



AmMetLife Insurance Berhad extends premium deferment programme

Customers impacted by COVID-19 can defer until 31 December 2021

Kuala Lumpur, 14 July 2021: AmMetLife Insurance Berhad (AmMetLife) will extend the deferment of premium payment programme to 31 December 2021 for those Policy Owners who are financially affected by the COVID-19 pandemic.

AmMetLife will continue to provide insurance protection to Policy Owners who are directly affected by COVID-19, including those who have been infected, quarantined at home, or suffered a loss of income from work or business. Eligible Policy Owners may apply to defer their premium payment for three months by contacting AmMetLife Insurance Berhad directly at customercare@ammetlife.com.

Lee Jiau Jiunn, CEO AmMetLife, said: "We stand firmly with the Malaysian community in these difficult times. Under the same relief programme last year, we received over 400 applications for premium deferment amounting more than RM600,000.

"Our purpose is to help customers build a more confident future and extending this deferment programme to 31 December 2021 is the right thing to do for our customers who face the ongoing challenges of this pandemic."

The company is fully aligned with Bank Negara's encouragement to provide support to those experiencing financial constraints due to the economic challenges caused by this health crisis.

For the safety and of well-being of customers and employees, AmMetLife is encouraging customers to reach out to us by email at customercare@ammetlife.com or call 1300 88 8800 or visit our website www.ammetlife.com. Customers can also continue to utilise the Customer Online Portal for their policy servicing requests and payment needs.

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About AmMetLife

AmMetLife is a strategic partnership between AMMB Holdings Berhad (AmBank Group) and MetLife International Holdings LLC (MetLife). AmMetLife offers a comprehensive range of life assurance and wealth protection solutions distributed through a combination of over 200 AmBank and AmMetLife branded branch offices, in addition to the strength of its authorised life insurance agents nationwide.

The strategic partnership combines the international expertise and financial strength of MetLife with the local strength and reach of AmBank Group to create a customer-centric and modern life assurance solutions provider in Malaysia.

For further information on AmMetLife Insurance Berhad, please contact the Corporate Communications Department at AmMetLife-Communicator@ammetlife.com

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