Pre-requisite Settings for e-AmBiz

UPDATED 2 NOVEMBER 2017

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1. Browser Settings

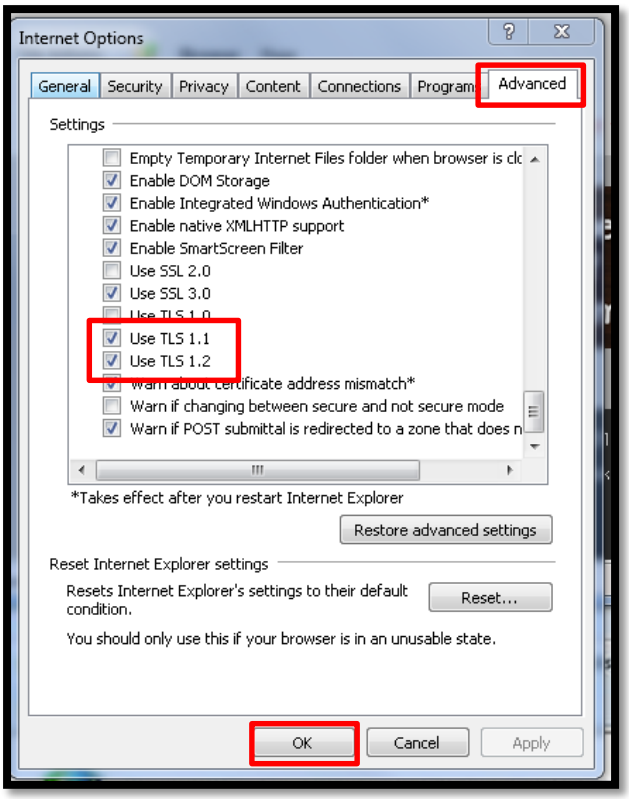
1.1 Browser Settings for Internet Explorer

As an added security measure, you are required to reconfigure your Internet Browser in order to access e-AmBiz services. Please update your Internet Browser to the latest version and follow the guide below. For further assistance, please call our Contact Centre at (603) 2178 3188 or contact your Relationship Manager.

Alternatively, you may email your queries to e-ambizcare@ambankgroup.com

Disable TSL 1.0

Step 1) Launch Internet Explorer
Step 2) From Tools, select Internet Options
Step 3) Go to 'Advanced' menu tab
Step 4) Scroll down the list to uncheck TLS 1.0 and check TLS 1.1 & TLS 1.2
Step 5) Click OK



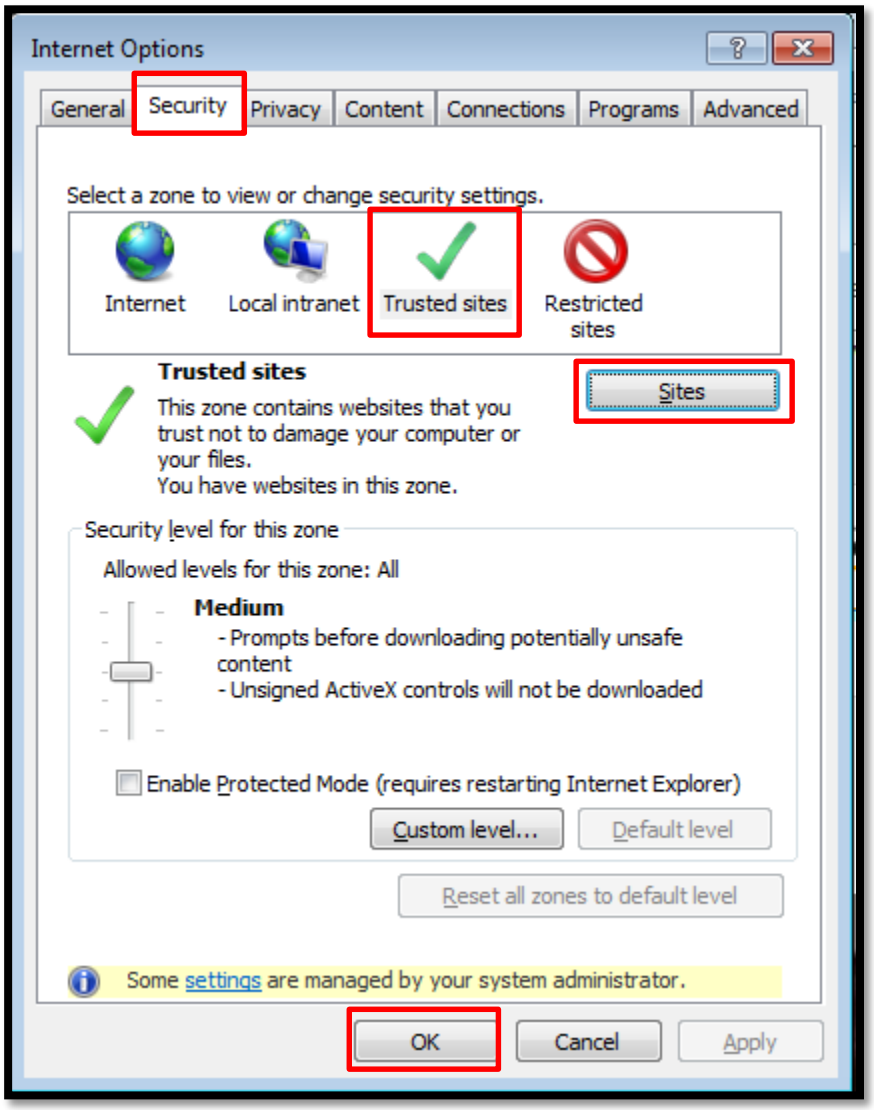
To Add Our URL to Your Trusted List

Step 1) Launch Internet Explorer

Step 2) From Tools, select Internet Options

Step 3) Go to 'Security' menu tab

Step 4) Ensure the settings are as shown below, then click Sites.



