chief Executive Officer ("CEO") is responsible to make reference to the Shariah Committee and/or Shariah Oversight Committee on Shariah matters and to take necessary measures for implementation. The Management/CEO is also responsible in setting the infrastructure and providing the environment and adequate resources to support the Shariah governance structure. This includes putting in place adequate systems and controls in order to ensure compliance with Shariah and to mitigate Shariah non-compliance risk.

## **14.0 Shariah Governance Structure (Cont'd.)**

### **Shariah Research and Advisory**

The Shariah Research and Advisory Department is accountable to the Shariah Committee and is responsible for providing day-to-day Shariah advisory, including Shariah legal aspects, conducting Shariah research, formulating Shariah policies and acting as Secretariat to the Shariah Committee and the Shariah Oversight Committee.

### **Shariah Risk Management**

The Shariah Risk Management (“SRM”) section is accountable to the RMC. The SRM is a function to systematically identify, measure, monitor and control of Shariah non-compliance risks to mitigate any possible non-compliance events.

The Shariah Risk Management is executed through the three lines of defence in managing Shariah risk. The three lines of defence are: 1st-The Business Units and Functional Lines; 2nd- Shariah Risk Management, Shariah Review, Shariah Research and Advisory; 3rd - Shariah Audit.

### **Shariah Review**

The Shariah Review Section is accountable to the Shariah Oversight Committee. The objective of the Shariah review function is to provide reasonable self-assurance for the Bank in its daily activities and operations thus to add value and improve the degree of Shariah awareness and compliance.

### **Shariah Audit**

The Shariah Audit Section is accountable to the AEC. A designated team within the Group Internal Audit Department is responsible to conduct independent assessment on the level of Shariah compliance of Islamic banking business and operations. The Shariah audit covers all activities particularly the operational components of the Bank (including functions outsourced to AmBank(M) Berhad or AmInvestment Bank Berhad) that are subjected to the risk of Shariah non-compliance including but not limited to products, operational processes, the technology supporting the operations, the people involved in key areas of risk, documentation and contracts, policies and procedures and other activities that require the adherence to Shariah principles.

#### **14.1 Shariah Non-Compliant Income**

For the financial year ended 31 March 2019, there was one (1) Shariah non-compliant (“SNC”) incident involving SNC income of RM1,115 relating to imposition of additional late payment charges. Purification of the SNC income was made in accordance with the method approved by the Shariah Oversight Committee. To mitigate the recurrence of a similar incident, the Bank has implemented enhanced measures via system control and heightened staff awareness via focused training sessions. Given that this SNC incident is of similar nature to the one (1) SNC incident which occurred in the financial year ended 31 March 2018, both SNC incidents are grouped as a single SNC incident which were deemed to occur in the financial year ended 31 March 2018. For the financial year ended 31 March 2018, there was one (1) Shariah non-compliant (SNC) incident with SNC income of RM3,699.

#### **15.0 Investment Account (“IA”)**

The Bank offers two types of Investment Account (“IA”) namely, Restricted Investment Account (“RA”) which refers to an IA where the Investment Account Holder (“IAH”) provides a specific investment to the Bank and Unrestricted Investment Account (“UA”) which refers to an IA where the customer provides the Bank with mandate to make the ultimate investment decision without specifying any particular restriction or condition. Both RA and UA are based on the Shariah concept of Mudarabah Muqayyadah (“Mudarabah”).

Mudarabah means a profit sharing contract between the IAH as the fund provider and the Bank as the fund manager in which the IAH provides capital to be managed by the Bank. Any profit generated from the capital is shared between the IAH and the Bank in accordance with a mutually agreed Profit-Sharing Ratio (“PSR”), whilst financial losses (if any) are solely borne by the IAH provided that such losses are not due to the Bank’s misconduct, negligence or breach of specified terms. The IA is not covered by PIDM.

#### **15.1 Restricted Investment Account (“RA”)**

The RA is an arrangement between the Bank and AmBank to finance a specific business venture whereby AmBank solely provides capital and the business ventures are managed solely by the Bank as the fund manager. AmBank records its exposure in the arrangement as "Investment Account", whereas the Bank records its exposure as "financing and advances".

The RA exposes AmBank to the risks and rewards of the financing, and accordingly, AmBank accounts for all impairment allowances and risk weighted assets arising from the RA arrangement.

## 15.0 Investment Account (“IA”) (Cont'd.)

### 15.2 Mudarabah Term Investment Account (“MTIA”)

The Bank has widened the scope of business beyond credit intermediation by acting as an investment intermediation role via the introduction of UA product.

The investment mandate, strategy and parameters for UA are in accordance with the governance set up by AmBank Islamic to ensure effective and efficient oversight on business activities and operations of UA in safeguarding the IAH’s interest.

The Bank had established proper governance to facilitate effective monitoring and control of the overall management and conduct of the investment account. A dedicated unit was established in ensuring management, development and implementation of operational policies that govern the conduct of IA are observed. On a periodical basis, a Fund Performance Report shall be made available in the bank’s website disclosing the performance of the underlying asset which in turn facilitates the IAH in making their investment decision.

#### MTIA Performance

As at 31 March 2019, balance of MTIA stood at RM334.8 million. The performance of MTIA is as described in the table below :

As at 31 March 2019	%
Return on Assets (“ROA”)	4.61
Average Net Distributable Income Attributable to the IAH	3.85
Average Profit Sharing Ratio to the IAH	83.58