

# Financial Calendar

## 2003

### 30 May

Announcement of audited consolidated results and dividend for the financial year ended 31 March 2003.

### 15 August

Announcement of unaudited consolidated results for the financial first quarter ended 30 June 2003.

### 28 August

Issue of Notice of 40th Annual General Meeting, Notice of Dividend Entitlement and Payment, and Annual Report for the financial year ended 31 March 2003.

### 5 September

Issue of Notice of Extraordinary General Meeting in respect of Shareholders' Mandate for Recurrent Related Party Transactions.

### 22 September

40th Annual General Meeting and Extraordinary General Meeting.

### 29 September

Entitlement date to first and final dividend.

### 14 October

Payment of first and final dividend of 10.0% less tax for the financial year ended 31 March 2003.

### 21 November

Announcement of unaudited consolidated results for the financial half year ended 30 September 2003.

## 2004

### 27 February

Announcement of unaudited consolidated results for the financial third quarter ended 31 December 2003.

### 31 May

Announcement of audited consolidated results and dividend for the financial year ended 31 March 2004.

### 3 September

Issue of Notice of 41st Annual General Meeting, Notice of Dividend Entitlement and Payment, and Annual Report for the financial year ended 31 March 2004.

### 27 September

41st Annual General Meeting.

## Corporate Calendar

## 2003

### 9 July

The Company announces that Bank Negara Malaysia (BNM) has granted its consent to AMMB Holdings Berhad to commence discussion with Commerce Asset Holding Berhad for the possible merger of AmBank Berhad with Bumiputra-Commerce Bank Berhad and AmFinance Berhad with Bumiputra-Commerce Finance Berhad. The aforesaid approval of BNM is for a period until 15 September 2003.

## 2004

### 25 February

Announcement that its wholly-owned subsidiary, AmFinance, has entered into a conditional sale and purchase agreement with MBf Corporation Berhad for the sale of its entire 100% equity interest in MBf Property Trust Management Berhad amounting to 1,000,000 ordinary shares for a cash consideration of RM1.00.

### 26 February

Announcement that Horizon View Sdn Bhd (HVSB) and MBf Venture Partners Berhad (MVP), being subsidiaries of AmFinance, have been struck-off from the Register of Companies Commission of Malaysia and dissolved. Both HVSB and MVP have not commenced operations since incorporation on 28 October 1991 and 26 October 1993 respectively.

### 27 February

Announcement of the proposed privatisation of AMFB Holdings Berhad (AMFB), through the acquisition by AMMB Holdings Berhad of the remaining ordinary shares in AMFB not already owned by AMMB Holdings Berhad.



# Calendar of Events



## Business Activities

May 2003 to June 2004



Y Bhg Tan Sri Dato' Azman Hashim, Chairman, AmBank Group (right) alongside Encik Mohamed Azmi Mahmood, Head of Retail Banking, AmBank Group emphasise that the AmBank Group always consider 'Customer First'.



### May 2003

- The Group participated as the Corporate Sponsor in the Annual Banking Summit organised by Asia Strategic Leadership Institute (ASLI)

### June 2003

- The AmBank Group launched the 'Customer First' Campaign in conjunction with the airing of the Group's series of TV commercials on local television channels
- AmBank Group launched Financial Planning Services to offer customers advice on relevant products offered by the subsidiaries of the Group
- The Group launched the Redhall Gallery Card, Malaysia's first Mall-on-Call concept using interest free credit card
- The AmBank Group acquired the Experian credit scoring solution from the consortium of KPMG and Experian



The launch of Redhall Gallery witnesses Encik Mohamed Azmi Mahmood (extreme left), Y Bhg Dato' Jegathesan, e-Pedas Enterprise Resource Planning Division and Mr Jim Cheah, Vice President and Senior Country Manager, Mastercard International in a successful collaboration for the benefit of AmBank Group customers.



Enhancing customer service through the tie-up with KPMG and Experian - Encik Mohamed Azmi Mahmood (second from right) with Encik Mahdi Murad (extreme left) as well as Dr Chin, Managing Director, KPMG Consulting Sdn Bhd and Mr Harker, Regional Director, Experian (Asia Pacific).