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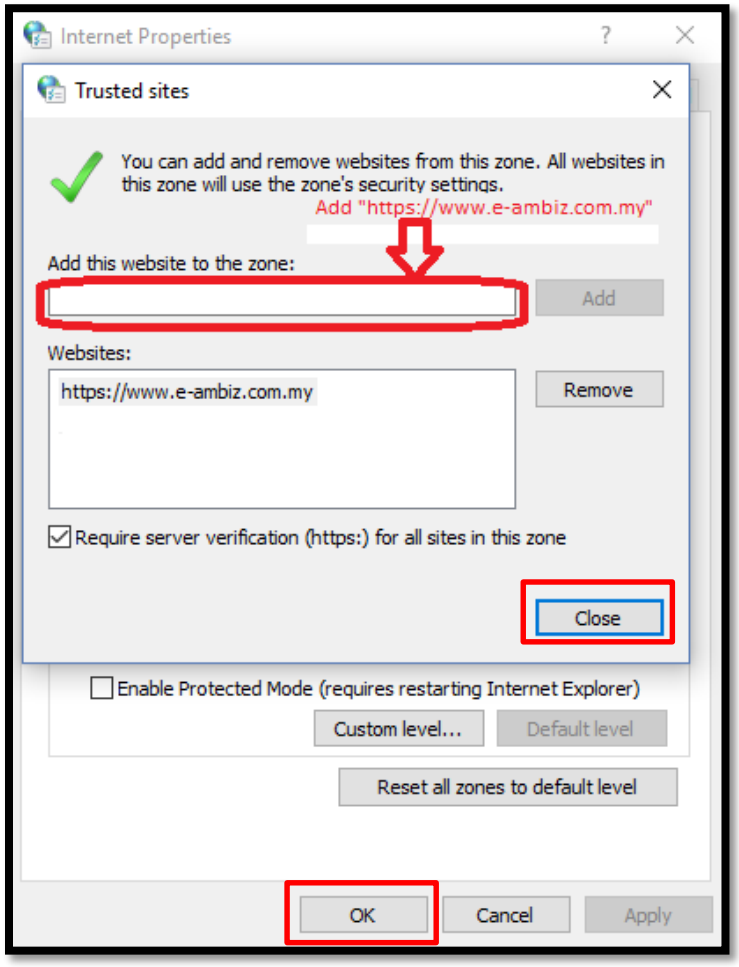
Step 5) Add https://www.e-ambiz.com.my under “Add this website to the zone:”, then Close and click OK.



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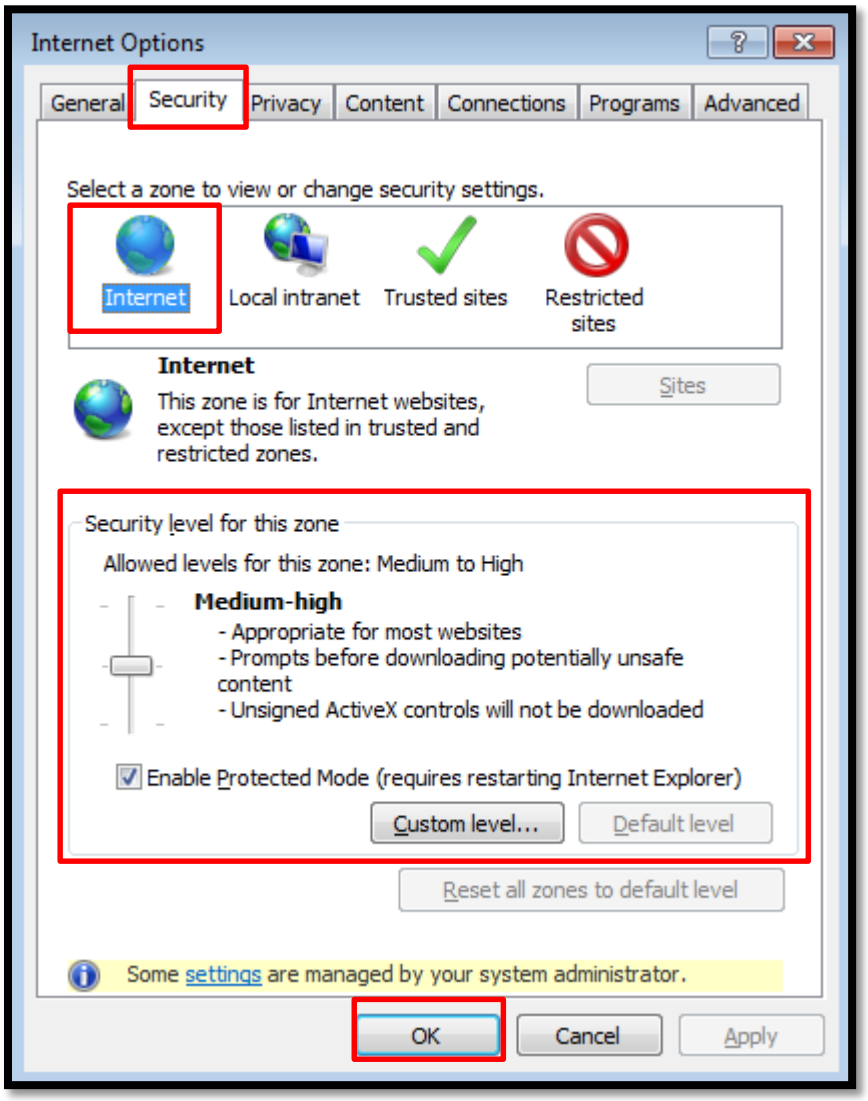
To Ensure Other Settings Are Set

