



Press Release

9 October 2014

AmGeneral Insurance launches Express Claims Service, AmAssurance Express

AmGeneral Insurance Berhad ("AmGeneral Insurance") today launched the AmAssurance Express (AE), an express motor claims settlement service exclusively for AmAssurance motor policyholders under the Private Car Comprehensive (PCC) cover.

AmAssurance Express is an express motor claims settlement service that enables policyholders to make a Private Car – Own Damage claim in a fast and hassle-free manner.

After lodging a police report, drive up to any AmGeneral Insurance branch for an assessment of damages. Immediate approval shall be granted upon full documentation and payment of the claim shall be made directly to our policyholder's account via online. Policyholders may claim an amount of up to a maximum of RM3,000.

Derek Roberts, Chief Executive Officer, AmGeneral Insurance said, "The general insurance industry is very much about service delivery. We at AmGeneral Insurance are constantly looking to simplify our claim processes, to settle our customers' claims quickly and fairly, which is why we have launched AmAssurance Express exclusively for our motor policyholders.

The primary objective of AmAssurance Express is to offer our customers personalised service with smooth and speedy motor claims settlement. This service offering, provides convenience, with significant savings in time and cost, especially when it comes to smaller claims."

The AmAssurance PCC insurance is distributed through multiple distribution channels such as AmAssurance and Kurnia branches, AmBank branches as well as AmAssurance agents.





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"The AmAssurance Express motor claims settlement service is an initiative by AmGeneral Insurance to provide better claims services to the evolving needs of the general insurance industry. By introducing innovative services like AmAssurance Express, we are contributing towards enabling the general insurance industry to gain even wider acceptance. We know that our customers appreciate products and services that adds value to their well-being and convenience," added Roberts.

For more information on AmAssurance Express service or AmAssurance products, customers may visit any of our AmAssurance and Kurnia branches, AmBank branches, contact our AmAssurance agents or visit www.amgeneralinsurance.com

About AmGeneral Insurance Berhad

AmGeneral Insurance Berhad ("AmGeneral Insurance") is founded on a combined business of two former entities, AmG Insurance Berhad ("AmG") and KurniaInsurans (Malaysia) Berhad ("KIMB") with the acquisition of KIMB by AmBank Group and IAG International Pty Ltd ("IAG") in September 2012. With our strengthened market position, AmGeneral Insurance stands as a pillar of the industry, representing stability and strength with exceptional product offering, distribution and customer service.

Together, AmAssurance and Kurnia insure around one in every five cars in Malaysia (about 17% of market share in Motor) and enjoy 9% market share for general insurance by gross written premium. With over four million customers, the company generates business from a comprehensive range of general insurance solutions distributed through a network of 32 AmAssurance and Kurnia branches, servicing 7,000 agents and dealers, as well as through AmBank's branches nationwide.

For more information, please visit www.amgeneralinsurance.com

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