

MEDIA RELEASE

31 January 2025

AmBank readies flood relief assistance to affected customers in Sabah and Sarawak region

AmBank Group is ready to provide targeted assistance to eligible customers with a repayment assistance of up to six months for all financing facilities. The flood relief assistance aims to alleviate the financial burden faced by the AmBank customers in Sabah and Sarawak region which has caused significant property damage and road closures.

Jamie Ling, Group Chief Executive Officer, AmBank Group said "We sympathise with the communities affected by the devastation of the floods. At AmBank, we recognize that individuals and businesses have urgent priorities during this difficult time and we are committed to easing their financial burden as they focus on recovery and restoring their livelihoods."

The Flood Relief programme offers a moratorium of up to six months of monthly financing, and a waiver of any incidental or replacement charges for passbooks, cheque books, ATM Cards, Credit and Debit cards. For application and more information regarding the Flood Relief programme, visit <https://www.ambank.com.my/repayment-assistance/flood-relief-programme>

Meanwhile, customers are advised to use their AmOnline app or website for their banking needs. For other assistance, customers may call the AmBank Contact Centre operating from 7AM to 11PM at 03-2178 8888 or once the situation has eased, they can also approach our branches for assistance.

Issued by Media Relations Unit, Group Corporate Communications & Marketing, AmBank Group
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 [ambankgroup.com](https://www.ambankgroup.com)  AmBank  [ambankmy](https://www.instagram.com/ambankmy)  AmBankMY

Customer Care:  03-2178 8888  customercare@ambankgroup.com



AmBank Group



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About AmBank Group

AmBank Group is a leading financial services group with over 40 years of expertise in supporting the economic development of Malaysia. We have over three million customers and employ over 8,000 people.

The Group was listed on the Main Market of Bursa Malaysia in 1988. It is the sixth-largest banking group by assets in Malaysia, with a market capitalisation of more than RM13 billion as at 31 March 2024.

AmBank Group serves over three million individual and corporate customers. It provides services in wholesale banking, retail banking, business banking, investment banking and related financial services which include Islamic banking, underwriting of general insurance, life insurance, family takaful, stock and share broking, futures broking, investment advisory and management services in assets, real estate investment trust and unit trusts.


For more information, please visit www.ambankgroup.com

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