Step 1) Launch Internet Explorer
Step 2) From Tools, select Internet Options
Step 3) Go to 'Security' menu tab
Step 4) Ensure the "Security level for this zone" is Medium-high, then click OK.



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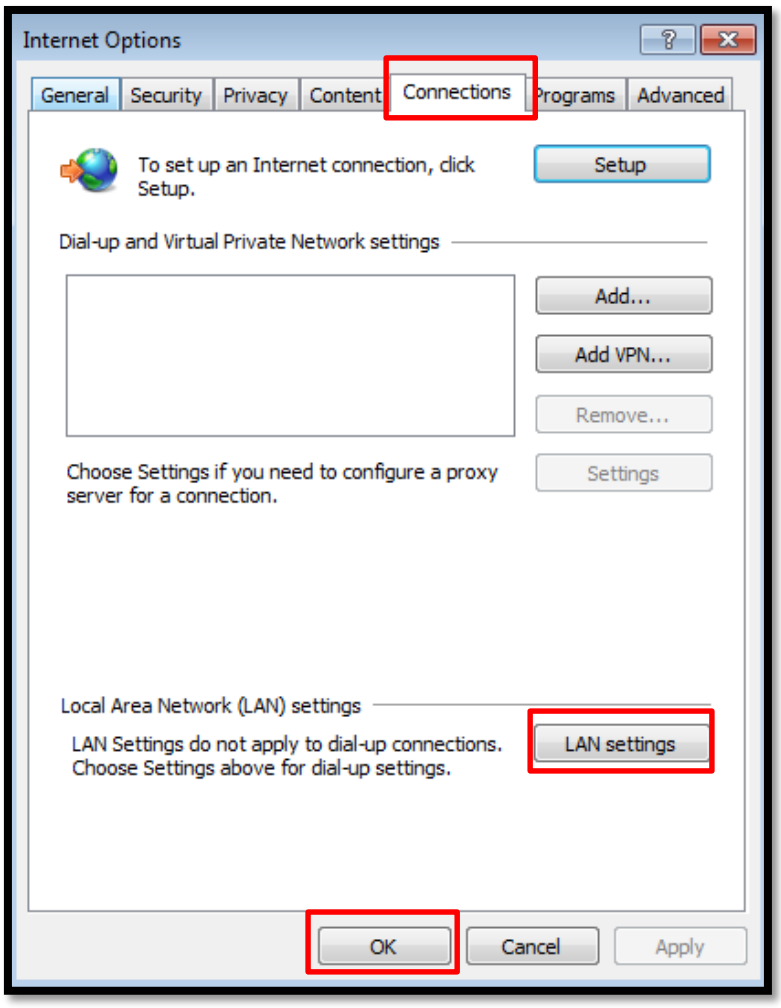
Step 5) Go to Connections tab, select LAN settings.

