

Privacy Policy Statement

1. Introduction

This privacy policy statement applies to the AmBank AmAccess Corporate services (“AmAccess Corporate”), owned and operated by AmBank (M) Berhad (Company No. 8515-D) and AmBank Islamic Berhad (Company No 295576-U) (collectively referred to as “the Bank”).

By using or accessing AmAccess Corporate, you shall be deemed to have accepted the terms and conditions of this Privacy Policy Statement (“this Statement”). If you choose not to accept the terms and conditions of this Statement, kindly discontinue your access and/or use of the AmAccess Corporate immediately.

The Bank reserves the right to make changes to this Statement at its discretion and at any time without notice. By your continued use or access of AmAccess Corporate you shall be deemed to have agreed to and accepted the changes in this statement. You are advised to periodically review this Statement for changes. If you choose not to accept changes to this Statement, kindly discontinue your access and/or use of AmAccess Corporate immediately.

In addition to this Statement, specific privacy provisions may apply to certain sections of AmAccess Corporate. These specific privacy provisions must be read together with this Statement. In the event of any conflict between this Statement and the specific provisions, the terms contained in the specific provisions shall prevail.

For the purposes herein, all words and expressions shall have the same meaning as in Term and Conditions for AmAccess Corporate, except where otherwise expressly stated.

2. Access to The Information

The Bank regards confidentiality and privacy of your information is of paramount importance. The Bank will ensure that sufficient and strict security controls, measures and procedures are employed to safeguard the privacy of your information. Whilst we use our best efforts to ensure that the privacy of all information is kept secure, it is an accepted fact that no data transmission over the Internet is completely secured.

3. Collection and Use of Information

The information we collect depends on your use of the facilities, services, products and/or features made available to you on AmAccess Corporate. The information we collect is necessary for us to provide the service that you have applied for and for us to process your instruction(s) and transactions relating to services offered by the Bank. The information that we collect is also used to administer and monitor Internet activity from customer access with the Bank as well as to evaluate customer’s needs that may arise from time to time.

Generally, the information that is required includes and is not limited to contact information, person’s particular including age, gender, race, National Registration Identification Card Number (“NRIC”), particulars of authorized officers, directors, shareholders, country of incorporation and such financial information of the company as the Bank shall require from time to time.

To enable us to monitor the activity on the AmAccess Corporate, we may also collect information such as the number of users, the date and time of visits, the pages access, the

action and function performed, user's IP ("Internet Protocol") address and information downloaded.

However, the uses of information collection may also be extended for other purposes, among others, to enforce or defend any of our rights, to comply with all applicable laws, legislation and regulations, to prevent fraud or illegal activities as well as to prepare demographics or statistical information concerning our customers' use of our products and services which may, at our sole discretion, be made available to our third party vendor, advertisers, affiliates or relevant third parties in aggregate or demographic form.

Whilst the Bank uses reasonable efforts to ensure that third parties keep your information confidential, the Bank has no control over these third parties, who may or may not further disclose information to other parties and there can be no assurances that such parties will not solicit from you or otherwise.

4. Accuracy of Information

Accuracy of your information provided to us is necessary, among others, to the provision of our products and services to you. It would be in your best interests to ensure that the information you provide to us is accurate, complete, current and true. Therefore, in order to ensure that your records are kept up to date, you are required to inform us immediately in the event that your records are found to be incorrect, incomplete, inaccurate, inconsistent or outdated. Any of such notification, update of records or queries can be made to our AmAccess Corporate Careline at the contact information provided under item 7 below.

5. Information Security

You are responsible for maintaining the secrecy of your Login ID, Password and Token's Personal Identification Number, the Token for the AmAccess Corporate. The Bank will not be able to secure your information if you reveal your Login ID, Password, Token's Personal Identification Number or Token to any unauthorized personnel or third party and the Bank will not be liable for any damage or losses if your login ID, password or Token's Personal Identification or Token has been compromised, The Bank's personnel's will not ask for your token pin or password or response.

Transmission of data during login, registration, personal information update between the browser and server in the AmAccess Corporate is encrypted using the proven 256-bit Secure Socket Layer ("SSL") technology.

AmAccess Corporate

6. Links to Other Sites

AmAccess Corporate may be linked to other web sites but the Bank is not responsible for the privacy practices or the contents of these linked sites. Kindly read the privacy practices of those linked sites.

7. Queries, Concerns or Complaints

Any queries, concerns or complaints regarding this private policy, please address to us. Click [here](#) for AmAccess Corporate contact information.