



AmBank Group

MEDIA RELEASE

12 October 2021

AmBank set to achieve 100% COVID-19 Vaccination rate for its customer facing workforce nationwide

AmBank is set to achieve 100% COVID-19 vaccination status for all its branch workforce nationwide by 15 October 2021. This includes counter staff, relationship managers and other customer-facing employees.

Dato' Sulaiman Mohd Tahir, Group Chief Executive Officer of AmBank Group, said "We are committed to providing a safe and healthy working space and environment for both our employees and customers, as their safety and wellbeing are our utmost priority at this time.

As we are on the verge of reaching full vaccination status for all our staff, we are confident that we can serve our customers in a safer environment, with strict measures and guidelines in place. This is made possible with the implementation of AmBank Corporate Vaccination Programme (ACVP) which was carried out smoothly in various on-site ACVP locations nationwide."

Issued by Media Relations Unit, Group Corporate Communications & Marketing, AmBank Group Level 21, Bangunan AmBank Group, 55, Jalan Raja Chulan, 50200 Kuala Lumpur

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Customer Care:

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The ACVP was rolled out in July 2021 and over 2,000 AmBank employees and their dependants have been vaccinated, along with the Bank's cleaners and security guards. Meanwhile, the rest were vaccinated through their own appointments made via MySejahtera.

Aaron Loo, Managing Director, Retail Banking added, "We are committed to the safety of our customers and staff hence ensured that all personnel at our branches are fully vaccinated. In addition, we have put in place all the necessary SOP's in accordance with the Government's regulations to better serve our customers."

Throughout the National Recovery Plan period, we would like to encourage our customers to utilise our digital banking platform, AmOnline for individuals and AmAccessBiz for SMEs. This includes account opening for individuals and SMEs which can be made digitally on the respective digital platforms. We will also continue to serve our customers at branches and via our digital platforms as well as ATMs nationwide, which are available 24/7.

Customers will be able to get more information through our contact centre at 03-2178 8888.

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About AmBank Group

AmBank Group is a leading financial services group with over 40 years of expertise in supporting the economic development of Malaysia. We have over three million customers and employ over 9,000 people.

The Group was listed on the Main Market of Bursa Malaysia in 1988. It is the sixth-largest banking group by assets in Malaysia, with a market capitalisation of around RM9 billion and assets of RM170.2 billion as at 31 March 2021.

AmBank Group serves over three million individual and corporate customers. It provides services in wholesale banking, business banking, retail banking, investment banking and related financial services which include Islamic banking, general insurance, life insurance, family takaful, stock and share broking, futures broking, investment advisory and management services in assets, real estate investment trust and unit trusts.

For more information, please visit www.ambankgroup.com

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