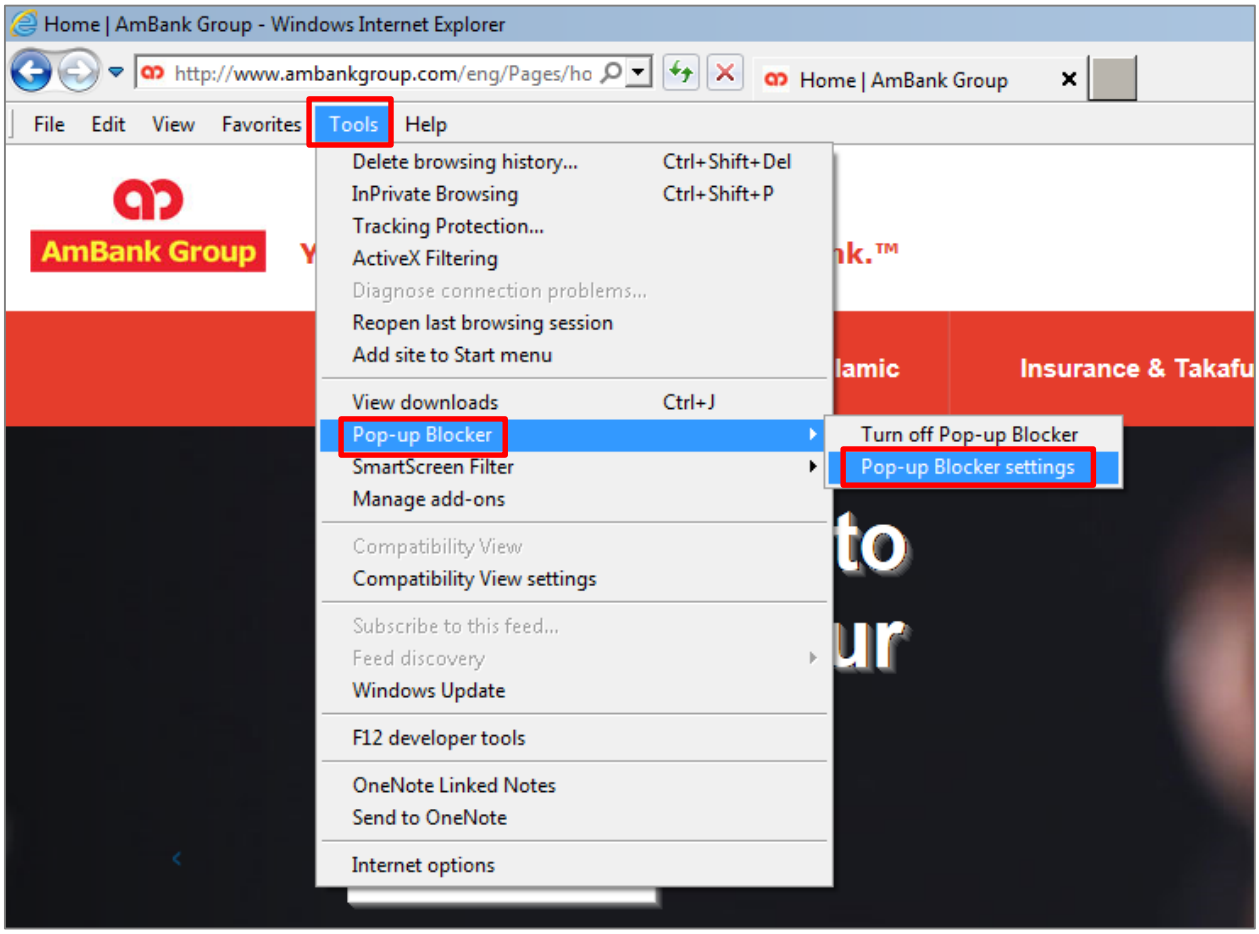


Step 6) Ensure 'automatically detect settings' is checked and click OK.

2. Pop-Up Blocker Settings

2.1 Pop-Up Blocker Settings for Internet Explorer

Step 1) Go to the top menu bar, click on the '**Tools**' button → click '**Pop-up Blocker**' button → click '**Pop-up Blocker settings**' button



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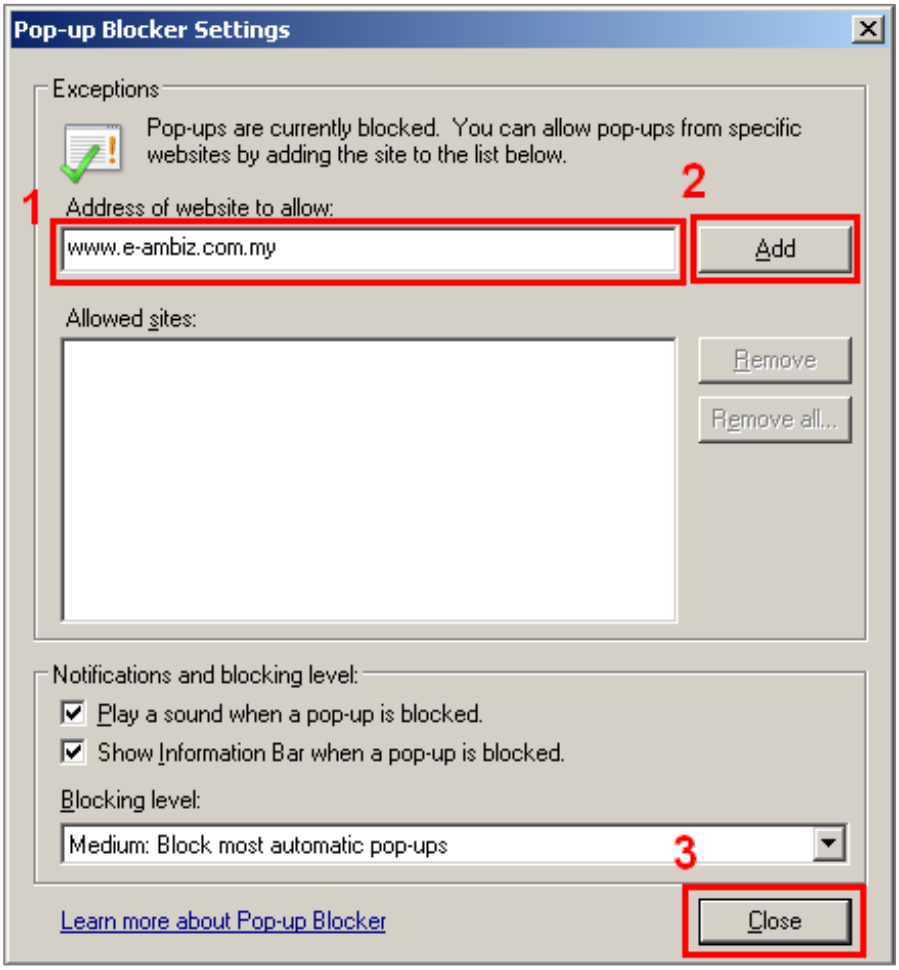
Step 2) You will be prompted with '**Pop-up Blocker Settings**'. Enter www.e-ambiz.com.my in the text box; '**Address of website to allow:**' → click '**Add**' button → click '**Close**' button.