### July 2003

- AmBank Group announced the winners of the AmBank Group AmAZING Contest

### August 2003

- AmFinance branches throughout Malaysia started offering conventional and Islamic current account facilities
- The second "Let's Duit!" Campaign and Roadshow was launched with successful applicants receiving gift vouchers for mobile phones

### September 2003

- AmBank Group and Swedish Marque, dealer of Volvo Cars, announced a strategic tie-up to introduce the exclusive 'StarPlus' package

### October 2003

- AmBank Group participated as the Official Bank and Forex Agent of the OIC Summit Expo and the OIC Business Forum organised by the Asia Strategic Leadership Institute (ASLI)
- AmBank Group participated in the Islamic Banking and Tafakul Week (IBTW) expo and contributed RM56,900

### November 2003

- AmBank Group launched AmMobile, which enabled Celcom prepaid customers to recharge their prepaid airtime value and network access automatically via SMS

### December 2003

- AmBank Group's "Let's Duit" credit card campaign won the 'Best Campaign in Malaysia Award' at the regional Promotion Marketing Awards of Asia (PMAA) event in Singapore
- AmBank Group was ranked among the Top 10 companies in the category of 'Innovative in Responding to Customer Needs in Malaysia' for Far Eastern Economic Review's 11th annual REVIEW 200 rankings of Asia's leading companies



▲ AmAZING Contest winner Mr Sean Gallyot (left) receives the mock-ticket from Encik Mohamed Azmi Mahmood.



▲ A successful collaboration for AmBank Group and Celcom customers - Encik Mohamed Azmi Mahmood (left) alongside Encik Zubir A. Rashid, Head of Customer Management Group and Mobile Data, Celcom at the Launch of AmMobile Banking.



▼ Complimentary mobile phones for AmBank Group customers during the "Let's Duit" Campaign Roadshow - Encik Mohamed Azmi Mahmood (right) with Mr Suresh Nanoo, Senior General Manager, Group Marketing, AmBank Group.



◀ The official launch of "Let's Duit Click Click" - Head of Retail Banking, AmBank Group, Encik Mohamed Azmi Mahmood (right), poses with AmBank Group's Gold Credit Card while Mr Eu Hong Chong (centre), CEO of I-Berhad, holds the new 2.0-mega pixels i-Digital Camera together with Mr Douglas M Boler (left), Senior Manager of Corporate Branding, Samsung Malaysia Electronics.



◀ Strengthening the Group's Customer Relationship Management System (CRMS) is Encik Mohamed Azmi Mahmood (left) and Mr Iain Moss, Vice President and Partner, Banking, Unisys Asia Pacific.



Encik Mohamed Azmi Mahmood, (extreme left) exchanges documents with Encik Alfian Mohd Basir, Executive Director of NasionCom Berhad while Y B Datuk Seri Dr Lim Keng Yaik, Minister of Energy, Water and Communications looks on.

### January 2004

- AmBank Group launched its third "Let's Duit" campaign, "Let's Duit Click Click", which extended welcome gifts to every approved card member
- AmBank Group appointed Unisys to strengthen the Group's Customer Relationship Management System (CRMS)

### February 2004

- The Group launched an enhanced housing loan package 'HomeFree', offering a host of benefits
- AmFinance signed a strategic alliance agreement with PUSPAKOM to introduce compulsory PUSPAKOM inspections on all used cars prior to approval of financing facilities



▶ Ushering in good luck for home buyers is Encik Mohamed Azmi Mahmood, Head of Retail Banking.

### March 2004

- Group Chairman, Tan Sri Dato' Azman Hashim, moderated a session of the ASEAN Leadership Forum organised by the Asian Strategy and Leadership Institute (ASLI) and ASEAN Business Forum (ABF), in association with the ASEAN Secretariat

### April 2004

- AmBank Group signed an alliance agreement with NasionCom Berhad, which allowed existing AmBank Group's corporate customers to pay their bills online through AmDirect Online Banking

### June 2004

- AmFinance joined six other financial companies in introducing compulsory PUSPAKOM inspections on all used cars prior to approval of financing facilities
- AmBank Group announced the April winner for the "Let's Duit Dream Charge" contest



◀ Mr Suresh Nanoo (right) posing with the "Let's Duit Dream Charge" contest winner.



▶ Group Chairman Tan Sri Dato' Azman Hashim (third from left) alongside the other speakers at the ASLI Leadership Forum. From left to right: John Bonnel, Partner of Automotive Resources Asia Ltd, Bangkok; Dr Darwin Silalahi, CEO and Senior MD of Booz Allen Hamilton Indonesia; and Tony Fernandes, CEO of AirAsia Sdn Bhd.

▶ A mutually beneficial partnership – Y B Datuk Hj Mohd Shafie Hj Apdal, Minister of Domestic Trade and Consumer Affairs (third from left) and Y Bhg Tan Sri Dato' Seri (Dr) Mohd Saleh Sulong, Group Chairman, DRB – Hicom Berhad (fifth from left) take a look at the agreement, whilst representatives from the other financial institutions, including Encik Mahdi Murad, Executive Director, AmFinance Berhad (fourth from left) look on at the AmFinance – PUSPAKOM implementation of its compulsory used-car inspection scheme.

