



## Media Release

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18 September 2020

### **AmBank offers repayments assistance on weekends through AmBank Assist**

We are coming to the end of the moratorium whereby borrowers will start their repayment beginning October 2020. AmBank, in its commitment to always do what is best for all its customers, wants to make sure that customers who are facing difficulties in meeting their repayment obligations are feeling completely supported through **AmBank Assist**.

Under AmBank Assist, more than 30 selected AmBank branches nationwide will be open on two consecutive weekends to assist its customers who are facing financial constraints to apply for post-moratorium repayment assistance. The selected branches will be operating from 10.00 a.m. to 3.00 p.m. in two categories; branches with Sunday weekends on 19 – 20 September 2020 and 26 – 27 September 2020, and branches with Friday weekends on 18 September 2020 - 19 September 2020 and 25 September 2020 - 26 September 2020.

This proactive measure allows our customers to walk in to our branches and speak to our AmBank Assist team who are ready to assist with their application. We understand some of our customers, especially the SMEs are still in need of financial assistance, after the expiry of the six months moratorium period beginning October 2020.

Customers who wish to seek assistance are advised to bring their latest salary slips, or any supporting documents such as letter of termination of employment/salary deduction/unpaid leave or letter of oath.

Since the beginning of the moratorium period in March, AmBank has reached out to its lending and financing customer base, both individuals and SMEs who were financially affected by the COVID-19. In addition, various messages through SMS, emails, website announcements as well as social media platforms were also issued in its efforts to encourage customers who may need help to reach out to AmBank.

For full list of branches operating during the weekends, kindly refer to <https://www.ambank.com.my/eng/announcements>. For more information on the repayment assistance, we kindly urge our customers to visit [ambank.com.my/RA](https://www.ambank.com.my/RA).

### **About AmBank Group**

*AmBank Group is a leading financial services group with over 40 years of expertise in supporting the economic development of Malaysia. We have over three million customers and employ over 8,000 people.*

*The Group was listed on the Main Market of Bursa Malaysia in 1988. It is the sixth-largest banking group by assets in Malaysia, with a market capitalisation of around RM9.0 billion and assets of RM169.2 billion as at 31 March 2020.*

*AmBank Group serves over three million individual and corporate customers. It provides services in wholesale banking, retail banking, business banking, investment banking and related financial services which include Islamic banking, underwriting of general insurance, stock and share broking, futures broking, investment advisory and management services in assets, real estate investment trust and unit trusts.*

*For more information, please visit [ambankgroup.com](https://www.ambankgroup.com)*

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*For more information, for AmBank Group, please contact Syed Anuar Syed Ali, Executive Vice President, Group Corporate Communications and Marketing, AmBank Group at Tel: 03-2036 1703 or email at [sasa@ambankgroup.com](mailto:sasa@ambankgroup.com).*