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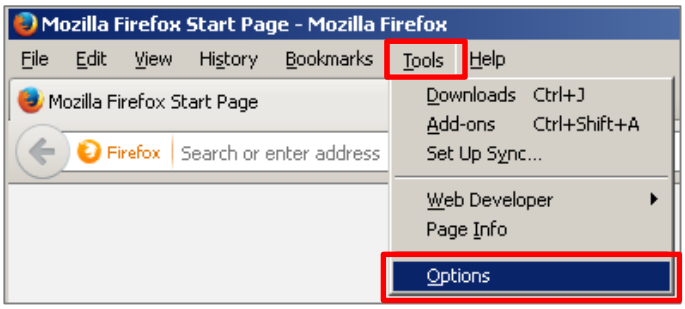
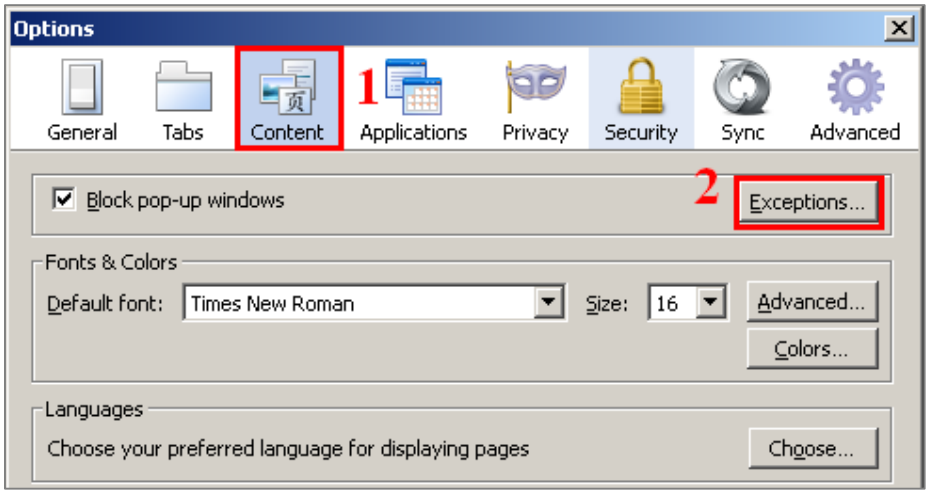
2.2 Pop-Up Blocker Settings for Mozilla Firefox

Step 1) Go to the top menu bar and click on the '**Tools'** button → click '**Options'** button



Step 2) You will be prompted with '**Options**'. Go to the top menu icon labeled '**Content'**, click on it → click on the '**Exceptions'** button



