

PRODUCT DISCLOSURE SHEET

<p>Please be reminded to read and understand this product disclosure sheet before you decide to take up the Direct Outward Bills Collection. You are hereby reminded to always seek and obtain your own independent legal advice. Kindly seek clarification from AmBank (M) Berhad (“Bank”)’s authorised representative if you do not understand any part of this document or the general terms stated herein.</p>	<p>AmBank (M) Berhad</p> <p>Direct Outward Bills Collection</p> <p>Date: 30 November 2023</p>
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1. What is this product about?

Direct Outward Bills Collection (“DOBC”) is an Outward Bills Collection (“OBC”) but the main difference against OBC is that for DOBC, instead of forwarding the collection instructions and the documents to the Bank for processing, the Seller prepares and dispatches out the DOBC documents themselves using covering schedule provided by the Bank, directly to the Collecting Bank to:

- obtain payment and/or acceptance, or
- deliver documents against payment and/or against acceptance, or
- deliver documents on other terms and conditions.

2. What do I get from this product?

- In the Bank, DOBC is available for Seller/Exporter as per features below: -

a. Parties to DOBC

Party	Term used in Collection
Seller/Exporter	Principal/ Drawer
Seller’s Bank	Remitting Bank
Bank in Buyer’s country	Collecting*
Buyer’s Bank	Presenting Bank*
Buyer/ Importer	Drawee

**May be the same party*

- b. Currency: Ringgit Malaysia (“RM”)/Foreign Currency (“FCY”)
- c. Type: Documents against Payment (“D/P”), Documents against Acceptance (“D/A”)
- d. Scope: Domestic / International
- e. Subject to the prevailing Uniform Rules for Collections, ICC Publication No. 522 (URC 522).
- You can request the Bank to provide you template of collection covering schedule for you to specify your collection instruction therein and to use the said collection covering schedule to accompany your shipping documents which you will send or dispatch directly to the Buyer’s Bank. You can save some time by sending or dispatching the shipping documents directly to your Buyer’s Bank.
- Facility limit is not required for DOBC.
- May arrange for financing under Direct Outward Bill Purchased, Invoice Financing or Bankers Acceptance subject to which financing facility you have with the Bank.

3. What are my roles and obligations?

- Provide an authority along with the copies of the collection covering schedule and the shipping documents which you have sent or dispatched directly to the Buyer's Bank to enable the Bank to follow up accordingly.
- Ensure to dispatch the necessary shipping documents directly to the Buyer's Bank.
- Ensure sufficient funds and authorise the Bank to debit your account with the Bank for any Bank's charges, commissions, fees, out-of-pocket expenses relating to the handling of the Collection bill.

4. What are the fees and charges I have to pay?

No.	Fees and Charges	Tariff
1	Commission	0.1% on bill amount Min: RM30 (FCY bill); RM50 (RM bill) Max: RM80 (FCY bill); RM300 (RM bill)
2	Handling fee for release document free of payment	0.1% on bill amount Min: RM50 Max: RM100 (FCY bill); RM300 (RM bill)
3	Handling fee for document returned after Collection process	0.1% on bill amount Min: RM50 Max: RM100 (FCY bill); RM300 (RM bill)
4	Handling fee for non-payment and non-acceptance > 60 days	0.1% on bill amount Min: RM50 Max: RM100 (FCY bill); RM300 (RM bill)
5	Transfer payment (IBG/RENTAS)	RM2 flat
6	Postage	Within Malaysia: RM5 flat Outside Malaysia: RM20 flat
7	Courier service	Within Malaysia: RM15 flat Outside Malaysia: Subject to destination

The fees or charges quoted are exclusive of any government taxes which may now be or hereafter imposed by the Government of Malaysia. Should there be any imposition of government taxes on any fees or charges due to the changes in law or any other factors, the Bank has the right to change or revise the amount payable.

5. What if I fail to fulfil my obligations?

- Similar to OBC, you may not be able to get payment or acceptance from the Buyer.
- The Bank may exercise its right and start its recovery process/legal action, including but not limited to bankruptcy/winding up proceedings (if the outstanding amount reaches a certain limit). Repercussions of being adjudged a bankrupt/wound up may result in the freezing and confiscation of your assets.

6. What if I fully settled the facility before its expiry date?

- Not applicable.

7. Do I need insurance coverage?

- Yes, if such insurance coverage is your obligation in accordance with the terms that you have agreed with your Buyer.

8. What are the major risks?

- As Seller, you may have the risk of non-payment/ non-acceptance from your Buyers and may have to recall your goods or find a new Buyer.
- Fluctuation of foreign exchange rate.
- Banks are not responsible to examine your documents.

9. Do I need a guarantor or collateral?

- Not applicable.

10. What do I need to do if there are changes to my contact details?

It is important that you inform the Bank of any changes in your contact details to ensure all correspondences reach you in a timely manner. For assistance, you may contact/notify in writing to your respective Relationship Manager.

11. Where can I get assistance and redress?

- If you wish to complain on the products or services provided by us, you may contact us at:

AmBank Berhad Contact Centre
P.O Box no. 12617, 50784 Kuala Lumpur,
Tel.: (603) 2178 8888
Email: customercare@ambankgroup.com

- If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK at:

Blok D, Bank Negara Malaysia,
Jalan Dato' Onn,
50450 Kuala Lumpur.
Tel.: 1-300-88-5465
Fax.: 03-2174 1515
Website: bnmlink.bnm.gov.my

- Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals at:

Level 5 & 6,
Menara Aras Raya
(Formerly known as Menara Bumiputra Commerce)
Jalan Raja Laut, 50350 Kuala Lumpur
Tel.: 03-2616 7766
Email: enquiry@akpk.org.my

12. Where can I get further information?

For details of benefits, fees and charges, you may visit www.ambankgroup.com.

13. Other trade products available: -

- Bank Guarantee
- Over-The-Counter Bank Guarantee
- Bankers Acceptance
- Direct Outward Bills Purchase
- Documentary Collection/Purchase/Negotiation
- Export Credit Refinancing
- Invoice Financing
- Foreign Currency Trade Loan
- Packing Credit Advance
- Ringgit Trust Receipt
- Shipping Guarantee
- Standby Letter of Credit

IMPORTANT!

The information provided in this product disclosure sheet is valid from 30 November 2023 until the next update. Kindly visit www.ambankgroup.com for the latest information.

All calculations and rates above are for illustration purpose only. Terms and conditions apply.

I/ We duly acknowledge that the key contract terms and my/ our financial obligations under this financial product had been adequately explained to me by the authorised representative of AmBank (M) Berhad.

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Name:

NRIC No:

Date:

Or

For and on behalf

Registration No:

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(Authorised signatory/ Director)

Date:

AmBank (M) Berhad (196901000166 (8515-D))

A member of the AmBank Group