MEDIA RELEASE

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AmBank offers flood relief assistance to affected customers in Selangor

AmBank Group reaffirms its commitment to assist individuals and small and medium enterprise (SME) customers impacted by the floods in certain parts of Selangor state particularly in Shah Alam, Klang and other flood-affected areas or regions designated as flood disaster areas by the National Disaster Management Agency (NADMA).

Jamie Ling, Group Chief Executive Officer, AmBank Group said "Our thoughts and prayers go out to those who are affected and displaced by the floods, as well as those that are responding with rescue and relief efforts. We are ready to assist our customers as best as we can during this difficult period. Our relief assistance is aimed at alleviating the financial burden of our customers, so that they can focus on recovery and restoring their livelihoods."

The Flood Relief programme offers a moratorium of up to six months of monthly financing, and a waiver of any incidental or replacement charges for cheque books, ATM / Debit and Credit Cards. For application and more information regarding the Flood Relief programme, visit https://www.ambank.com.my/repayment-assistance/flood-relief-programme

Meanwhile, customers are advised to use their AmOnline app or website for their banking needs. For other assistance, customers may call the AmBank Contact Centre operating from 9AM to 9PM at 03-2178 8888 or once the situation has eased, they can also approach our branches for assistance. SME

Issued by Media Relations Unit, Group Corporate Communications & Marketing, AmBank Group
Level 40, Menara AmBank, 8, Jalan Yap Kwan Seng, 50450 Kuala Lumpur

and corporate customers are encouraged to contact their relationship managers for assistance.

About AmBank Group

AmBank Group is a leading financial services group with over 40 years of expertise in supporting the economic development of Malaysia. We have over three million customers and employ over 8,000 people.

The Group was listed on the Main Market of Bursa Malaysia in 1988. It is the sixth-largest banking group by assets in Malaysia, with a market capitalisation of more than RM22 billion as at 31 March 2026.

AmBank Group serves over three million individual and corporate customers. It provides services in wholesale banking, retail banking, business banking, investment banking and related financial services which include Islamic banking, underwriting of general insurance, life insurance, family takaful, stock and share broking, futures broking, investment advisory and asset management services in unit trusts and real estate investment trusts.

For more information, please visit www.ambankgroup.com

For further information, please contact Ridzuan Zulkifli, Senior Vice President, Group Corporate Communications and Marketing, AmBank Group at ridzuan.zulkifli@ambankgroup.com and the Media Relations team at media.relations@ambankgroup.com

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Level 40, Menara AmBank, 8, Jalan Yap Kwan Seng, 50450 Kuala Lumpur