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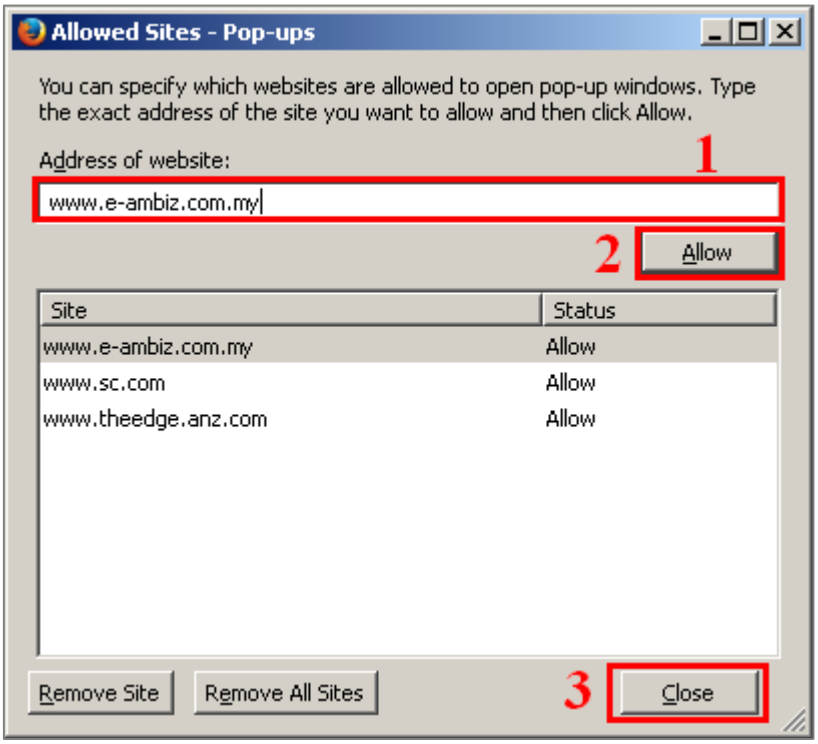
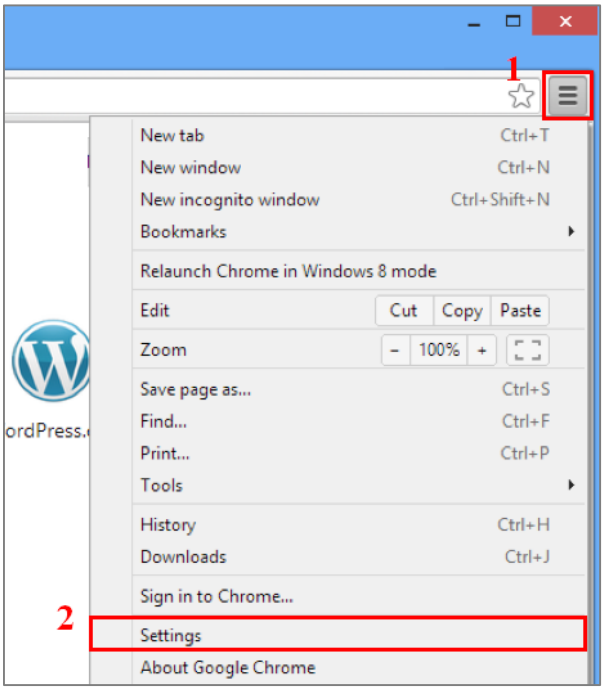
Step 1) You will be prompted with '**Allowed Sites – Pop-ups**'. Enter www.e-ambiz.com.my in the text box; '**Address of website:**' → click on the '**Allow'** button → click on the '**Close'** button



2.3 Pop-Up Blocker Settings for Google Chrome

Step 1) At Google Chrome browser frame, click on the **Menu Icon** ( ). From the dropdown menu, select '**Settings**'



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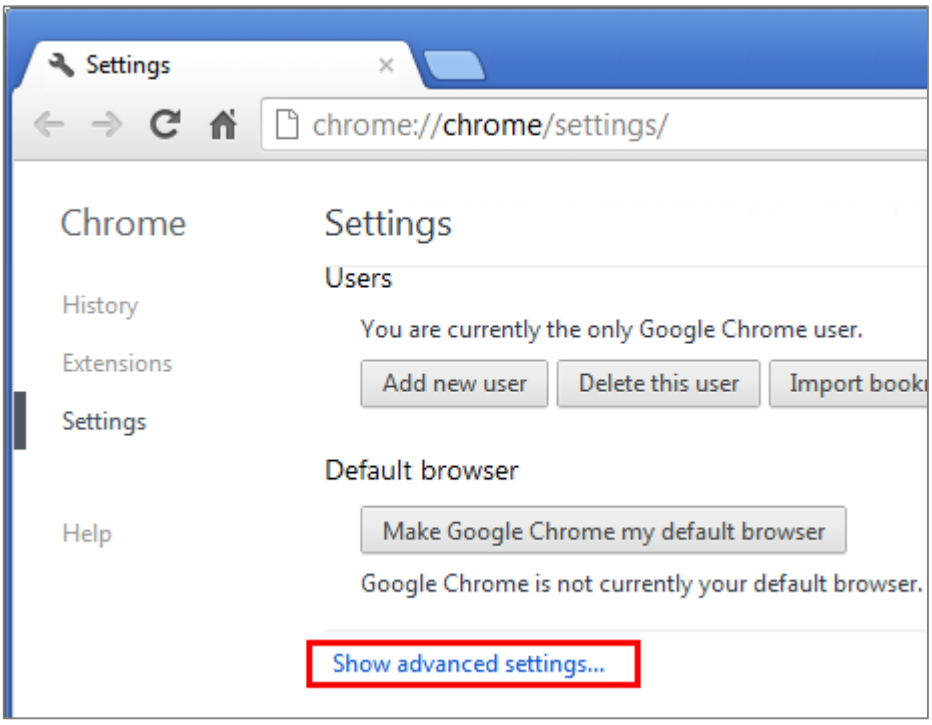
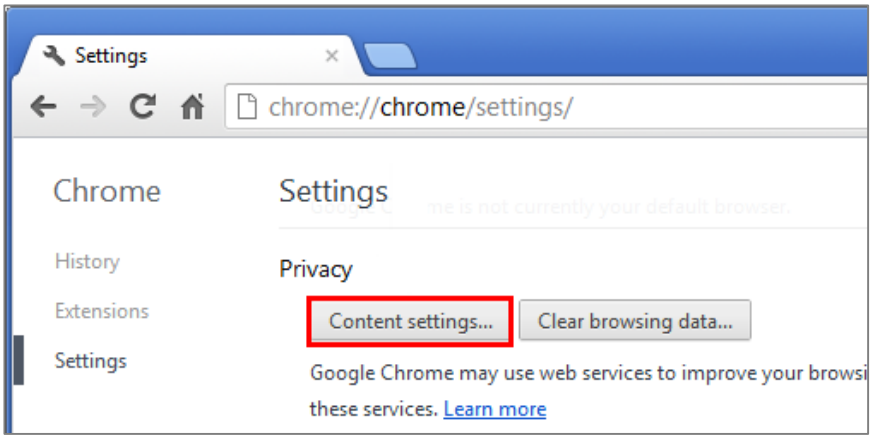
Step 2) You will be prompted with '**Settings**'. Click '**Show advanced settings…'** at the bottom of the page.



Step 3) Under the '**Privacy**' section, click on the '**Content settings…'** button.



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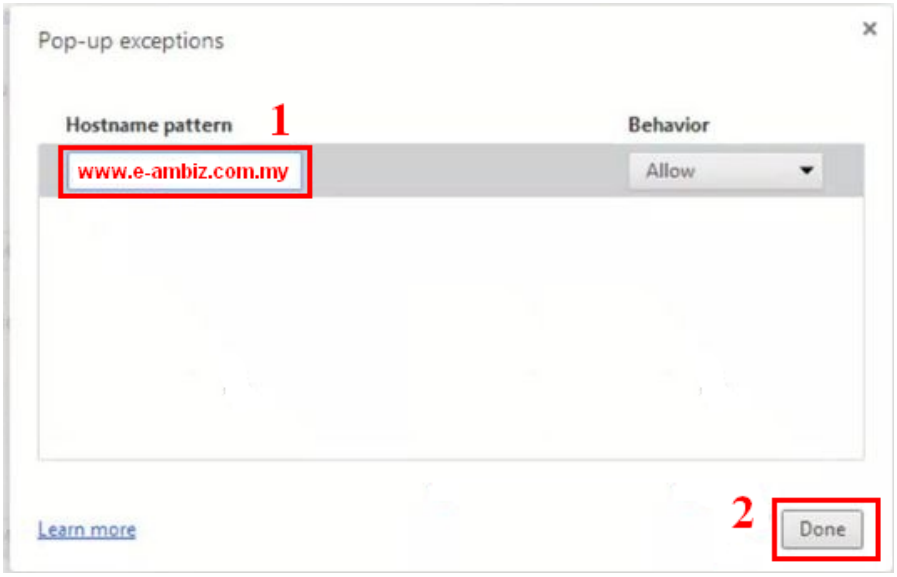
Step 4) In the '**Pop-ups**' section, click on the '**Manage exceptions…'** button.

Step 5) You will be prompted with '**Pop-up exceptions**'. Enter www.e-ambiz.com.my in the text box; '**Hostname pattern**' → click 'Done' button.



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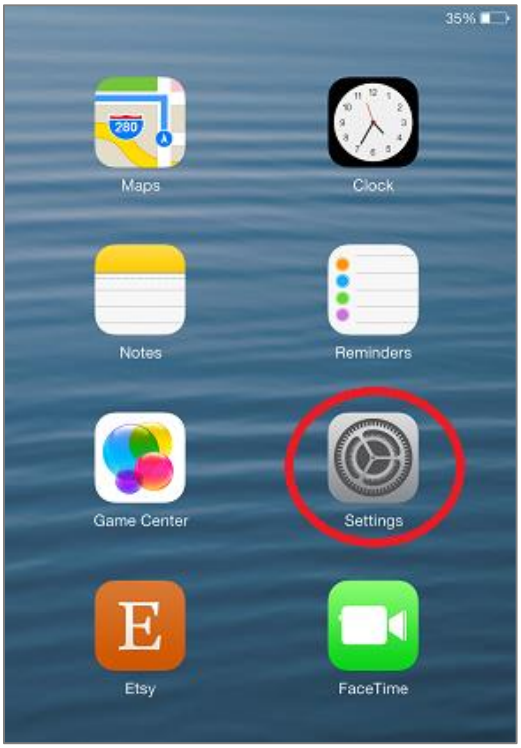
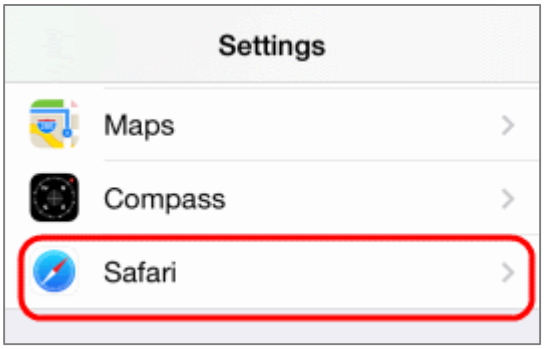
2.4 Pop-Up Blocker Settings for Safari on iOS

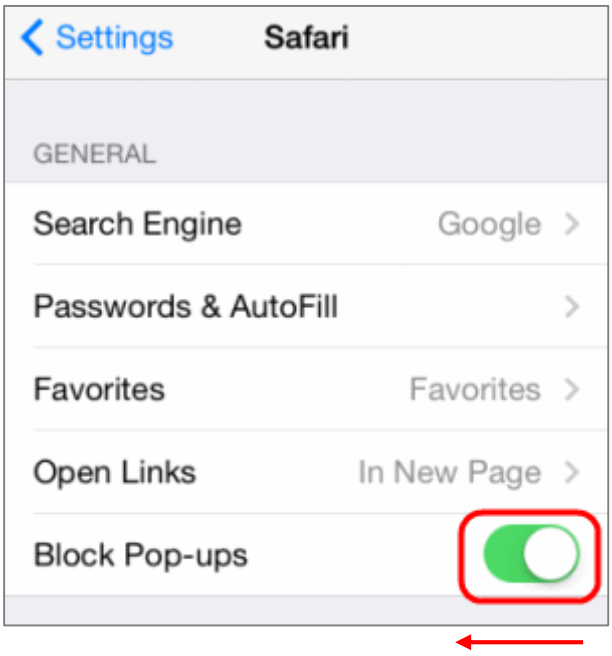
Step 1) From iPad or iPhone main screen, click application icon for '**Settings'**.



Step 2) You will be prompted with '**Settings**'. Click '**Safari'** from the selection menu.



Step 3) In Safari settings, under **Block Pop-ups** option, slide button to the left.



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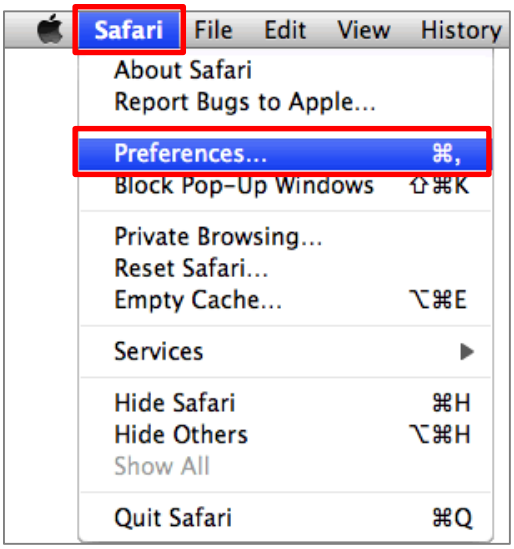
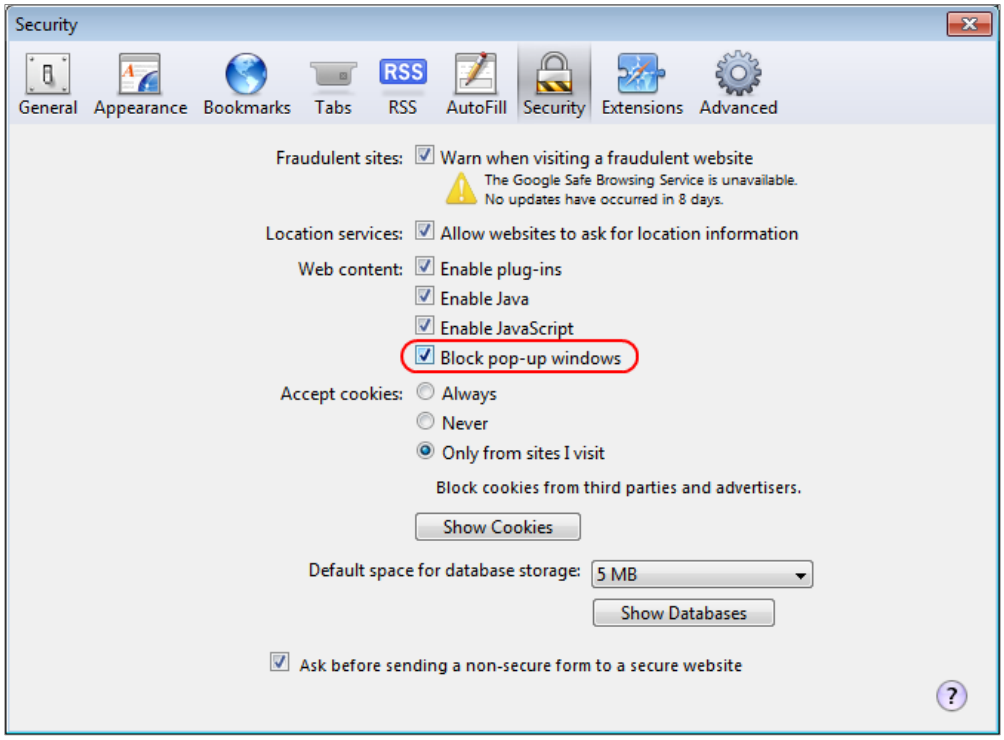
2.5 Pop-Up Blocker Settings for Safari on Mac OS

Step 1) From Safari browser frame, click '**Safari'** button → then, select '**Preferences**…'



Step 2) You will be prompted with '**Security**'. From the top menu bar, click on the '**Security'** button
→ **<u>Un-tick</u>** the check box for '**Block pop-up windows**'



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